

**Workforce Investment Board  
Executive Committee  
1880 W. Wardrobe Ave  
Monday, April 7, 2008, 7:30-9:00 A.M.  
Meeting Agenda**



<http://web.co.merced.ca.us/wi/wib/wib.html>

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1. Call to Order/Roll Call.....
  2. Approval of Agenda .....
  3. Approval of February 4, 2008 Minutes.....
  4. Public Opportunity to Speak.....
  5. Action Agenda .....
  - a. PLATO Lab Contract Merced Adult School ..... Alfredo Mendoza
  - b. PLATO Lab Contract Merced College ..... Alfredo Mendoza
  - c. Workforce Investment Board Strategic Scorecard Alignment ..... Alfredo Mendoza
  6. Discussion .....
  - a. Workforce Investment Board Strategic Scorecard ..... Alfredo Mendoza
  7. Information .....
  - a. Workforce Investment Board Nomination Committee..... Brian Cutler
  - b. Recertification Committee .....Brian Cutler
  - c. CalGRIP Update..... Alfredo Mendoza
  - d. Advocacy Update.....Brian Cutler
  - e. Enterprise Zone Update..... Alfredo Mendoza
  - f. Fiscal Reports..... Jackie Walther-Parnell
  - g. Rescission Update ..... Jackie Walther-Parnell
  8. Director Comments.....(5 min)
  9. Chair Comments .....(5 min)
  10. Next Meeting – May 5, 2008.....
  11. Adjourn .....

**Workforce Investment Board  
Executive Committee  
1880 W. Wardrobe Ave  
February 4, 2008, 7:30-9:00 a.m.  
Meeting Minutes**



<http://web.co.merced.ca.us/wi/wib/wib.html>

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**Members Present:**

Don Bergman	Kathleen Crookham	Robert Harmon (Chair)
Albert Montejano	Al Romero	Vann (Mike) Smith

**Members Absent:**

Edward Dietz	Rennise Ferrario
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**Others Present:**

Andrea Baker	Brian Cutler	Dee Knight	Alfredo Mendoza
Joanne Presnell	Jackie Walther-Parnell		

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1. Call to Order/Roll Call: The Chair, Mr. Robert Harmon, called the meeting to order at 7:35 a.m. Roll call was taken.
  2. Approval of Agenda: It was *M/S/C Crookham/Bergman* to approve the agenda as published.
  3. Approval of Minutes: It was *M/S/C Smith/Crookham* to approve the January 7, 2008 minutes.
  4. Public Opportunity to Speak: None.
  5. Action Agenda:
    - a. Community Action Agency MOU Amendment (SB 293) – It was *M/S/C Bergman/Romero* to approve the Community Action Agency MOU amendment.
  6. Discussion:
    - a. Bylaws – Mandatory One-Stop Partner Term Limits: It was decided not to change the mandatory partner term limits, but the solution would be to continue soliciting top level representation from each mandatory partner when the incumbent's term has expired.
  7. Information:
    - a. Strategic Scorecard
      - 1) Participant Data Report, Performance Measures and Monitoring Program – All information was reviewed.
    - b. PY 2006/07 Final Performance Measures
    - c. Workforce Investment Act Budget Rescission – The impending rescissions and reductions were explained.
    - d. Joint Board of Supervisors/Workforce Investment Board Meeting – March 25, 2008
    - e. Customer Service Academy
    - f. Career Advancement Academy Update
    - g. Fiscal Reports

WIB Executive Committee

February 4, 2008

Page 2

8. Director Comments: Ms. Andrea Baker asked those attending the National Association of Workforce Boards Forum 2008 in Washington, DC (February 23-26, 2008), to meet with her and the Chair to plan goals and aims in order to obtain the most from this conference.
9. Chair Comments: The Chair thanked everyone for their participation in the meeting.
10. Next Meeting: March 3, 2008, Dept of Workforce Investment Large Conference Room, 1880 W. Wardrobe Ave.
11. Adjourn: The meeting adjourned at 8:12 a.m.

**TO: Executive Committee**

**DATE: 04/07/08**

**FROM: WIB Staff**

**For Action**

**For Information**

**For Discussion**

**SUBJECT: Merced PLATO Lab Contract**

**PROPOSED MOTION(S): Approve contract with Merced Adult School to provide PLATO basic skills instruction at the Merced Worknet Employment Resource Center.**

**DISCUSSION: As a result of a Request for Proposal, Merced Adult School was awarded a contract to provide PLATO Lab services for three (3) hours per day, 5 days a week, at the Merced Worknet Employment Resource Center. The present contract will run from July 1, 2008 through June 30, 2009, at a total contract cost not to exceed \$27,072. Revenue generated through Average Daily Attendance has significantly offset the cost of this contract.**

**The contract is being renewed for the period July 1, 2008 through June 30, 2009, at a cost not to exceed \$27,072.**

**ATTACHMENT(S): N/A**

**TO: Executive Committee**

**DATE: 04/07/08**

**FROM: WIB Staff**

**For Action**

**For Information**

**For Discussion**

**SUBJECT: Los Banos PLATO Lab Contract**

**PROPOSED MOTION(S): Approve contract with Merced College to provide PLATO basic skills instruction at the Los Banos Worknet Employment Resource Center.**

**DISCUSSION: As a result of a Request for Proposal, Merced College was awarded a contract to provide PLATO Lab services for 51 weeks, 43 hours per week, at the Los Banos Worknet Employment Resource Center. This contract is at the same level as the 07/08 contract. The present contract will run from July 1, 2008 through June 30, 2009, at a total contract cost not to exceed \$64,247.**

**ATTACHMENT(S): N/A**

**TO: Executive Committee**

**DATE: 4/07/08**

**FROM: WIB Staff**

**For Action**

**For Information**

**For Discussion**

**SUBJECT: Workforce Investment Board (WIB) Strategic Scorecard Alignment**

**PROPOSED MOTION(S): Direct staff to update and align the WIB's Strategic Scorecard with new WIB Goals.**

**DISCUSSION: The WIB Strategic Scorecard is to be used to manage the attainment of the WIB's efforts, and needs revision in order to be aligned with current WIB Goals. Listed below are both sets of goals for your review.**

**Current Strategic Scorecard Goals**

- Goal I Train and attract adaptable workers to fill industry needs.**
- Goal II Influence the K-12 education system to design and implement strategies that provide students knowledge of employee skills and attitudes and develop metrics to assure success.**
- Goal III Become an active advocacy voice and take political action on workforce development issues at the local, state, and national levels.**

**Current WIB Goals**

- Goal 1: Clarified roles and responsibilities and improved communication in economic development.**
- Goal 2: Increased private sector involvement and ownership of the WIB.**
- Goal 3: Increased visibility with clear, consistent message focused on business.**
- Goal 4: More diverse resources and efficiency/effectiveness measures.**
- Goal 5: Identify and deliver services needed by business.**
- Goal 6: Implement one additional industry cluster.**
- Goal 7: Increased support for K-12 improvement.**

**It is recommended that staff update the Strategic Scorecard by aligning, updating and bringing updated document back to the Executive Committee for approval and/or further direction.**

**ATTACHMENT(S): None**

**TO: Executive Committee**

**DATE: 4/07/08**

**FROM: WIB Staff**

**For Action**

**For Information**

**For Discussion**

**SUBJECT: Workforce Investment Board (WIB) Strategic Scorecard**

**PROPOSED MOTION(S): Review and discuss applicable Measure/Indicators from the WIB Strategic Scorecard. and provide direction to staff to align Strategic Scorecard with new WIB Goals.**

**DISCUSSION: The WIB Strategic Scorecard is to be used to manage the attainment of the WIB's efforts. The Scorecard is divided into four Measurement Categories:**

**A) Customer Perspective, B) Internal Operations/Organizational Effectiveness, C) Financial/Market Perspective, and D) Learning & Innovation.**

**The areas that require discussion/review:**

**Customer Perspective**

**3. Workforce Development Advocacy/Awareness – *See Advocacy Paper***

**Internal Operations/Organizational Effectiveness**

- 1.a. Numbers - Planned vs. Actual – *See Attached Participant Reports***
- 1.b. Monitoring - The State EDD monitoring that occurred March 3-, 2007, focused on WIA Fiscal and Procurement operations. The monitor will produce and deliver the report between within 30-45 days.**

**Financial/Market Perspective**

**1. *See Attached Financial Report***

**Learning and Innovation**

**1.a. The WIB supported and requested the support of the Board of Supervisors in regards to the Business Education Alliance of Merced (BEAM). On March 25, 2008, the Board of Supervisors adopted Resolution No. 2008-35 in support of BEAM.**

**ATTACHMENT(S):  
Strategic Scorecard  
Participant Report  
Board of Supervisors BEAM Resolution**

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

**WIB GOALS**

**Goal # I** Train and attract adaptable workers to fill industry needs.

**Goal # II** Influence the K-12 education system to design and implement strategies that provide students knowledge of employee skills and attitudes and develop metrics to assure success.

**Goal # III** Become an active advocacy voice and take political action on workforce development issues at the local, state, and national levels.

**Measurement Category: Customer Perspective**

Measure/Indicator	Metrics	Method	How Often Review	Responsible WIB Committee
1. Business Customer Satisfaction				Exec
a. Employer Needs Are Being Met	80% Satisfaction Rate & Increase in the # of Employers using Worknet Services	Face to face 10 Question Survey of 30 Employers	Annually (July)	
b. Are the Right Industries Targeted • Economic Development Targeted Industries • Growth Industries	Compare targets and adjust industry focus, if necessary	Review LMI (Growth Industries & Early Warning Data)	Annually (July)	Exec
2. Job Seeker Customer Satisfaction				
a. Job Seeker Needs Are Being Met	90%	Customer Satisfaction Surveys	Biannually (Jan/July)	Exec
b. Input from Customers Is Used To Improve Services	Rating to meet or exceed	One Stop Management	Biannually (Jan/July)	Exec
3. Workforce Development Advocacy/Awareness	# Of Face to Face Meetings  # Of Written Communications	Meetings with Legislators  Written Communication with	Annually (April)	Executive

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

	<p>Voting record of Legislators</p> <p>Positive impact to Support Local Control</p> <p>Stable or increased WIA Funding</p>	<p>Legislators (requesting a response)</p> <p>Invitations to WIB Meetings</p> <p>Invitations to Worknet, i.e., for a tour, Chamber Mixer, etc.</p>		
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**Measurement Category: Internal Operations/Organizational Effectiveness**

Measure/Indicator	Metrics	Method	How Often Review	Responsible WIB Committee
<p><b>1. Program Accountability:</b></p> <p><b>a. Plan vs. Actual Participant Activity</b></p> <ul style="list-style-type: none"> <li>Numbers</li> <li>Merced County Population Demographics                             <ul style="list-style-type: none"> <li>White – 40.6%</li> <li>Hispanic – 45.3%</li> <li>Asian – 6.8%</li> <li>African Amer – 3.8%</li> <li>Amer Indian – 1.2%</li> <li>Others – 2.3%</li> </ul> </li> <li>Performance Measures</li> </ul>	<p>Planned vs. Actual</p> <p>Participants vs. Merced Co. Demographics</p> <p>Attain 80% level on Goals</p>	<p>Participant Reports</p> <p>Participant Reports</p> <p>Performance Reports</p>	<p>Quarterly (Oct/Jan/Apr/Jul)</p> <p>Biannually (Jul/Jan)</p> <p>Quarterly (Nov/Feb/May/Oct)</p>	<p>Exec</p> <p>Exec</p> <p>Exec</p>
<p><b>b. Report Results:</b></p>				

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

<ul style="list-style-type: none"> <li>• Audits</li> </ul>	Zero Findings	Single Audit	Annually (May)	Exec
<ul style="list-style-type: none"> <li>• Monitoring</li> </ul>	Zero Findings	EDD Monitoring WI Monitoring	Annually (Feb) Biannually (Jan/Jul)	Exec
<ul style="list-style-type: none"> <li>• Youth Quarterly Program Reports</li> </ul>				
Out-of-School Youth	Acceptable Progress	Report from MCOE	Quarterly	YC
Younger Youth	Acceptable Progress	Report from MCOE	Quarterly	YC
c. Resources are Allocated Appropriately:				
<ul style="list-style-type: none"> <li>• The Selected Industry Cluster and Occupations Within The Cluster Are Being Supported</li> </ul>	Review results of training and job placements in the industry	Identify and select industry cluster	Annually (July)	Exec
<ul style="list-style-type: none"> <li>• Quality Controls</li> </ul>	Improved Scores	Customer Satisfaction Data	Annually (July)	Exec
<ul style="list-style-type: none"> <li>• Productivity</li> </ul>	Attainment	Performance Measures	Annually (July)	Exec

**Measurement Category: Financial/Market Perspective**

Measure/Indicator	Metric	Method	How Often Review	Responsible WIB Committee
1. Expenditures including: <ul style="list-style-type: none"> <li>• Obligations</li> <li>• Accruals (Expenses)</li> <li>• Encumbrances</li> <li>• By funding source</li> </ul>	80% Expended by End of Year	Fiscal Reports	Monthly	Exec

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

<ul style="list-style-type: none"> <li>• By service</li> <li>• Plan vs. Actual</li> </ul>				
2. Revenue & Resources:				
<b>a. Grants</b>	#s Received #s Applied for Sources	WI Report	Quarterly (Oct/Jan/ <b>Apr</b> /Jul)	Exec
<b>b. Revenue Generation</b>	# of Sources Amount of \$\$	WI Report	Quarterly (Oct/Jan/ <b>Apr</b> /Jul)	Exec

**Measurement Category: Learning and Innovation**

Measure/Indicator	Metric	Method	How Often Review	Responsible WIB Committee
1. Influence the Workforce Investment System				
<b>a. Education</b>	<b>Report on Activity</b>	<b>Participate on the P-16 Council</b>	Quarterly	Exec
b. Economic Development Adhoc Committee	New Jobs Created Jobs Retained or Jobs Lost	Reports by MCEDCO, and CAED	Quarterly	Exec
c.				

