

**Workforce Investment Board
 Executive Committee
 1880 Wardrobe Ave, Merced, CA 95341
 Monday, December 6, 2010, 7:30-8:30 a.m.
 Meeting Agenda**



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1. Call to Order/Roll Call.....	
2. Approval of Agenda.....	1
3. Approval of November 1, 2010 Minutes	2
4. Public Opportunity to Speak.....	
5. Action Agenda	(20 min)
a. Fiscal Report	Jackie Walther-Parnell 5
b. WIB Strategic Scorecard Updates and Changes.....	Steve Newvine/Alfredo Mendoza 11
6. Reports	(10 min)
a. Youth Council.....	Debbie Glass
b. Quality Employment and Development Committee.....	Steve Newvine
7. Presentation.....	
a. Virtual One-Stop (VOS) Presentation to the WIB.....	Brian Cutler
8. Discussion Agenda.....	(20 min)
a. Strategic Scorecard	20
1) Participant Report	Brian Cutler 21
2) Quarterly Performance Updates.....	Brian Cutler 26
b. Information Technology Changes – Update	Andrea Baker
c. Possible Funding Rescissions	Brian Cutler 27
d. Move to Wardrobe – Considerations	Staff 28
9. Information	(5 min)
a. Customer Satisfaction Report	Joanne Presnell 29
b. Customer Service Report	Joanne Presnell 33
c. California’s 49 Local Workforce Investment Area Configuration	Andrea Baker 34
d. Local Plan Modification Instructions.....	Andrea Baker 38
10. Director Comments.....	(2.5 min)
11. Chair Comments	(2.5 min)
12. Next Meeting – January 3, 2011	
13. Adjourn	