

Workforce Investment Board of Merced County
Quality Assurance Committee
Department of Workforce Investment
1880 W. Wardrobe Ave, Merced – Large Conference Room
January 23, 2004, 7:30-9:00 a.m.
Meeting Agenda



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1. Call to Order and Roll Call
 2. Approval of Agenda
 3. Approval of Minutes (November 21, 2003).....
 4. Public Opportunity to Speak
 5. Introductions.....
 6. Information Agenda.....
 - a. Worknet Leadership Team Update Addressing Feedback Report
 - b. Worknet Employment Resource Center Management Tools
 - 1) Performance Measures as of July 2003-September 2003
 - 2) Performance Measure Trends
 - 3) Worknet Customer Service Data for December 2003
 - 4) WIA Participant Report Summary for PY 2003/2004
 - 5) Participant Characteristics Summary
 7. Chair Comments.....
 8. Next Meeting Date/Time – February 27, 2004, 7:30–8:30 a.m.
 9. Adjourn.....