**Glossary**

Exec - WIB Executive Committee

YC - Youth Council

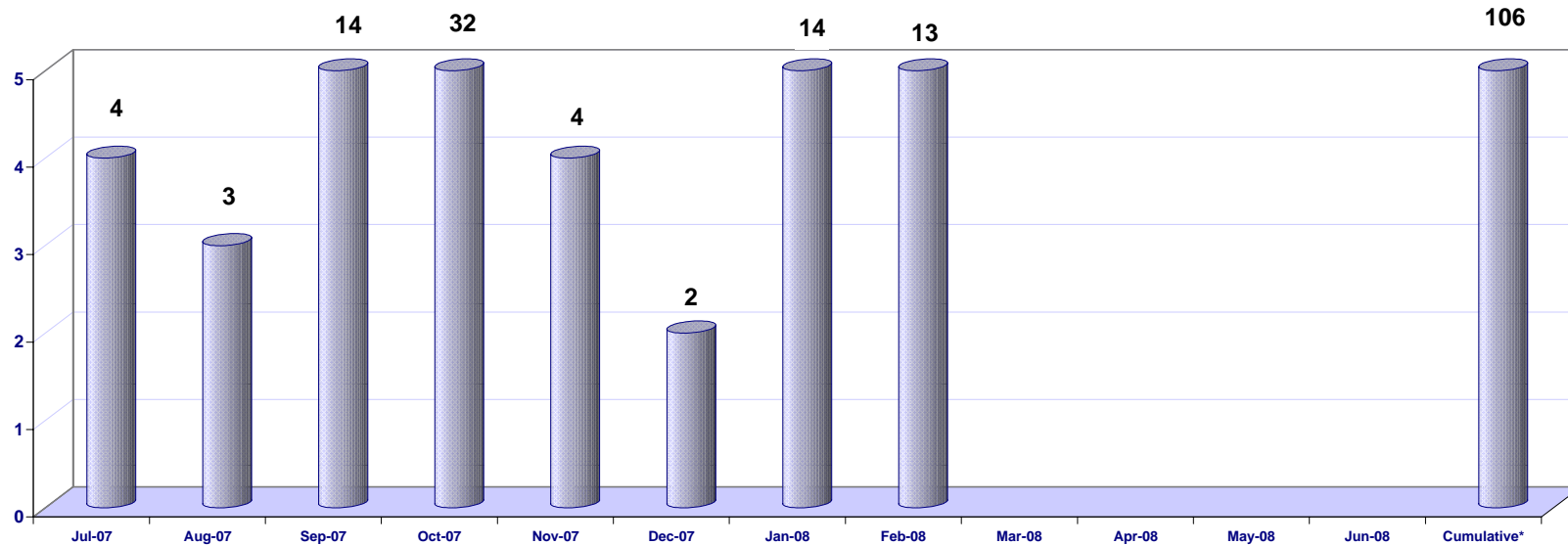
**Revision Date: December 4, 2006**

WIA PARTICIPANT SUMMARY REPORT - ADULT (Grant Code: 201)  
 PY 2007/08 - February 2008  
 Report Range 07/2007 to 02/2008

	ADULT												Part. Plan	% of Plan	
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Cumulative*	PY 07/08	Attained
<b>Total Participants</b>	116	119	133	137	141	143	156	169					218	250	87.2%
Participants Carried In	112	116	119	105	137	141	122	156					112	105	106.7%
New Participants Entering Grant	4	3	14	32	4	2	34	13					106	145	73.1%
<b>Total Participants Exiting WI</b>			28			21							49	91	53.8%
Entered Unsubsidized Employment			21			17							38	71	53.5%
Training Related			7			1							8	22	36.4%
Entered Military Service															
Entered Qualified Apprenticeship Program															
Entered Post-Secondary Education															
Entered Advanced Training															
Attained Recognized Certificate/Diploma/Degree			11			5							16		
Attained High School Diploma/GED															
Returned to Secondary School (Youth Only)															
Exits Excluded from Performance															
Other Exits			27			21							48	78	61.5%

Program Activities/Services Summary	Enrolled												Cumulative*	PY 07/08	% of Plan
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08			
Core Services (Registered)	116	119	132	131	140	143	156	169					218	384	56.8%
Intensive Services	88	90	96	113	116	119	138	151					180	179	100.6%
Training Services	39	39	39	30	32	33	30	35					48	117	41.0%
Youth Services															
Concurrent Program Participants	21	22	23	17	17	17	16	16					27		
Individual Training Accounts	3	3	3	3	3	3	3	3					3		
Goals Set (Younger Youth Only)								169							

WIA PARTICIPANT SUMMARY - ADULT  
 New Participants Entering Grant

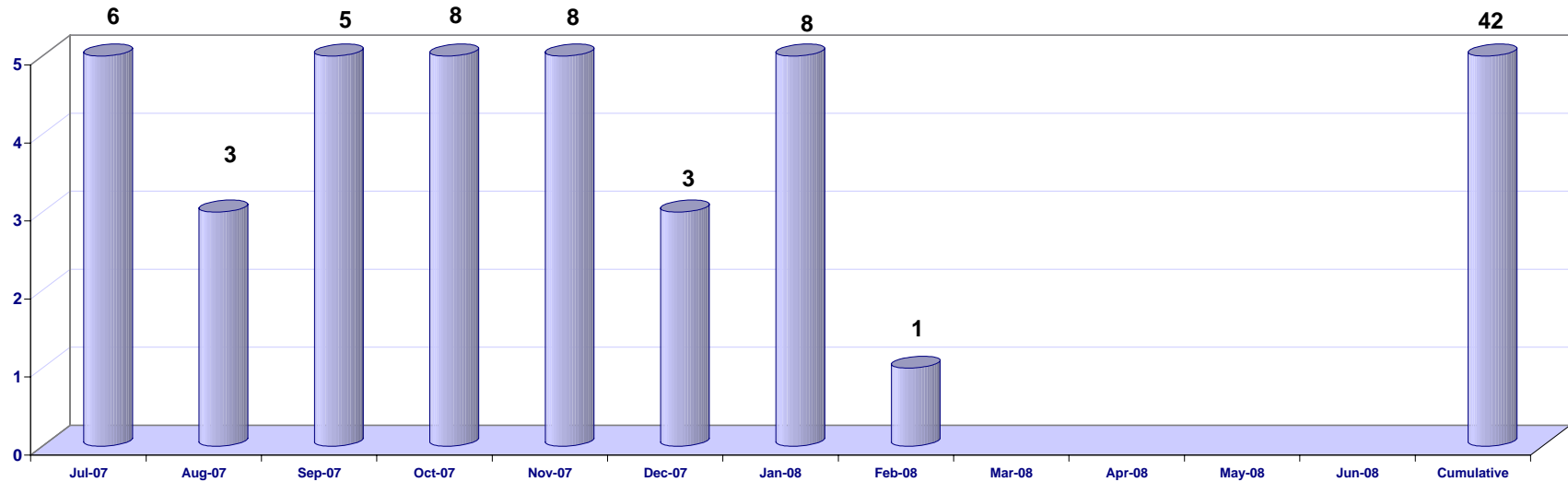


WIA PARTICIPANT SUMMARY REPORT - DISLOCATED WORKER (Grant Code: 501)  
 PY 2007/08 - February 2008  
 Report Range 07/2007 to 02/2008

	DISLOCATED WORKER												Part. Plan	% of Plan	
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Cumulative	PY 07/08	Attained
<b>Total Participants</b>	97	100	105	88	96	99	84	85					133	158	84.2%
Participants Carried In	91	97	100	80	88	96	76	84					91	85	107.1%
New Participants Entering Grant	6	3	5	8	8	3	8	1					42	73	57.5%
<b>Total Participants Exiting WI</b>			25			23							48	39	123.1%
Entered Unsubsidized Employment			19			19							38	35	108.6%
Training Related			3			5							8	17	47.1%
Entered Military Service															
Entered Qualified Apprenticeship Program															
Entered Post-Secondary Education															
Entered Advanced Training															
Attained Recognized Certificate/Diploma/Degree			10			9							19		
Attained High School Diploma/GED															
Returned to Secondary School (Youth Only)															
Exits Excluded from Performance			3			2							5		
Other Exits			22			21							43	38	113.2%

Program Activities/Services Summary	Enrolled												Part. Plan	% of Plan	
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08			Cumulative
Core Services (Registered)	97	100	105	88	96	99	84	85					133	216	61.6%
Intensive Services	82	85	90	80	88	91	79	80					118	113	104.4%
Training Services	26	26	27	22	27	29	22	24					39	71	54.9%
Youth Services															
Concurrent Program Participants	36	36	36	26	27	28	21	21					39		
Individual Training Accounts	3	3	3	1	1	1							3		
Goals Set (Younger Youth Only)															

WIA PARTICIPANT SUMMARY - DISLOCATED WORKER  
 New Participants Entering Grant

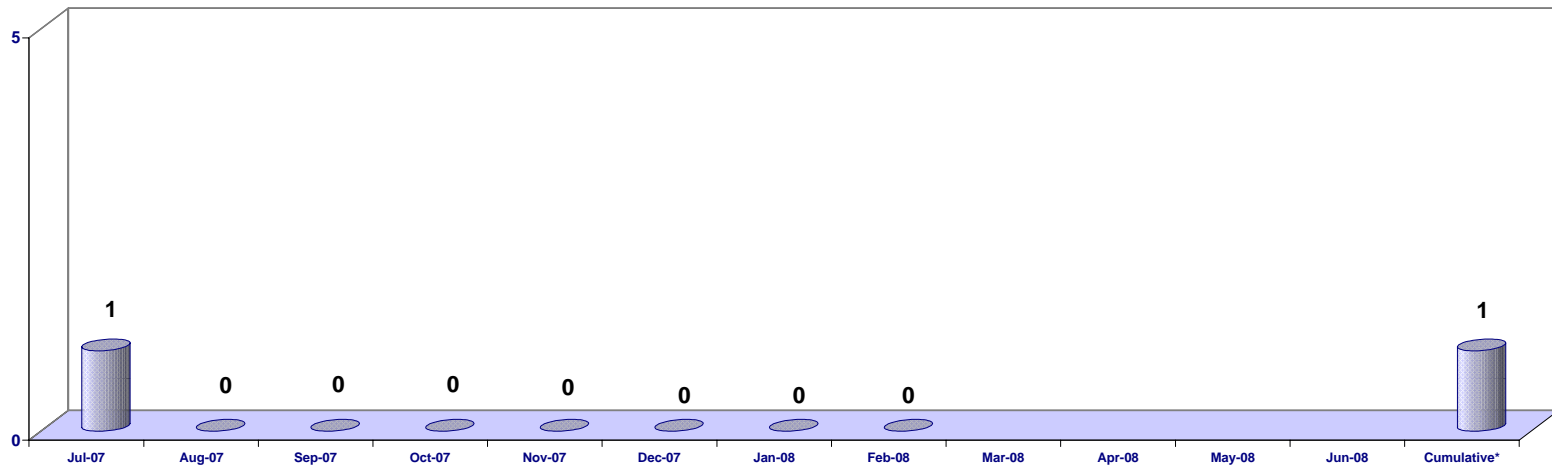


WIA PARTICIPANT SUMMARY REPORT - 25% MERCED EXPANSION PROJECT (Grant Code: 528)  
 PY 2007/08 - February 2008  
 Report Range 07/2007 to 02/2008

	QUEBECOR												Part. Plan	% of Plan	
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Cumulative*	PY 07/08	Attained
<b>Total Participants</b>	13	13	13	5	5	5	3	3					13		
Participants Carried In	12	13	13	5	5	5	3	3					12		
New Participants Entering Grant	1												1		
<b>Total Participants Exiting WI</b>			8			2							10		
Entered Unsubsidized Employment			7			1							8		
Training Related			1										1		
Entered Military Service															
Entered Qualified Apprenticeship Program															
Entered Post-Secondary Education															
Entered Advanced Training															
Attained Recognized Certificate/Diploma/Degree			2										2		
Attained High School Diploma/GED															
Returned to Secondary School (Youth Only)															
Exits Excluded from Performance															
Other Exits			8			2							10		

Program Activities/Services Summary	Enrolled												Cumulative*	PY 07/08	Attained
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08			
Core Services (Registered)	13	13	13	5	5	5	3	3					10		
Intensive Services	5	5	5	2	2	2	1	1					4		
Training Services	4	4	4	2	2	2	1	1					3		
Youth Services															
Concurrent Program Participants	2	2	2										2		
Individual Training Accounts															
Goals Set (Younger Youth Only)															

WIA PARTICIPANT SUMMARY - 25 % DISLOCATED WORKER AUGMENTATION: QUEBECOR  
 New Participants Entering Grant

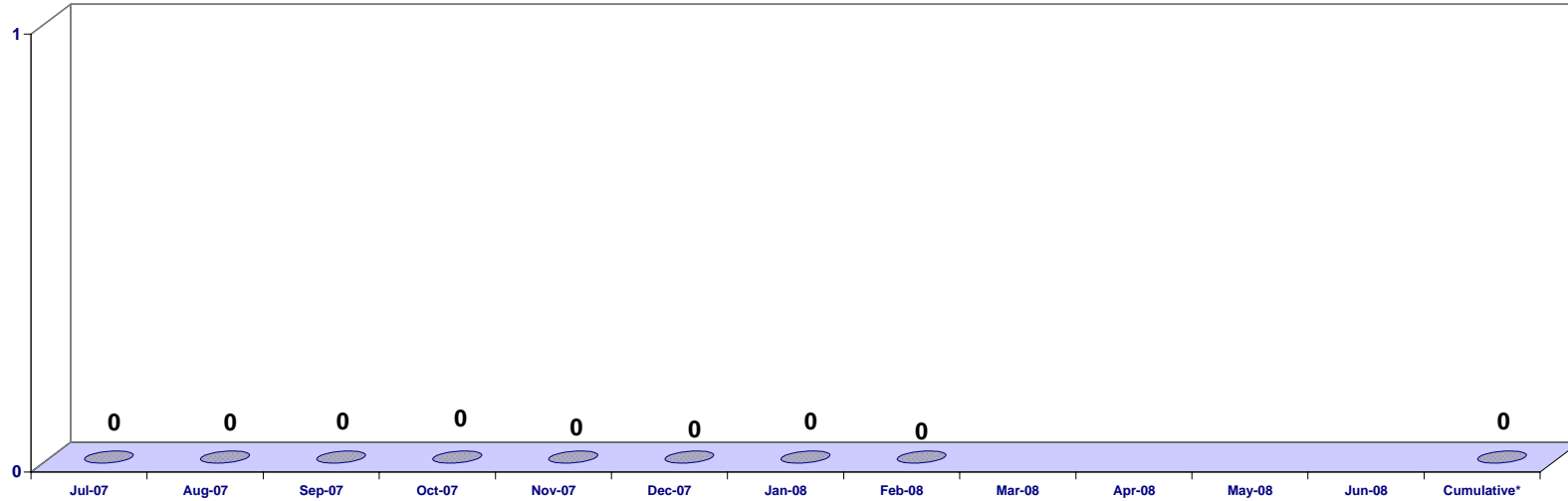


WIA PARTICIPANT SUMMARY REPORT - DWI/CVOC JOINT PROJECT (Grant Code: 537)  
 PY 2007/08 - February 2008  
 Report Range 07/2007 to 02/2008

