



**Workforce Investment Board
Planning and Policy Development Committee
Meeting Agenda
February 28, 2001, 3:00 p.m.
Fluetsch and Busby Insurance
Conference Room
725 West 18th Street, Merced, CA**

1. Call to Order and Roll Call
2. Additions to Agenda
3. Approve January 24, 2001 Minutes
4. Public Opportunity to Speak.....
5. RN and LVN Contract Extension with Merced College.....Action
6. Customer Satisfaction MeasurementDiscussion
 - Employment Resource Center Survey
 - Employer Services and Needs Survey
7. Program Monitoring.....Information
 - State Compliance Review
 - Internal Monitoring
8. WIB Approved Policies.....Discussion
9. Future Agenda Items.....
 - Review Committee Workplan
 - Policy Review
10. Future Meeting Dates/Times
11. Adjourn.....