	DWI/CVOC JOINT PROJECT												Part. Plan	% of Plan	
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Cumulative*	PY 07/08	Attained
<b>Total Participants</b>	35	35	35	28	28	28	23	23					35		
Participants Carried In	35	35	35	28	28	28	23	23					35		
New Participants Entering Grant															
<b>Total Participants Exiting WI</b>			7			5							12		
Entered Unsubsidized Employment			5			4							9		
Training Related			2			1							3		
Entered Military Service															
Entered Qualified Apprenticeship Program															
Entered Post-Secondary Education															
Entered Advanced Training															
Attained Recognized Certificate/Diploma/Degree			4			3							7		
Attained High School Diploma/GED															
Returned to Secondary School (Youth Only)															
Exits Excluded from Performance			2			1							3		
Other Exits			5			4							9		

Program Activities/Services Summary	Enrolled												Cumulative*	PY 07/08	Attained
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08			
Core Services (Registered)	33	33	34	27	27	27	22	22					34		
Intensive Services	34	34	34	27	27	27	22	22					34		
Training Services	7	7	7	5	6	6	2	2					8		
Youth Services															
Concurrent Program Participants	25	25	25	19	19	19	15	15					25		
Individual Training Accounts	2	2	2	1	1	1							2		
Goals Set (Younger Youth Only)															

WIA PARTICIPANT SUMMARY - DWI/CVOC JOINT PROJECT  
 New Participants Entering Grant

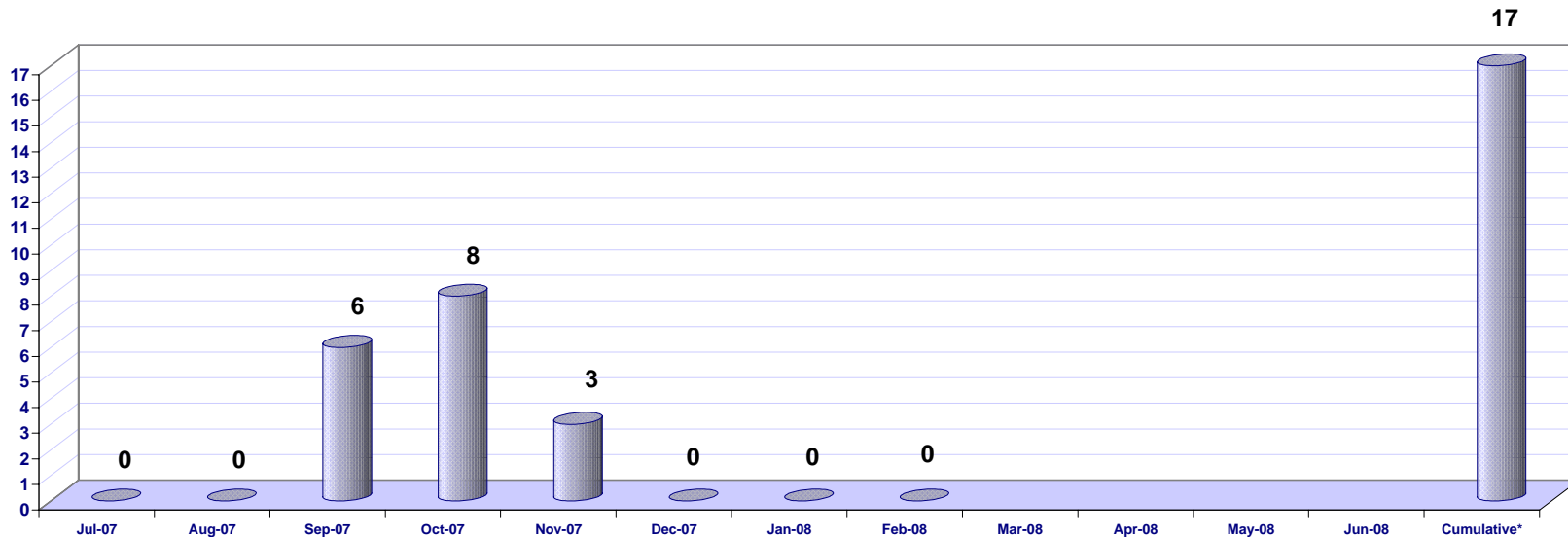


WIA PARTICIPANT SUMMARY REPORT - HIGH CON. YOUTH (Grant Code: 648)  
 PY 2007/08 - February 2008  
 Report Range 07/2007 to 02/2008

	High Concentration Youth Program												Cumulative*
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
<b>Total Participants</b>	21	21	27	35	38	38	38	38					38
Participants Carried In	21	21	21	27	35	38	38	38					21
New Participants Entering Grant			6	8	3								17
<b>Total Participants Exiting WI</b>													
Entered Unsubsidized Employment													
Training Related													
Entered Military Service													
Entered Qualified Apprenticeship Program													
Entered Post-Secondary Education													
Entered Advanced Training													
Attained Recognized Certificate/Diploma/Degree													
Attained High School Diploma/GED													
Returned to Secondary School (Youth Only)													
Exits Excluded from Performance													
Other Exits													

Program Activities/Services Summary	Enrolled												Cumulative*
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Core Services (Registered)													
Intensive Services	7	7	12	16	17	17	17	17					17
Training Services	3	3	4	4	4	4	4	4					4
Youth Services	21	21	27	34	37	37	37	37					37
Concurrent Program Participants	6	6	7	11	12	12	12	12					12
Individual Training Accounts													
Goals Set (Younger Youth Only)													

WIA PARTICIPANT SUMMARY - HIGH CON. YOUTH (GRANT CODE: 648)  
 New Participants Entering Grant

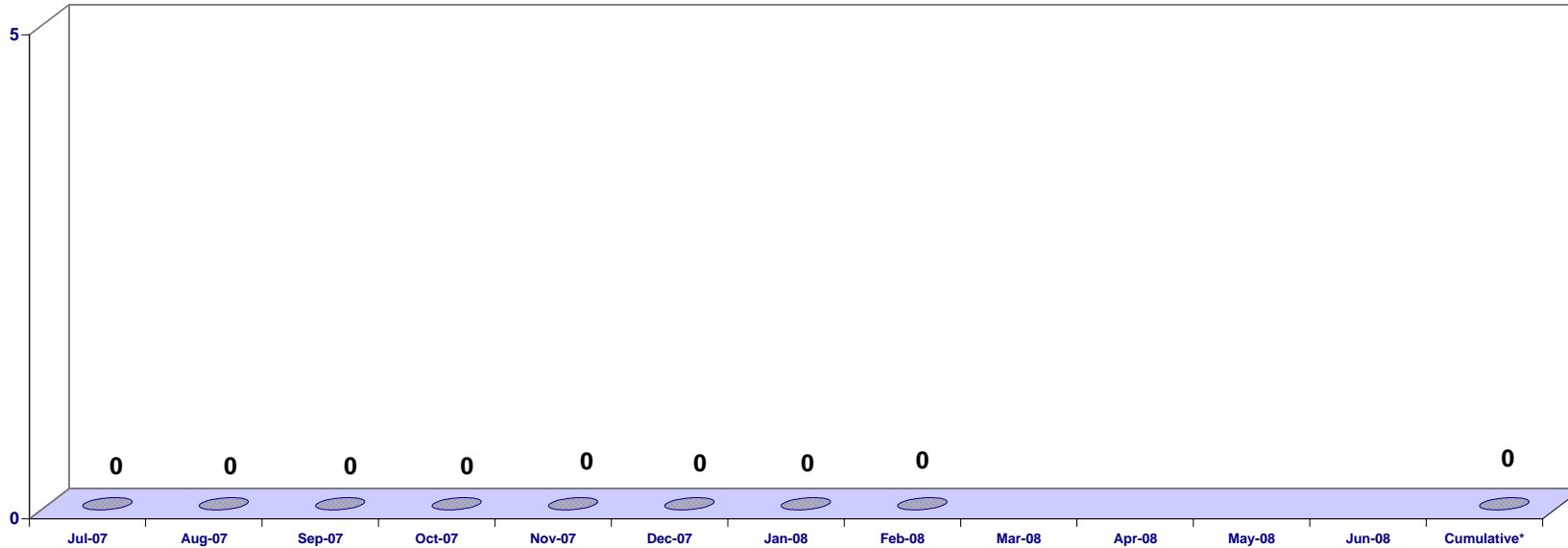


WIA PARTICIPANT SUMMARY REPORT - NURSING PROGRAM (Grant Code: 693)  
 PY 2007/08 - February 2008  
 Report Range 07/2007 to 02/2008

	Nursing Program												Cumulative*
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
<b>Total Participants</b>	27	27	27	24	24	24	24	24					27
Participants Carried In	27	27	27	24	24	24	24	24					27
New Participants Entering Grant													
<b>Total Participants Exiting WI</b>			3										3
Entered Unsubsidized Employment			3										3
Training Related			2										2
Entered Military Service													
Entered Qualified Apprenticeship Program													
Entered Post-Secondary Education													
Entered Advanced Training													
Attained Recognized Certificate/Diploma/Degree			2										2
Attained High School Diploma/GED													
Returned to Secondary School (Youth Only)													
Exits Excluded from Performance													
Other Exits			3										3

Program Activities/Services Summary	Enrolled												Cumulative*
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Core Services (Registered)	22	22	22	21	21	21	21	21					22
Intensive Services	27	27	27	24	24	24	24	24					27
Training Services	19	19	19	18	18	18	18	18					19
Youth Services													
Concurrent Program Participants	3	3	3	3	3	3	3	3					3
Individual Training Accounts	1	1	1	1	1	1	1	1					1
Goals Set (Younger Youth Only)													

WIA PARTICIPANT SUMMARY - NURSING PROGRAM (GRANT CODE: 693)  
 New Participants Entering Grant

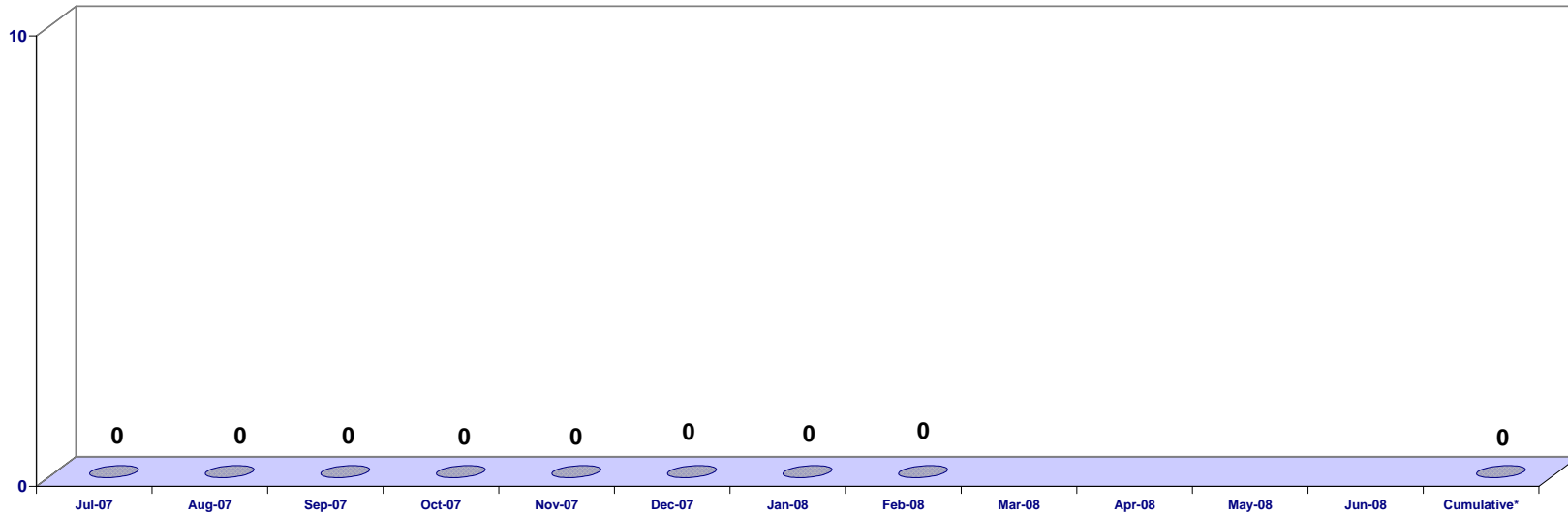


WIA PARTICIPANT SUMMARY REPORT - 15% MERCED EXPANSION PROJECT (Grant Code: 787)  
 PY 2007/08 - February 2008  
 Report Range 07/2007 to 02/2008

	Quebecor												Cumulative*	Part. Plan PY 07/08	% of Plan Attained
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08			
<b>Total Participants</b>	15	15	15	7	7	7	3	3					15		
Participants Carried In	15	15	15	7	7	7	3	3					15		
New Participants Entering Grant															
<b>Total Participants Exiting WI</b>			8			4							12		
Entered Unsubsidized Employment			6			2							8		
Training Related			2										2		
Entered Military Service															
Entered Qualified Apprenticeship Program															
Entered Post-Secondary Education															
Entered Advanced Training															
Attained Recognized Certificate/Diploma/Degree			2										2		
Attained High School Diploma/GED															
Returned to Secondary School (Youth Only)															
Exits Excluded from Performance															
Other Exits			8			4							12		

Program Activities/Services Summary	Enrolled												Cumulative*	Part. Plan PY 07/08	% of Plan Attained
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08			
Core Services (Registered)	15	15	15	7	7	7	3	3					15		
Intensive Services	2	2	2										2		
Training Services	2	2	2										2		
Youth Services															
Concurrent Program Participants	2	2	2										2		
Individual Training Accounts															
Goals Set (Younger Youth Only)															

WIA PARTICIPANT SUMMARY - 15% MERCED EXPANSION PROJECT (GRANT CODE: 787)  
 New Participants Entering Grant

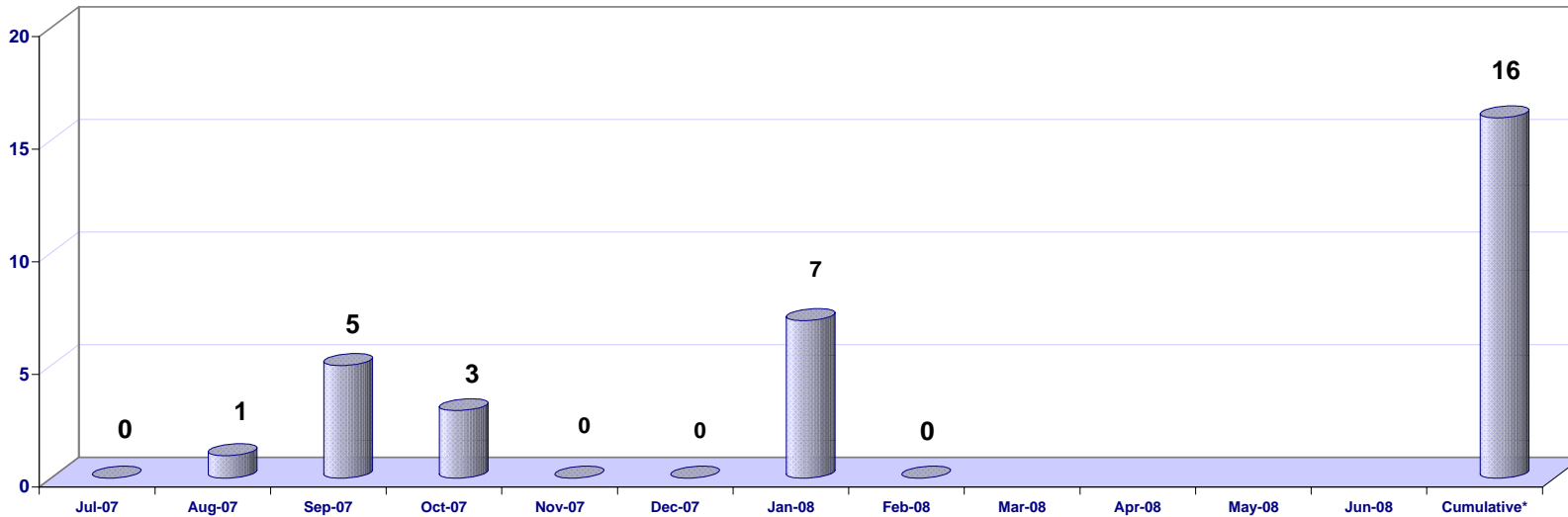


**WIA PARTICIPANT SUMMARY REPORT - OLDER YOUTH**  
**PY 2007/08 - February 2008**  
**Report Range 07/2007 to 02/2008**

	OLDER YOUTH													Part. Plan	% of Plan
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Cumulative*	PY 07/08	Attained
<b>Total Participants</b>	93	94	99	98	98	98	101	101					109	132	82.6%
Participants Carried In	93	93	94	95	98	98	94	101					93	102	91.2%
New Participants Entering Grant		1	5	3			7						16	30	53.3%
<b>Total Participants Exiting WI</b>			4			4							8	35	22.9%
Entered Unsubsidized Employment			3			2							5	25	20.0%
Training Related			1			1							2	9	22.2%
Entered Military Service															
Entered Qualified Apprenticeship Program															
Entered Post-Secondary Education			1			1							2	9	22.2%
Entered Advanced Training			1										1	1	
Attained Recognized Certificate/Diploma/Degree			2			4							6		
Attained High School Diploma/GED															
Returned to Secondary School (Youth Only)															
Exits Excluded from Performance															
Other Exits			2			4							6	35	17.1%

Program Activities/Services Summary	Enrolled														
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Cumulative*		
Core Services (Registered)			1	1	1	1	1	1					1		
Intensive Services	82	83	88	87	87	88	92	92					99		
Training Services	60	61	62	59	59	59	60	60					66		
Youth Services	91	92	97	96	96	96	92	92					100		
Concurrent Program Participants	28	29	30	30	30	30	30	30					33		
Individual Training Accounts															
Goals Set (Younger Youth Only)															

**WIA PARTICIPANT SUMMARY - OLDER YOUTH**  
**New Participants Entering Grant**

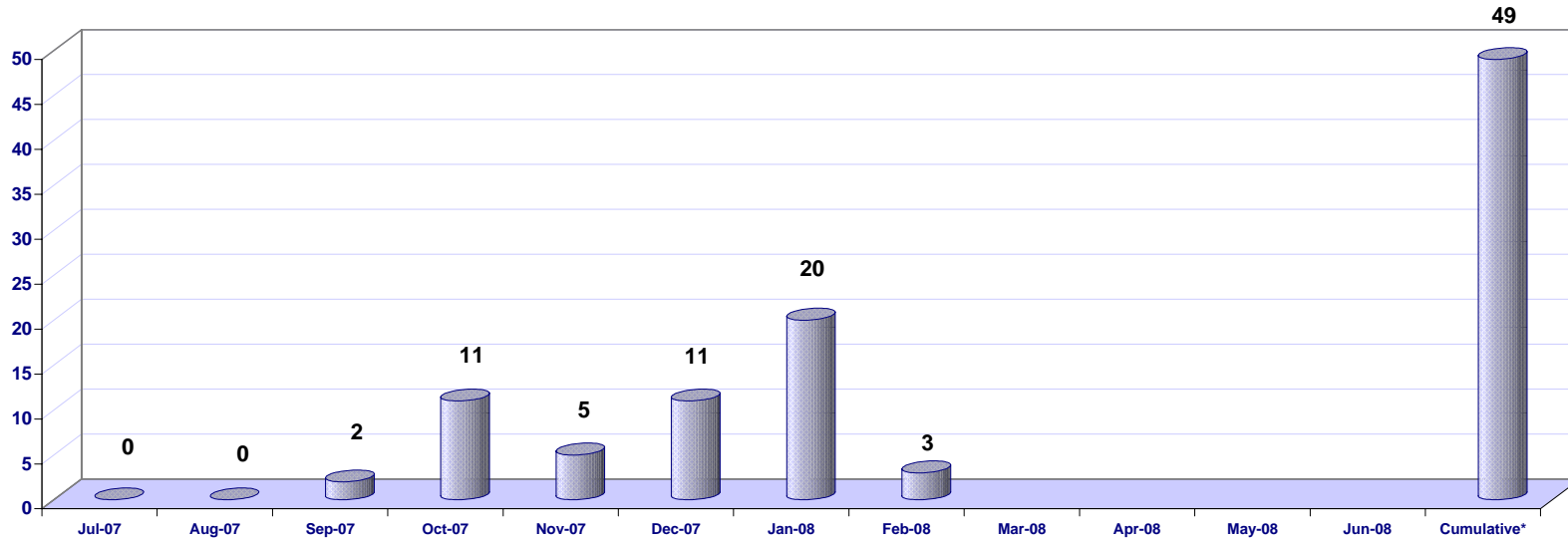


**WIA PARTICIPANT SUMMARY REPORT - YOUNGER YOUTH**  
**PY 2007/08 - February 2008**  
**Report Range 07/2007 to 02/2008**

	Younger Youth												Cumulative*	Part. Plan	% of Plan
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		PY 07/08	Attained
<b>Total Participants</b>	196	196	198	165	170	181	200	203					245	316	77.5%
Participants Carried In	196	196	196	154	165	170	180	200					196	286	68.5%
New Participants Entering Grant			2	11	5	11	20	3					49	30	163.3%
<b>Total Participants Exiting WI</b>			44			1							45	100	45.0%
Entered Unsubsidized Employment			13			1							14	15	93.3%
Training Related			5										5	10	50.0%
Entered Military Service														5	
Entered Qualified Apprenticeship Program															
Entered Post-Secondary Education			26										26	62	41.9%
Entered Advanced Training			1										1	2	50.0%
Attained Recognized Certificate/Diploma/Degree			36			1							37		
Attained High School Diploma/GED			30										30	75	40.0%
Returned to Secondary School (Youth Only)														4	
Exits Excluded from Performance			1										1		
Other Exits			43			1							44	85	51.8%

Program Activities/Services Summary	Enrolled												Cumulative*	PY 07/08	% of Plan	
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08				
Core Services (Registered)																
Intensive Services	46	46	47	44	45	45	49	50					57			
Training Services	31	31	31	28	28	28	30	30					33			
Youth Services	196	196	198	164	169	180	194	197					239			
Concurrent Program Participants	102	102	102	80	83	91	101	102					130			
Individual Training Accounts																
Goals Set (Younger Youth Only)	12	11	12	21	6	11	19	9					65	250	26.0%	

**WIA PARTICIPANT SUMMARY - YOUNGER YOUTH**  
**New Participants Entering Grant**

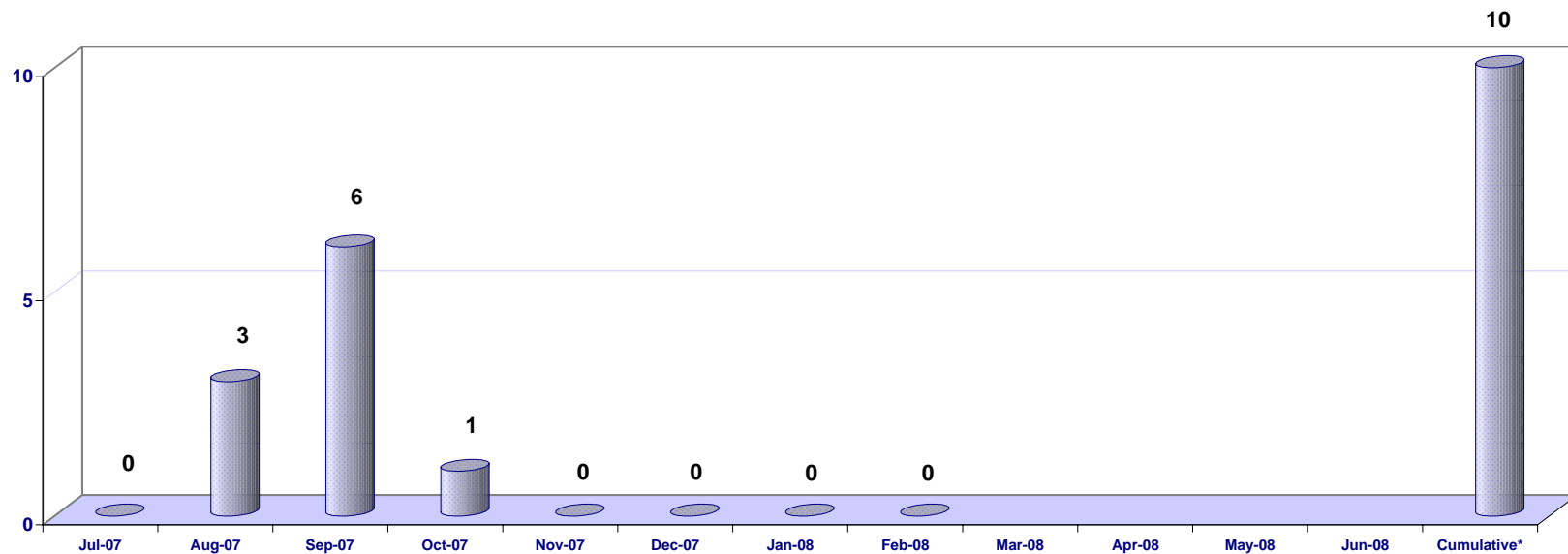


WIA PARTICIPANT SUMMARY REPORT - 907 DOL San Joaquin LVN Program  
 PY 2007/08 - February 2008  
 Report Range 07/2007 to 02/2008

	DOL San Joaquin LVN Program												
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Cumulative*
<b>Total Participants</b>	31	34	40	40	40	40	40	40					41
Participants Carried In	31	31	34	39	40	40	40	40					31
New Participants Entering Grant		3	6	1									10
<b>Total Participants Exiting WI</b>			1										1
Entered Unsubsidized Employment													
Training Related													
Entered Military Service													
Entered Qualified Apprenticeship Program													
Entered Post-Secondary Education													
Entered Advanced Training													
Attained Recognized Certificate/Diploma/Degree													
Attained High School Diploma/GED													
Returned to Secondary School (Youth Only)													
Exits Excluded from Performance													
Other Exits			1										1

Program Activities/Services Summary	Enrolled												
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Cumulative*
Core Services (Registered)	23	25	31	30	30	30	30	30					31
Intensive Services	27	29	29	29	29	29	29	29					30
Training Services													
Youth Services													
Concurrent Program Participants	4	5	6	6	6	6	6	6					6
Individual Training Accounts													
Goals Set (Younger Youth Only)													

WIA PARTICIPANT SUMMARY - DOL SAN JOAQUIN LVN PROGRAM  
 New Participants Entering Grant

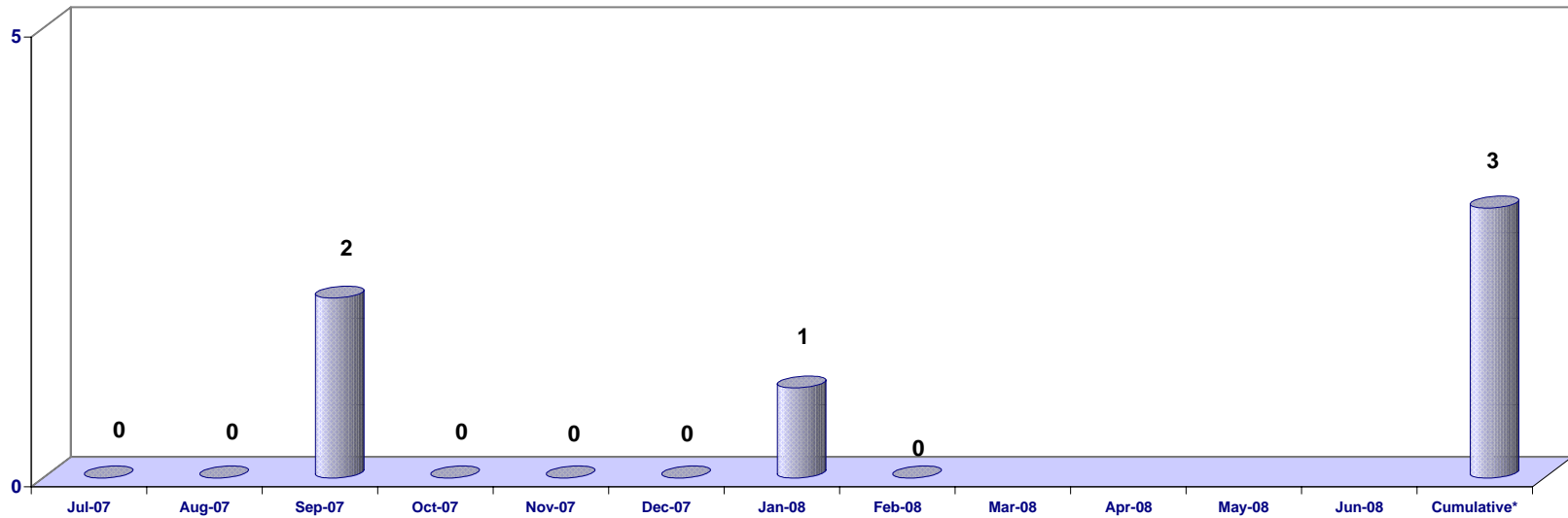


WIA PARTICIPANT SUMMARY REPORT - SJC MANUFACTURING PROJECT (914)  
 PY 2007/08 - February 2008  
 Report Range 07/2007 to 02/2008

	SJC Manufacturing Project												
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Cumulative*
<b>Total Participants</b>	1	1	3	3	3	3	4	4					4
Participants Carried In	1	1	1	3	3	3	3	4					1
New Participants Entering Grant			2				1						3
<b>Total Participants Exiting WI</b>													
Entered Unsubsidized Employment													
Training Related													
Entered Military Service													
Entered Qualified Apprenticeship Program													
Entered Post-Secondary Education													
Entered Advanced Training													
Attained Recognized Certificate/Diploma/Degree													
Attained High School Diploma/GED													
Returned to Secondary School (Youth Only)													
Exits Excluded from Performance													
Other Exits													

Program Activities/Services Summary	Enrolled												
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Cumulative*
Core Services (Registered)	1	1	3	3	3	3	4	4					4
Intensive Services	1	1	3	3	3	3	4	4					4
Training Services													
Youth Services													
Concurrent Program Participants													
Individual Training Accounts													
Goals Set (Younger Youth Only)													

WIA PARTICIPANT SUMMARY - SJC MANUFACTURING PROJECT  
 New Participants Entering Grant



WIA PARTICIPANT CHARACTERISTICS SUMMARY

Report Period: 7/2007 to 2/2008

ENROLLED

	ADULT		DISLOCATED WORKER		528 25% MERCED EXPANSION PROJECT		537 WIA-CVOC JOINT PROJECT		648 WIA-HIGH CON. YTH		693 RN PROGRAM	
	#	%	#	%	#	%	#	%	#	%	#	%
<b>Total</b>	218	100.0%	133	100.0%	13	100.0%	35	100.0%	38	100.0%	27	100.0%
<b>Female</b>	160	73.4%	84	63.2%	5	38.5%	26	74.3%	16	42.1%	20	74.1%
<b>Male</b>	58	26.6%	49	36.8%	8	61.5%	9	25.7%	22	57.9%	7	25.9%
<b>Age</b>												
14-18	1	0.5%							24	63.2%		
19-21	14	6.4%	5	3.8%	2	15.4%	1	2.9%	14	36.8%	2	7.4%
22-29	89	40.8%	14	10.5%	3	23.1%					17	63.0%
30-44	68	31.2%	46	34.6%	6	46.2%	9	25.7%			6	22.2%
45-54	32	14.7%	46	34.6%	2	15.4%	13	37.1%			2	7.4%
55-61	13	6.0%	19	14.3%			10	28.6%				
62-64			2	1.5%			1	2.9%				
65 and over	1	0.5%	1	0.8%			1	2.9%				
<b>Race/Ethnicity</b>												
American Indian / Alaskan Native	4	1.8%	4	3.0%	2	15.4%						
Asian	40	18.3%	6	4.5%	1	7.7%	2	5.7%	1	2.6%	1	3.7%
Black / African American	14	6.4%	9	6.8%	1	7.7%	2	5.7%	6	15.8%		
Hawaiian Native / Other Pacific Islander	10	4.6%	1	0.8%							1	3.7%
White	79	36.2%	48	36.1%	4	30.8%	7	20.0%	7	18.4%	15	55.6%
Ethnicity Hispanic or Latino	84	38.5%	71	53.4%	7	53.8%	25	71.4%	27	71.1%	11	40.7%
<b>Labor Force Status</b>												
Employed	82	37.6%	1	0.8%					3	7.9%	19	70.4%
Unemployed	136	62.4%	132	99.2%	13	100.0%	35	100.0%	35	92.1%	8	29.6%
UI Claimant	24	11.0%	105	78.9%	7	53.8%	31	88.6%				
UI Exhaustee	8	3.7%	23	17.3%	6	46.2%	3	8.6%				
<b>Barriers to Employment</b>												
Disabled	4	1.8%	1	0.8%					17	44.7%	1	3.7%
Limited English Proficiency	4	1.8%	3	2.3%			2	5.7%				
Single Parent	57	26.1%	21	15.8%	2	15.4%	4	11.4%	1	2.6%	5	18.5%
Work Profiling Reemployment Services Referral	1	0.5%	15	11.3%			5	14.3%				
Low Income	120	55.0%	55	41.4%	8	61.5%	10	28.6%	38	100.0%	12	44.4%
Displaced Homemaker												
Offender	6	2.8%	2	1.5%	2	15.4%			3	7.9%	1	3.7%
Homeless	1	0.5%							2	5.3%		
Runaway Youth									3	7.9%		
Pregnant Parenting Youth									3	7.9%		
Youth Needing Additional Assistance									38	100.0%		
Basic Literacy Skills Deficient	78	35.8%	73	54.9%	1	7.7%	26	74.3%	35	92.1%	4	14.8%
Substance Abuse									3	7.9%		
Foster Youth	1	0.5%							3	7.9%		

WIA PARTICIPANT CHARACTERISTICS SUMMARY

Report Period: 7/2007 to 2/2008

ENROLLED

	787 15% MERCED EXPANSION PROJECT		907 DOL SAN JOAQUIN LVN PROGRAM		301 OLDER YOUTH		301 YOUNGER YOUTH		914 SJC MANUF. PROJECT		TOTAL (ALL GRANT CODES)	
	#	%	#	%	#	%	#	%	#	%	#	%
<b>Total</b>	15	100.0%	41	100.0%	109	100.0%	245	100.0%	4	100.0%	878	100.0%
<b>Female</b>	4	26.7%	37	90.2%	80	73.4%	117	47.8%			549	62.5%
<b>Male</b>	11	73.3%	4	9.8%	28	25.7%	128	52.2%	4	100.0%	328	37.4%
<b>Age</b>												
14-18							245	100.0%			270	30.8%
19-21					109	100.0%					147	16.7%
22-29	8	53.3%	22	53.7%							153	17.4%
30-44	3	20.0%	16	39.0%					3	75.0%	157	17.9%
45-54	3	20.0%	2	4.9%					1	25.0%	101	11.5%
55-61	1	6.7%	1	2.4%							44	5.0%
62-64											3	0.3%
65 and over											3	0.3%
<b>Race/Ethnicity</b>												
American Indian / Alaskan Native					1	0.9%	3	1.2%			14	1.6%
Asian	3	20.0%	17	41.5%	7	6.4%	42	17.1%			120	13.7%
Black / African American	2	13.3%	2	4.9%	9	8.3%	21	8.6%			66	7.5%
Hawaiian Native / Other Pacific Islander	1	6.7%	4	9.8%	1	0.9%	1	0.4%			19	2.2%
White	2	13.3%	11	26.8%	12	11.0%	35	14.3%	3	75.0%	223	25.4%
Ethnicity Hispanic or Latino	8	53.3%	10	24.4%	79	72.5%	161	65.7%	1	25.0%	484	55.1%
<b>Labor Force Status</b>												
Employed	10	66.7%	27	65.9%	17	15.6%	7	2.9%			166	18.9%
Unemployed	5	33.3%	14	34.1%	92	84.4%	238	97.1%	4	100.0%	712	81.1%
UI Claimant	1	6.7%			1	0.9%			4	100.0%	173	19.7%
UI Exhaustee											40	4.6%
<b>Barriers to Employment</b>												
Disabled	1	6.7%	1	2.4%	6	5.5%	32	13.1%			63	7.2%
Limited English Proficiency			1	2.4%	8	7.3%	9	3.7%			27	3.1%
Single Parent	5	33.3%	10	24.4%	18	16.5%	11	4.5%			134	15.3%
Work Profiling Reemployment Services Referral											21	2.4%
Low Income	11	73.3%	17	41.5%	107	98.2%	240	98.0%			618	70.4%
Displaced Homemaker												
Offender	2	13.3%			9	8.3%	19	7.8%	1	25.0%	45	5.1%
Homeless					3	2.8%	2	0.8%			8	0.9%
Runaway Youth					2	1.8%	6	2.4%			11	1.3%
Pregnant Parenting Youth					37	33.9%	20	8.2%			60	6.8%
Youth Needing Additional Assistance					109	100.0%	243	99.2%			390	44.4%
Basic Literacy Skills Deficient			9	22.0%	96	88.1%	221	90.2%	1	25.0%	544	62.0%
Substance Abuse					4	3.7%	12	4.9%			19	2.2%
Foster Youth					2	1.8%	5	2.0%			11	1.3%



# Worknet

## Customer Service & Satisfaction Report

### For All Locations

February 2008

Merced County Department of Workforce Investment

#### Daily Sign-ins

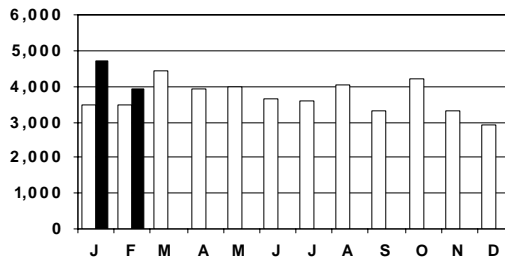
Daily sign-ins for February totaled 3,924, down 792 from the previous month and up 432 from February 2007. Daily sign-ins for the month of February are slightly below the 6 year average.

February's 6 year average: 3,929

2007 annual average: 3,685

**Daily Sign-ins  
2007 & 2008**

□ Daily Sign-ins(2007)  
■ Daily Sign-ins(2008)



#### Return Visits

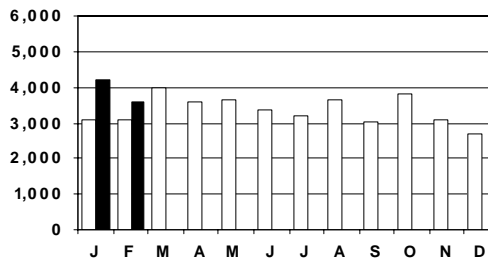
Return visits for February totaled 3,595, down 623 from the previous month and up 504 from February 2007. Return visits for the month of February are below the 6 year average.

February's 6 year average: 3,637

2007 annual average: 3,504

**Returning Visitors  
2007 & 2008**

□ Returning Visitors(2007)  
■ Returning Visitors(2008)



#### First Visits

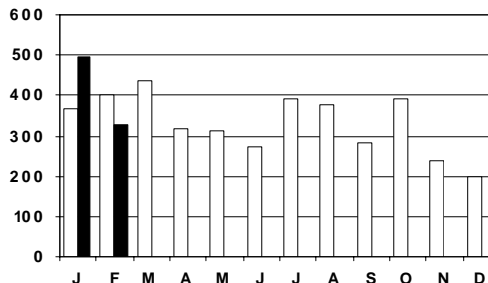
First Visits for February totaled 328, down 169 from the previous month and down 72 from February 2007. First visits for the month of February are above the 6 year average.

February's 6 year average: 291

2007 annual average: 332

**First Visits  
2007 & 2008**

□ First Visits(2007)  
■ First Visits(2008)



#### Contents

How did you hear about us?	2
Would you refer our services to others?	2
Customer Satisfaction	3
How our customers used our services	3
Summary Data - All Locations	4
Summary Data - Individual Locations	5
Concerns	6
Suggestions	7

#### Customer Flow for February 2008

##### Both Locations

- On average, Wednesdays were the busiest days of the week, averaging 227 customers per day. (Weekly Average: 1,033 customers)

##### Merced

- Wednesdays were the busiest day of the week, with an average of 137 customers per day. (Weekly Average: 616 customers).

##### Los Banos

- Tuesdays were the busiest day of the week, with an average of 92 customers per day (Weekly Average: 417 customers).



### How did you hear about us?

*Responses from first-time visitors*

**Marketing advertisements for February 2008**

*\* Merced Sun-Star  
2/1-2, 6-9, 13-16, 20-23.*

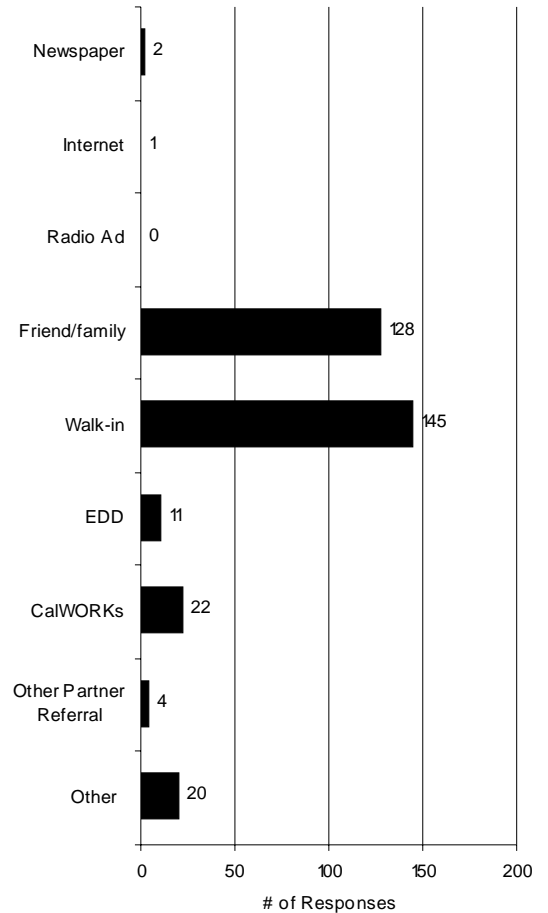
*\* The Bus  
Worknet signs inside buses*

In February, our first time visitors responded most often that they were walk-ins to the Worknet offices, with 145 customers providing this response.

*(As of July 2007, we are now asking this question of our first-time visitors. Previously, we tracked the same information through responses clients provided on Customer Satisfaction surveys.)*

How Did You Hear About Us?

■ Feb-08



*97.5 percent of our customers responding would refer our services to others*

### Would you refer our services to others?

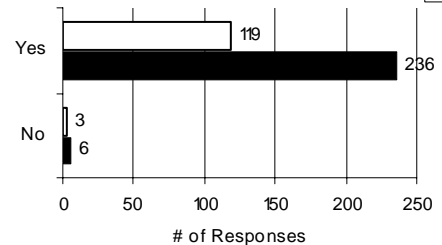
Of those responding to this question, 97.5 percent of our customers would refer our services to others.

PY 05/06 annual average: 98.78%

PY 06/07 annual average: 98.36%

Would you refer our services to others?

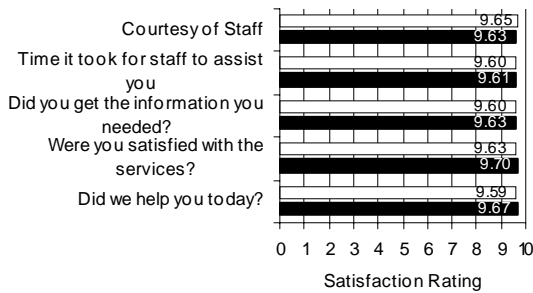
□ Feb-07  
■ Feb-08





**Customer Satisfaction**

□ Feb-07  
 ■ Feb-08



**Customer Satisfaction Ratings**

We received 247 surveys with responses to customer satisfaction questions in the month of February.

Consistently we see overall ratings for all questions in this category to be greater than 9.5 out of 10.

Nine questionnaires contained a response of 5 or less.

*“Consistently we see overall ratings for all questions in this category to be greater than 9.5 out of 10.”*

**Return Rate For Customer Satisfaction Survey**

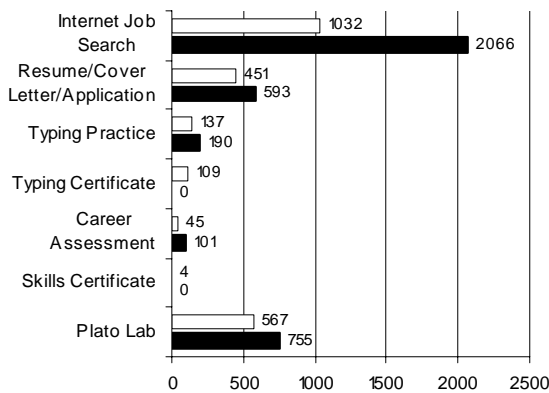
Both Locations: 6.3%

Merced: 6.0%

Los Banos: 6.7%

**What Did Our Customer Use? Computer Services**

□ Feb-07  
 ■ Feb-08



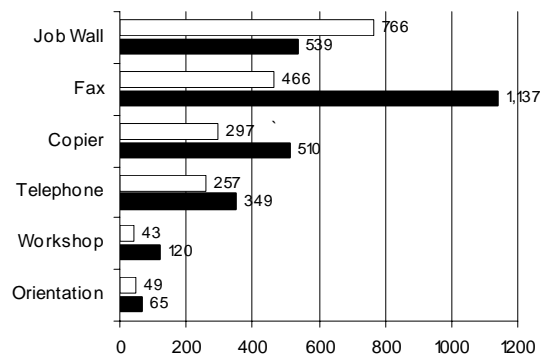
Computer related services are always the ones most used by our customers, with customers using one or more such services 3,059 times in February.

Internet Job Search and Plato Lab were our most accessed computer services.

*1,137 customers used our Fax service at Worknet in the month of February.*

**What Did Our Customer Use? Non-Computer Services**

□ Feb-07  
 ■ Feb-08



Fax and Job Wall were the most used non-computer related services. Copier and Telephone were the next most used services under this category.



**Customer Service/Satisfaction Summary Data - Both Locations**

	<b>Feb-07</b>	<b>Dec-07</b>	<b>Jan-08</b>	<b>Feb-08</b>
Return Visits	<b>3,092</b>	<b>2,700</b>	<b>4,219</b>	<b>3,596</b>
First Visits	<b>400</b>	<b>199</b>	<b>497</b>	<b>328</b>
Total Visits	<b>3,492</b>	<b>2,899</b>	<b>4,716</b>	<b>3,924</b>
<b>How did you hear about us? - responses from first-time visitors beginning July 2007</b>				
Newspaper		1	3	2
Internet		1	0	1
Radio Ad		1	1	0
Friend/family		144	222	128
Walk-in		27	198	145
EDD		16	29	11
CalWORKs		1	7	22
Other Partner Referral		5	8	4
Other		10	21	20
<b>What did our customers use?</b>				
Internet Job Search	1,032	1,550	2,551	2,066
Resume/Cover Letter/Application	451	375	701	593
Typing Practice	137	115	223	190
Typing Certificate	109	46	49	0
Career Assessment	45	113	106	101
Job Wall	766	313	537	539
Fax	466	807	1,285	1,137
Copier	297	414	590	510
Telephone	257	203	344	349
Skills Certificate	4	12	19	0
Plato Lab	567	491	766	755
Workshop	43	59	219	120
Orientation	49	65	87	65
<b>Customer Satisfaction</b>				
Courtesy of Staff	9.65	9.62	9.58	9.63
Time it took for staff to assist you	9.60	9.70	9.58	9.61
Did you get the information you needed?	9.60	9.72	9.58	9.63
Were you satisfied with the services?	9.63	9.63	9.58	9.70
Did we help you today?	9.59	9.56	9.58	9.67
<b>Would you refer our services to others?</b>				
Yes	119	156	271	236
No	3	4	3	6



**Customer Service/Satisfaction Summary Data - Individual Locations**

<b>Number of Signins</b>																					
Day of the Week	F	M	T	W	TH	F	M	W	TH	F	T	W	TH	F	M	T	W	TH	F		
Date	1	4	5	6	7	8	11	13	14	15	19	20	21	22	25	26	27	28	29	Total	
<b>Los Banos</b>	87	77	77	69	82	82	70	115	100	88	108	91	77	84	85	90	81	50	72	1585	
<b>Merced</b>	128	122	122	121	111	109	140	151	102	117	147	144	117	85	144	135	134	77	133	2339	
<b>Total</b>	215	199	199	190	193	191	210	266	202	205	255	235	194	169	229	225	215	127	205	3924	
<b>Who were our visitors</b>				<b>Merced</b>					<b>Los Banos</b>					<b>Both Locations</b>							
Return Visits						2,109					1,487					3,596					
First Visits						230					98					328					
Daily Signins						2,339					1,585					3,924					
<b>How did you hear about us?</b>																					
Newspaper						1					1					2					
Internet						1					0					1					
Radio Ad						0					0					0					
Friend/family						51					77					128					
Walk-in						131					14					145					
EDD						5					6					11					
CalWORKs						22					0					22					
Other Partner Referral						4					0					4					
Other						20					0					20					
<b>What did our customers use?</b>																					
Internet Job Search						1,433					633					2,066					
Resume / Cover Letter / Application						470					123					593					
Typing						133					57					190					
Typing Certificate						0					0					0					
Career Assessment						48					53					101					
Job Wall						400					139					539					
Fax						835					302					1,137					
Copier						409					101					510					
Telephone						262					87					349					
Skills Certificate						0					0					0					
Plato Lab						108					647					755					
Workshop						35					85					120					
Orientation						51					14					65					
<b>Customer Satisfaction</b>																					
Courtesy of Staff						9.41					9.92					9.63					
Time it took for staff to assist you						9.38					9.92					9.61					
Did you get the information you needed?						9.40					9.92					9.63					
Were you satisfied with the services?						9.54					9.91					9.70					
Did we help you today?						9.49					9.92					9.67					
<b>Would you refer our services to others?</b>																					
Yes						131					105					236					
No						6					0					6					



## Suggestions

They are even better than before.
Extend your hand out to consider somebody need to fine work and take more time helping poeple
Personal service for unanswered questions.
Keep up the good work!
Obtain the weekend Merced Sun Star
No, you are doing just fine.
Take a look at resumes to make sure they are leaving more porfessional.
need bigger office
no, it was very helpful as is
everything is fine
everything is fine
no, everything is fine
need more computers
everything you offer is helpful
need bigger office
need snack vending machine
very helpful
at least 1 or 2 more evening classes
staff very friendly
staff works very hard
more computers
None, great job!
More computers
Help get verification from ex-employers get employees release so you can help get at the truth.
Allow for housing searches on internet should a person be required to relocte for a job
More job offers
More computers
At least one more evening plato class at night.
Everything is fine.
Smile more
Look for the newcommer anticipate
Your service were great
Everything is perfect
No, everything was perfect
Not at this time, everything's great
Keep doing what you do.
New jobs everyday.
Your doing great
Every service is perfect
Not really, its great
Give me a job here



## Concerns

do not combine pesco and plato
need bigger place
don't combine pesco and plato together
Move computers
Some old employers delt very falsly with and are yet causing employees problems.
Copies of weekend job opportunities for Merced Sun Star
All concerns/issues have been addresssed by the current services rprovided, thank
No, thank you
Let us know about programs
Not at this time, everythings great
Your helpingme on what I need to get a job.
Looking for more schooling.
No, you had what I needed

**BEFORE THE BOARD OF SUPERVISORS  
OF THE COUNTY OF MERCED, STATE OF CALIFORNIA**

In the Matter of )  
 )  
**SUPPORTING THE BUSINESS-EDUCATION ALLIANCE** )  
**OF MERCED COUNTY (BEAM)** )                    **RESOLUTION NO. 2008-35**

**BE IT RESOLVED** that the Board of Supervisors of the County of Merced hereby:

**WHEREAS**, the Merced County Board of Supervisors recognizes that quality preschool programs boost achievement in school and in later life and leads to long term outcomes including higher academic grades, graduation rates and income; and,

**WHEREAS**, this Business-Education Alliance of Merced County (BEAM) is a partnership of committed business, education, government, and community leaders who support education, workforce development and economic growth in Merced County; and,

**WHEREAS**, supporting quality preschool has been proven to prevent crime and be one of the best tools to ensure a strong, competitive workforce that will yield – more qualified job applicants, increased job retention, improved job performance, lower employee turnover, and reduce employee absenteeism for businesses; and,

**WHEREAS**, supporting quality preschool programs is found to be among strategies proven to positively curb high school dropout rates.

**NOW, THEREFORE BE IT RESOLVED** that we, the Merced County Board of Supervisors on this 25<sup>th</sup> day of March 2008, hereby supports the Business-Education Alliance of Merced County (BEAM) initiative to promote quality preschool access to Merced County residents.

I, **DEMITRIOS TATUM**, Clerk of the Board of Supervisors of the County of Merced, do hereby certify that the foregoing Resolution was regularly introduced, passed and adopted by said Board at a regular meeting thereof held on the 25<sup>th</sup> day of March, 2008 by the following vote:

**SUPERVISORS**

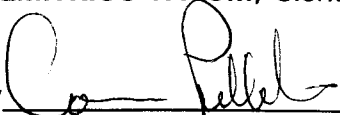
**AYES:** Kathleen M. Crookham, John Pedrozo, Deidre F. Kelsey, Jerry O'Banion

**NOES:** None

**ABSENT:** Mike Nelson

Witness my hand and the Seal of this Board this 25<sup>th</sup> day of March, 2008.

**DEMITRIOS TATUM**, Clerk

By   
Deputy

**TO: Executive Committee**

**DATE: 4/07/08**

**FROM: WIB Staff**

**For Action**

**For Information**

**For Discussion**

**SUBJECT: Workforce Investment Board (WIB) Nomination Committee**

**PROPOSED MOTION(S): Information only.**

**DISCUSSION: The WIB bylaws state: "Officers shall be elected by the Board members each year at the last regular Board meeting of the operating year, which commences on July 1<sup>st</sup> and ends on June 30<sup>th</sup>".**

**The WIB Chair is in the process of assembling a nominating committee to recommend nominees.**

**ATTACHMENT(S): N/A**

**TO: Executive Committee**

**DATE: 4/07/08**

**FROM: WIB Staff**

**For Action**

**For Information**

**For Discussion**

**SUBJECT: Workforce Investment Board (WIB) Recertification Committee**

**PROPOSED MOTION(S): Information only.**

**DISCUSSION: The WIB Recertification Committee had its first meeting on Thursday March 27, 2008. An explanation of One-Stop certification was presented. Discussion was conducted on how certification was done in the past and how certification should be done for the upcoming program year. Mr. Steve Newvine was selected as Chair, and Mr. Edward Dietz was selected as Vice Chair. The next meeting will be Thursday, April 10, 2008, at 3:00 p.m.**

**ATTACHMENT(S): N/A**

**TO: Executive Committee**

**DATE: 4/07/08**

**FROM: WIB Staff**

For Action

For Information

For Discussion

**SUBJECT: CalGRIP Funding**

**PROPOSED MOTION(S): For Information Only**

**DISCUSSION:** The proposed project will provide educational, job/vocational, supportive and counseling services to youth enrolled in the Merced County Department of Probation Bear Creek Academy (BCA) program. These youths are juvenile offenders in the long-term BCA program who are now in their long-term electronic monitoring phase, and are soon to transition back into the community. A highly collaborative approach between the Department of Workforce Investment, Probation, and the Merced County Office of Education will provide the youth with a comprehensive service plan and pathway that will help them identify their strengths, develop positive goals and strategies for eventual self-sufficiency.

On March 26, 2008, Merced County Probation Department, Human Services Agency, Merced County Office of Education and Workforce Investment staff met and covered details about the project. Subsequent meetings will follow to ensure project goals and timelines will be met. At the request of the State, the number of youth served by this project has been increased and will now serve between 35-40 youth.

The CalGRIP funding that covers this project was made available by the Department of Labor (DOL) through the Governor's 15% discretionary funds, and was procured separately from the funding that the Boys and Girls Club received for their gang suppression project. The funding the Boys and Girls Club received was not made competitively available to Local Workforce Investment Areas.

**ATTACHMENT(S): N/A**

**TO: Executive Committee**

**DATE: 4/7/08**

**FROM: WIB Staff**

**For Action**

**For Information**

**For Discussion**

**SUBJECT: Advocacy**

**PROPOSED MOTION(S): Information only.**

**DISCUSSION: Two Letters were sent to Congressman Dennis Cardoza on March 11<sup>th</sup> urging him to include Workforce Investment Act programs and funding in his letter to the Labor-Health and Human Services Appropriations Subcommittee outlining his key fiscal year 09 program priorities. The letters were sent by our WIB and the Merced County Board of Supervisors.**

**Another two letters were sent—one to Congressman Cardoza asking him to attend a breakfast with our WIB members who were visiting Washington, DC, and another letter expressing the WIB's interest in the proposed Merced County Career and Technical Education (CTE) Concurrent Courses Partnership. A letter was also sent to Assemblymember John Laird asking him for support to sustain the funding level of \$46,790,000 in 2008-2009 for the Economic and Workforce Development (EWD) program.**

**ATTACHMENT(S):**

**Three letters to Congressman Cardoza  
One letter to Ms. Joanne Wang Golann  
One letter to Assemblymember John Laird**



**WORKFORCE  
INVESTMENT BOARD**  
MERCED COUNTY

Robert Harmon, Chair  
Albert Montejano, 1<sup>st</sup> Vice Chair  
Don Bergman, 2<sup>nd</sup> Vice Chair  
1880 West Wardrobe Ave. Merced, CA 95341  
Phone (209)725-3593 FAX (209)725-3592  
[www.co.merced.ca.us/wi/wib/wib.html](http://www.co.merced.ca.us/wi/wib/wib.html)

---

March 11, 2008

The Honorable Dennis Cardoza  
United States House of Representatives  
435 Cannon HOB  
Washington, DC 20515

Dear Congressman Cardoza:

I am writing to urge you to include Workforce Investment Act (WIA) programs/funding in your letter to the Labor-HHS Appropriations Subcommittee outlining your key FY 09 program priorities.

For the first time in the past several years, unemployment rates have begun to rise and more than 7.6 million Americans are unemployed. WIA programs are at the forefront of assisting those impacted by the current economic slowdown, helping workers get the assistance and training they need to return to the workforce. This year, over 14 million workers, one in ten workers nationally, will seek assistance from our nation's employment and training programs.

In Merced, WIA is making a real difference in our community. We have seen a substantial increase in the number of individuals seeking our services. County residents know that the One-Stop Career Centers, Worknet of Merced County, are the place to go to connect to the labor market. Worknet had 44,620 visits in "06/07", including 4,215 new customers. In January 2008, we have experienced an increase in both visits and new customers to Worknet, well above our six-year average for that month. In program year "06/07" we enrolled 778 adults with 501 getting jobs. We served 158 businesses with 834 services. Youth programs, although half the size they were in program year 02/03, helped 636 young people stay in school, obtain their High School diploma and get jobs.

However, investment in employment and training programs continues to diminish. In fact, the Administration's FY 09 budget proposes funding WIA and Employment Services \$1.2 billion below funding levels enacted this past year. The Administration's proposal not only seeks to cut WIA programs by \$484 million, but also eliminates the Employment Service program.

In the knowledge-driven global economy, American businesses report skills shortages at all levels of employment. Exasperating the problem is the large portion of the workforce near retirement, many of whom are in highly skilled professions. Unfortunately, many current and potential workers don't have the knowledge and skills to take their place or fill the emerging employment needs. The Workforce Investment Act is specifically designed to address these needs.

Congressman Cardoza  
March 11, 2008  
Page 2

I strongly urge you to include WIA funding as a priority in your program letter to House Labor-HHS Chairman David Obey and Ranking Member Jim Walsh.

Thank you for considering this request. In challenging economic times we must ensure our nation's workers have access to critical WIA services.

Sincerely,

Robert Harmon  
Chairman



**WORKFORCE  
INVESTMENT BOARD**  
MERCED COUNTY

Robert Harmon, Chair  
Albert Montejano, 1<sup>st</sup> Vice Chair  
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[www.co.merced.ca.us/wi/wib/wib.html](http://www.co.merced.ca.us/wi/wib/wib.html)

February 4, 2008

Ms. Joanne Wang Golann, Senior Research Assistant  
Community College Research Center  
Box 174 Teachers College  
525 West 120<sup>th</sup> Street  
New York, NY 10027-6696

Dear Ms. Golann:

This letter serves to express the Merced County Workforce Investment Board's (WIB) interest in the proposed Merced County Career & Technical Education (CTE) Concurrent Courses Partnership. If selected to receive a grant from the James Irvine Foundation, this Partnership will be used to strengthen existing collaborative CTE efforts among educational institutions and local businesses, to improve enrollment in CTE courses for low-income and other underrepresented students, and to expand upon dual enrollment CTE courses offered throughout Merced County in targeted industry sectors.

The WIB serves several hundred jobseekers each year who need vocational education and training, and would benefit from CTE education in the field of Health and Agriculture. Representatives from the WIB will participate in this project by providing Labor Market Information and Industry expertise to Regional Occupation Program (ROP) project staff and the CTE Professional Learning Council (PLC).

The WIB has worked collaboratively with MCOE and the ROP for several years. We believe that working together to educate Merced County's youth provides numerous benefits for employers and residents alike. The work of the Concurrent Courses Partnership will complement and further these efforts, with particular emphasis on benefiting underrepresented students.

Merced County has one of the highest unemployment rates in the State, as well as a poverty rate above 22%. Collaborations among high schools, colleges, and industry representatives are essential to providing young people with career options, as well as preparing the future workforce needed to sustain our economy. It would be a pleasure for our staff to assist with MCOE's proposed CTE Concurrent Courses Partnership, and we look forward to hearing back from you in this regard.

Sincerely,

Andrea T. Baker  
Executive Director

*"Merced County's Workforce Investment system will keep pace with the new growth, the emerging economy, and the ever changing needs of the employers by creating a better educated, highly skilled workforce, that's capable, and prepared, and thoroughly knowledgeable."*



**WORKFORCE  
INVESTMENT BOARD**  
MERCED COUNTY

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April 2, 2008

The Honorable John Laird  
Assemblymember  
Chair, CA State Assembly Committee on Budget  
State Capitol, PO Box 942849  
Sacramento, CA 94249-0027

Dear Mr. Chairman:

I am writing to ask for your support in sustaining the funding level of \$46,790,000 in 2008-2009 for the Economic & Workforce (EWD) program, comprised of a network of 115 EWD Initiative Centers. The Workforce Investment Board and our One-Stop Career Center, Worknet of Merced, utilizes the services of the Merced College Workplace Learning Resource Center (WpLRC), an EWD Initiative. The WpLRC provides education and training services for Worknet with positive outcomes realized by our jobseekers and the companies that employ them. We want to continue this valuable partnership.

***EWD programs, such as the Merced College WpLRC, help the economy of the state and is a wise investment:***

- Legislated in 1991, and its basic funding is vital for bringing in outside investment to the community.
- A network of 115 centers shows a benefit-to-cost ratio of 4-1.
- 3,500 jobs are created, 4,000 jobs retained and benefits the state's economy through increased wages, business profitability and taxes paid annually.
- The services have a wide range of beneficiaries—students, workers, colleges and businesses.
- Supports the largest Small Business Development Center network in the United States.

***Support Economic & Workforce Development in California:***

- The program is not part of the CC System's growth formula; therefore, proposed cuts become actual reductions in the program.
- The program was cut by \$6 million mid-year for 2007-08 – nearly 13% reduction.
- Each reduction *exponentially hurts* the effectiveness and leveraging capability of the program.
- The program was created for economic recovery and stimulus, and still serves this purpose.

**Please Sustain the Economic and Workforce Development funding at level of \$46,790,000 in 08-09!**

Sincerely,

Andrea T. Baker, Director  
Workforce Investment Board

*"Merced County's Workforce Investment system will keep pace with the new growth, the emerging economy, and the ever changing needs of the employers by creating a better educated, highly skilled workforce, that's capable, and prepared, and thoroughly knowledgeable."*



March 12, 2008

The Honorable Dennis Cardoza  
United States House of Representatives  
435 Cannon House Office Building  
Washington, DC 20515

Dear Congressman Cardoza:

I am writing to request your support of the Workforce Investment Act (WIA) programs/funding in your letter to the Labor-HHS Appropriations Subcommittee as one of your key FY 09 program priorities.

For the first time in the past several years, unemployment rates have begun to rise and more than 7.6 million Americans are unemployed. WIA programs are at the forefront of assisting those impacted by the current economic slowdown, helping workers get the assistance and training they need to return to the workforce. This year, over 14 million workers, one in ten workers nationally, will seek assistance from our nation's employment and training programs.

In Merced, WIA is making a real difference in our community. We have seen a substantial increase in the number of individuals seeking our services. County residents know that the One Stop Career Centers, Worknet of Merced County, are the places to go to connect to the labor market. Worknet had 44,620 visits in 2006/07, including 4,215 new customers. In January 2008, we have experienced an increase in both visits and new customers to Worknet well above our six year average for that month. In program year 2006/07, we enrolled 778 Adults with 501 getting jobs. We served 158 businesses with 834 services. Youth programs, although half the size they were in program year 2002/03, helped 636 young people stay in school, obtain their High School diploma and get jobs.

However, investment in employment and training programs continues to diminish. In fact, the Administration's FY 09 budget proposes funding WIA and Employment Services \$1.2 billion below funding levels enacted this past year. The Administration's proposal not only seeks to cut WIA programs by \$484 million, but also eliminates the Employment Service program.

In the knowledge-driven global economy American businesses report skills shortages at all levels of employment. Exasperating the problem is the large portion of the workforce near retirement, many of whom are in highly skilled professions. Unfortunately, many current and potential workers don't have the knowledge and skills to take their place or fill the emerging employment needs. The Workforce Investment Act is specifically designed to address these needs.

Please consider including WIA funding as a priority in your program letter to House Labor-HHS Chairman David Obey and Ranking Member Jim Walsh. Thank you for considering this request. In challenging economic times, we must ensure our nation's workers have access to critical WIA services.

Sincerely,

Kathleen M. Crookham  
Chairman, Merced County Board of Supervisors

## Board of Supervisors

**John Pedrozo**  
Supervisor, District One

**Kathleen M. Crookham**  
Supervisor, District Two

**Michael G. Nelson**  
Supervisor, District Three

**Deidre F. Kelsey**  
Supervisor, District Four

**Jerry O'Banion**  
Supervisor, District Five

**Demitrios O. Tatum**  
County Executive Officer

Merced County  
Administration Building  
2222 "M" Street  
Merced, CA 95340  
(209) 385-7366  
(209) 726-7977 Fax  
[www.co.merced.ca.us](http://www.co.merced.ca.us)

Equal Opportunity Employer

**Striving for  
Excellence**

**TO: Executive Committee**

**DATE: 4/07/08**

**FROM: WIB Staff**

**For Action**

**For Information**

**For Discussion**

**SUBJECT: Enterprise Zone Update**

**PROPOSED MOTION(S): For Information Only.**

**DISCUSSION: Introduction and overview workshops are being offered to local businesses regarding the Enterprise Zone program. These Hiring Credit Seminars will not only cover Enterprise Zone information, but also LAMBRA Hiring Tax Credits and Work Opportunity Tax Credit (WOTC) information. The Business Services Unit (BSU) is presenting basic information to many businesses by answering frequently-asked questions, and setting business appointments where a BSU representative will meet on an individual basis to further clarify and answer questions that business individuals may have. Workshops are an effective way to save time and resources by reaching out to more business people in a single setting.**

**The plan is to canvas the County by holding one workshop per month in different locations. This month the workshop will be held at the Worknet Employment Resource Center in Los Baños, CA:**

**Event: Enterprise Zone Hiring Credit Seminar**

**Date: 4/4/08**

**Location: 800 7<sup>th</sup> Street  
Los Baños, CA 93635**

**Time: 8:30 a.m. – 9:30 a.m.**

**ATTACHMENT(S):**

**Enterprise Zone Workshop Flyer**



**TO: Executive Committee**

**DATE: 04/07/08**

**FROM: WIB Staff**

**For Action**

**For Information**

**For Discussion**

**SUBJECT:** Workforce Investment Act (WIA) Fiscal Reports

**PROPOSED MOTION(S):** None. Information Only.

**DISCUSSION:** Attached is the Fiscal Report for Fiscal Year 2007/08 covering July 1, 2007 through February 29, 2008. This report shows all WIA funds available for Fiscal Year 2007/08, accrued expenditures through February, 2008, and obligations as of February 29, 2008.

Also attached is the Contracts Report showing payments made on accounts receivable contracts and an Enterprise Zone Voucher Report for this fiscal year through March.

Staff will be present at the meeting to answer questions.

**ATTACHMENT(S):**

FY 2007/08 WIA Fiscal Report

Contracts Report

Enterprise Zone Report

**MERCED COUNTY DEPARTMENT OF WORKFORCE INVESTMENT  
FISCAL REPORT FOR FINANCE COMMITTEE**

For Fiscal Year 2007/2008

July 1, 2007 - June 30, 2008

Through 02/29/08 (Including Rescission Estimates for Rescissions #1 and #2)

Target 66.67%

AVAILABLE FUNDS			BUDGET							ACTUAL			OBLIGATIONS			COMMITTED - AVAILABLE		
	Carryover Funds From 06/07	Appropriation FY 07/08	Planned for New Funds Per Estimated Plan Mod 7/1/07 to 6/30/08		Budget for Available Funds	Estimate of Rescission #1	Estimate of Rescission #2	Budget Adjustments	Revised Budget	Accrued Expense FY to Date	Available	Percent Expended to Date	Total Obligated Funds	Available after Obligations	Percent Spent + Obligated	Total Committed Funds	Available after Committed	Pct Spent + Obligated + Committed
<b>ADULT</b>			Core A	\$ 313,771	\$ 364,583	\$ (3,025)	\$ (4,111)		\$ 357,447	\$ 242,041	\$ 115,407	67.71%	\$ 12,614	\$ 102,793	71.24%	\$ 102,793	\$ -	100.00%
07/08 Allocation		\$ 1,470,295	Core B	\$ 433,231	\$ 503,389	\$ (4,177)	\$ (5,676)		\$ 493,536	\$ 345,321	\$ 148,215	69.97%	\$ 15,904	\$ 132,311	73.19%	\$ 132,311	\$ -	100.00%
PY Cash Balances 6/30/07	\$ 273,513		Intensive	\$ 117,021	\$ 135,972	\$ (1,128)	\$ (1,533)		\$ 133,311	\$ 78,549	\$ 54,761	58.92%	\$ 5,830	\$ 48,931	63.30%	\$ 48,931	\$ -	100.00%
			Training	\$ 459,243	\$ 533,613	\$ (4,428)	\$ (6,017)	\$ 7,068	\$ 530,236	\$ 171,399	\$ 358,837	32.33%	\$ 63,313	\$ 295,524	44.27%	\$ 295,524	\$ -	100.00%
	\$ 273,513	\$ 1,470,295	<b>Total</b>	\$ 1,323,266	\$ 1,537,557	\$ (12,750)	\$ (17,337)	\$ 7,068	\$ 1,514,530	\$ 837,310	\$ 677,220	55.29%	\$ 97,661	\$ 579,559	61.73%	\$ 579,559	\$ -	100.00%
<b>DISPLACED WORKER</b>			Core A	\$ 351,873	\$ 424,327	\$ (4,353)	\$ (4,610)		\$ 415,364	\$ 201,709	\$ 213,655	48.56%	\$ 6,614	\$ 207,042	50.15%	\$ 207,042	\$ -	100.00%
07/08 Allocation		\$ 1,099,664	Core B	\$ 318,255	\$ 383,787	\$ (3,937)	\$ (4,170)		\$ 375,680	\$ 323,254	\$ 52,426	86.04%	\$ 10,284	\$ 42,142	88.78%	\$ 42,142	\$ -	100.00%
PY Cash Balances 6/30/07	\$ 241,125		Intensive	\$ 96,107	\$ 115,896	\$ (1,189)	\$ (1,259)		\$ 113,448	\$ 54,452	\$ 58,996	48.00%	\$ 829	\$ 58,167	48.73%	\$ 58,167	\$ -	100.00%
			Training	\$ 223,463	\$ 269,476	\$ (2,764)	\$ (2,928)	\$ 351	\$ 264,135	\$ 142,272	\$ 121,864	53.86%	\$ 19,476	\$ 102,388	61.24%	\$ 102,388	\$ -	100.00%
	\$ 241,125	\$ 1,099,664	<b>Total</b>	\$ 989,698	\$ 1,193,487	\$ (12,243)	\$ (12,967)	\$ 351	\$ 1,168,628	\$ 721,687	\$ 446,941	61.76%	\$ 37,203	\$ 409,738	64.94%	\$ 409,739	\$ -	100.00%
<b>YOUTH</b>			In School	\$ 858,900	\$ 1,221,125				\$ 1,221,125	\$ 529,115	\$ 692,010	43.33%	\$ 409,658	\$ 282,352	76.88%	\$ 282,352	\$ -	100.00%
07/08 Allocation		\$ 1,590,556	Out of School	\$ 572,601	\$ 814,084				\$ 814,084	\$ 451,590	\$ 362,495	55.47%	\$ 203,714	\$ 158,781	80.50%	\$ 158,781	\$ -	100.00%
PY Cash Balances 6/30/07	\$ 737,863		<b>Total</b>	\$ 1,431,501	\$ 2,035,209			\$ -	\$ 2,035,209	\$ 980,705	\$ 1,054,504	48.19%	\$ 613,372	\$ 441,133	78.32%	\$ 441,133	\$ -	100.00%
	\$ 737,863	\$ 1,590,556																
<b>ADMINISTRATIVE</b>			Total Admin	\$ 416,050	\$ 646,762	\$ (2,778)	\$ (3,367)	\$ (7,419)	\$ 633,198	\$ 288,922	\$ 350,421	45.63%	\$ 10,742	\$ 339,679	46.35%	\$ 194,127	\$ 145,552	77.01%
<b>All Formula Grants</b>	\$ 1,252,501	\$ 4,160,515	<b>Total</b>	\$ 4,160,515	\$ 5,413,016	\$ (27,779)	\$ (33,671)	\$ -	\$ 5,351,566	\$ 2,828,624	\$ 2,529,087	52.86%	\$ 758,977	\$ 1,770,110	66.92%	\$ 1,624,558	\$ 145,552	97.28%
<b>RAPID RESPONSE/15%/25%</b>			Rapid Resp.	\$ 208,630	\$ 203,523				\$ 203,523	\$ 121,288	\$ 82,235	59.59%	\$ 5,521	\$ 76,714	62.31%	\$ 76,714	\$ -	100.00%
Formula Rapid Response (541)	\$ (5,107)	\$ 208,630	Quebecor	\$ -	\$ 11,203				\$ 11,203	\$ 11,203	\$ -	100.00%	\$ -	\$ -	100.00%	\$ -	\$ -	100.00%
Quebecor Expansion (528)	\$ 11,203		CVOC	\$ -	\$ 30,578				\$ 30,578	\$ 30,578	\$ -	100.00%	\$ -	\$ -	100.00%	\$ -	\$ -	100.00%
CVOC/DWI Joint Project (537)	\$ 30,578		HCoY	\$ -	\$ 55,000				\$ 55,000	\$ 53,801	\$ 1,199	97.82%	\$ 1,199	\$ 0	100.00%	\$ -	\$ -	100.00%
High Concentration of Youth (648)	\$ 55,000		<b>Total</b>	\$ 208,630	\$ 300,304	\$ -	\$ -	\$ -	\$ 300,304	\$ 216,870	\$ 83,434	72.22%	\$ 6,719	\$ 76,714	74.45%	\$ 76,714	\$ -	100.00%
	\$ 91,674	\$ 208,630																
<b>INCENTIVE AWARDS</b>			Incentive	\$ -	\$ 22,656				\$ 22,656	\$ 9,428	\$ 13,228	41.61%	\$ -	\$ 13,228	41.61%	\$ -	\$ 13,228	41.61%
07/08 Award (Amount TBD)			<b>Total</b>	\$ -	\$ 22,656	\$ -	\$ -	\$ -	\$ 22,656	\$ 9,428	\$ 13,228	41.61%	\$ -	\$ 13,228	41.61%	\$ -	\$ 13,228	41.61%
PY Cash Balances 6/30/07	\$ 22,656	\$ -																
	\$ 22,656	\$ -																
<b>OTHER (DoL, Contract, etc.)</b>			LVN Project	\$ -	\$ 1,850,443				\$ 1,850,443	\$ 405,796	\$ 1,444,647	21.93%	\$ 1,024,594	\$ 420,053	77.30%	\$ 420,053	\$ -	100.00%
Federal LVN Grant*	\$ 1,850,443		San Joaquin	\$ -	\$ 90,000				\$ 90,000	\$ 2,366	\$ 87,634	2.63%	\$ 5,787	\$ 81,847	9.06%	\$ 81,847	\$ -	100.00%
San Joaquin Manufacturing Contract*	\$ 90,000		Madera	\$ -	\$ 88,163				\$ 88,163	\$ 88,163	\$ -	100.00%	\$ -	\$ -	100.00%	\$ -	\$ -	100.00%
Madera Dislocated Worker Contract**	\$ 88,163			\$ 99,137	\$ 99,137				\$ 99,137	\$ 42,679	\$ 56,458	43.05%	\$ 1,296	\$ 55,162	44.36%	\$ 2,059	\$ 53,103	46.43%
CCWC (WorkKeys) Contract*	\$ 99,137	\$ 99,137		\$ 10,000	\$ 10,000				\$ 10,000	\$ 4,326	\$ 5,674	43.26%	\$ 209	\$ 5,465	45.35%	\$ 5,465	\$ -	100.00%
MC Career Advancement Academy	\$ 10,000		<b>Total</b>	\$ 109,137	\$ 2,137,743	\$ -	\$ -	\$ -	\$ 2,137,743	\$ 543,330	\$ 1,594,413	25.42%	\$ 1,031,886	\$ 562,527	73.69%	\$ 509,424	\$ 53,103	97.52%
	\$ 2,028,606	\$ 109,137																

\* Amounts represent entire multi-year award amounts, which are immediately available. \*\*Reflects contract amendment of February 27, 2008 reducing total contract amount.

**BUDGET:** Includes all funds available for fiscal year based on Plan to be submitted to EDD on request, revised in accordance with latest appropriations information received from Chief, Workforce Services Division, as required. Formula Administrative Funds lose their identity upon appropriation. R760332 Mod 7 adds \$4,844 to FY 06/07 Carryover Funds (not to be used for Administrative Costs.)

In-School Youth 53.95%  
Out-of-School Youth 46.05%

**OBLIGATIONS:** Includes funds obligated in contracts and ITA's  
Does NOT include funds committed for operations.

**COMMITTED:** Includes projected staff personnel and overhead costs

**AVAILABLE:** Balance after expenditures and obligations

**RESCISSIONS:** Rescission #1 estimated at 1% of 06/07, Rescission #2 estimated at 75% of 1.717% of 07/08 (remaining 25% applied to 08/09).  
Rescission #3 has not yet been determined.

**MERCED COUNTY DEPARTMENT OF WORKFORCE INVESTMENT  
WIA CONTRACTS**

Contract/Vendor Name	Contract Number	Total Contract Amt	Start Date	End Date	Contract Balance	Budget 2007/08 Only	* Expenditures To-Date	** Inv's Rec'd Not Yet Pd	*** Inv Through	**** % Billed	Comments
Merced Adult School, PLATO Lab (ERC)	2007095	\$ 26,060	07/01/07	06/30/08	\$ 15,532.86	\$ 26,060.00	\$ -	\$ 10,527.14	Feb '08	40%	Inv to be adjusted at year end for ADA credits
Merced College-LB Campus PLATO Lab	2007105	\$ 66,584	07/01/07	06/30/08	\$ 33,841.21	\$ 66,584.00	\$ 32,742.79		Feb '08	49%	
Merced College-Thrive & Survive	10850	\$ 3,649	08/01/07	06/30/08	\$ 2,865.15	\$ 3,649.00	\$ 783.85		Dec '07	21%	
Merced County Office of Education-ISY	2007158	\$ 735,186	07/01/07	06/30/08	\$ 407,306.79	\$ 735,186.00	\$ 239,441.48	\$ 88,437.73	Feb '08	45%	Pending corrections
Merced County Office of Education-OSY	2007159	\$ 487,586	07/01/07	06/30/08	\$ 200,083.77	\$ 487,586.00	\$ 194,636.74	\$ 92,865.49	Feb '08	59%	Pending corrections
Merced County Office of Education-HC	2007053	\$ 55,000	12/01/06	12/31/07	\$ 1,156.69		\$ 53,843.31		Feb '08	98%	
Madera Co. Workforce Development (CB)	2007108	\$ 139,083	01/01/07	12/31/09	\$ 108,582.88		\$ 30,500.12		Feb '08	22%	
Merced College-LVN (CB)	2007120	\$ 325,594	01/01/07	12/31/09	\$ 216,642.64		\$ 108,951.36		Feb '08	33%	
Stanislaus County (CB)	2007121	\$ 208,168	01/01/07	12/31/09	\$ 205,884.58		\$ 2,283.42		Nov '07	1%	
State Center Community College District (CB)	2007104	\$ 362,032	01/01/07	12/31/09	\$ 270,241.19		\$ 91,790.81		Dec '07	25%	
Yosemite Community College (CB)	2007107	\$ 290,526	01/01/07	12/31/09	\$ 225,147.11		\$ 65,378.89		Feb '08	23%	
		<b>\$ 2,699,468.00</b>			<b>\$ 1,687,284.87</b>	<b>\$ 1,319,065.00</b>	<b>\$ 820,352.77</b>	<b>\$ 191,830.36</b>			

\* Expenditures To-Date include entire contract period.

\*\* Inv's Rec'd Not Yet Pd include invoices recently received and invoices requiring corrections/backup.

\*\*\* Invoiced Through shows latest dates of service covered by invoices.

\*\*\*\* % Billed is of entire contract, not just current year.

Updated 03/25/08

**Enterprise Zone Deposits from 03/01/2008 to 03/31/2008.**

<b>Company Consultant</b>	<b>Deposit Number</b>	<b>Deposit Date</b>	<b>Received Date</b>	<b>Check Number</b>	<b>DWI Fee</b>	<b>State Fee</b>	<b>Total</b>	<b>Check Amount</b>
Anthony Abbate dba McDonald's #10150 <i>California Enterprise Zone Tax Savings Group LLC</i>	0		03/03/08	2709	\$60.00	\$10.00	\$70.00	\$70.00
Dole Packaged Frozen Foods Inc <i>KPMG LLP</i>	0		03/03/08	20593206	\$300.00	\$50.00	\$350.00	\$350.00
Anthony Abbate dba McDonald's #10150 <i>California Enterprise Zone Tax Savings Group LLC</i>	0		03/05/08	2714	\$60.00	\$10.00	\$70.00	\$70.00
Paul Lyell dba Merced Chiropractic	0		03/05/08	1072	\$60.00	\$10.00	\$70.00	\$70.00
Pizza Villa, Inc <i>Moss Adams, LLP</i>	0		03/07/08	2791	\$120.00	\$20.00	\$140.00	\$140.00
Bertellis Inc.	0		03/12/08	6465	\$60.00	\$10.00	\$70.00	\$70.00
Walgreens #3330 <i>Maximus</i>	0		03/12/08	550701	\$60.00	\$10.00	\$70.00	\$70.00
JSA Restaurant Inc dba McDonald's #4235 <i>California Enterprise Zone Tax Savings Group LLC</i>	0		03/13/08	2728	\$60.00	\$10.00	\$70.00	\$70.00
Bertellis Inc.	0		03/13/08	6515	\$120.00	\$20.00	\$140.00	\$140.00
Certified Laboratories of Northern California	0		03/17/08	10801	\$120.00	\$20.00	\$140.00	\$140.00
O'Keeffe's, Inc. <i>California Enterprise Zone Tax Savings Group LLC</i>	0		03/18/08	2734	\$60.00	\$10.00	\$70.00	\$70.00
JSA Restaurant Inc dba McDonald's #4235 <i>California Enterprise Zone Tax Savings Group LLC</i>	0		03/18/08	2734	\$60.00	\$10.00	\$70.00	\$70.00
Dedicated Management Group LLC OMCL04 <i>ADP Tax Credit Services</i>	0		03/19/08	2330769	\$720.00	\$120.00	\$840.00	\$840.00
Tim Razzari Ford	0		03/24/08	120786	\$300.00	\$50.00	\$350.00	\$350.00
Tim Razzari Dodge	0		03/24/08	47380	\$180.00	\$30.00	\$210.00	\$210.00
Tim Razzari Nissan	0		03/24/08	18545	\$120.00	\$20.00	\$140.00	\$140.00
Courtesy Auto Center <i>California Enterprise Zone Tax Savings Group LLC</i>	0		03/28/08	2743	\$120.00	\$20.00	\$140.00	\$140.00
					<b>DWI Fee</b>	<b>State Fee</b>	<b>Fees</b>	<b>Checks</b>
<b>Totals:</b>					\$2,580.00	\$430.00	\$3,010.00	\$3,010.00

**TO: Executive Committee**

**DATE: 04/07/08**

**FROM: WIB Staff**

**For Action**

**For Information**

**For Discussion**

**SUBJECT:** Rescission Information and 2008/09 Funding

**PROPOSED MOTION(S):** None. Information Only.

**DISCUSSION:** Congress enacted a rescission of \$250 million of Workforce Investment Act (WIA) funding based on Dept of Labor's (DOL) inaccurate depiction of unspent money in the system. A Training and Employment Guidance Letter (TEGL) was issued on March 25, 2008, from the DOL. This TEGL announced the final amounts being rescinded for each state as part of the overall \$250 million of WIA funds being rescinded. We are still awaiting information from the State of California on the amount of the rescission to the local WIA areas. This rescission applies to Adult, Dislocated Worker and Youth funding.

In addition, Congress enacted two across-the-board rescissions of 1% and 1.747%, which are applied to several different fiscal years. These rescissions apply to only Adult and Dislocated Worker Funds.

The \$250 Million Rescission was applied in 2 steps. The first step was to take back money from any state that carried over an excess of 30% at the end of June 2006. California had less than 30% carryover in each program. The states that carried over more than 30% contributed just under \$130 million to the overall \$250,000 million, leaving \$120 million to recover. California's share of this was \$13,555,179.

**California \$250 million Rescission Calculations**

	Adult	Youth	Dislocated Worker	Total
Excess 30%	0	0	0	0
State 15%	1,442,405	613,522	4,091,406	6,147,333
Local	2,237,138	2,770,579	2,400,129	7,407,846
Total Pro rata	3,679,543	3,384,101	6,491,535	13,555,179

The TEGLs issued by DOL include detailed instructions and methodology to each state for the states to in turn apply the rescissions to local WIBs. The State EDD is in the process of calculating the amounts for the local areas.

**2008-09 WIA Allotment:**

A second TEGL was also issued on March 25, 2008, regarding 2008/09 WIA funding. California is to receive more in 08/09 than we did in 07/08. It is important to note that this increase is only a very small step towards compensating for the huge funding cuts in the last

seven years. California has lost almost 50% of its funding since 2001. Higher poverty and unemployment relative to other states has resulted in an overall increase over to California over current year funding.

EDD's Labor Market Information Division is working to calculate the in-state allocations. This is dependant on the local area's proportionate share of unemployment and poverty within the state, and may not necessarily mean an increase of funds to all local areas. It is anticipated that information will be available this week.

**ATTACHMENT(S):** N/A