

Workforce Investment Board of Merced County
Quality Assurance Committee
Dept of Workforce Investment Large Conference Rm
1880 W. Wardrobe Ave, Merced, CA
April 29, 2005, 7:30–9:00 a.m.
Workgroup Meeting Notes



<http://web.co.merced.ca.us/wi/wib/subcommittees/subcommittees.html>

Members Present: Ned Miller, Albert Montejano (Chair), Carole Roberds (Vice Chair),

Members Absent: Jeremiah Greggains, Terry Nichols, Steve Tinetti

Staff Present: Dave Cramer, Dave Davis, Dee Knight

1. Call to Order and Roll Call: At 7:37 a.m. the Chair noted the regular meeting would be canceled due to lack of a quorum. The Chair convened a workgroup to discuss the agenda items.

2. Action Agenda:

a. Strategic Scorecard – Recommended Changes/Additions: Staff noted changes were made to the Strategic Scorecard to have consistent review dates on some of the measures, and to specify the demographics. It was the consensus of the committee that the noted changes be made.

3. Information/Discussion:

a. Recertification Training Date: Staff noted the Recertification Training date is June 14, 2005, 8:00 a.m. to 5:00 p.m., in the Wardrobe Large Conference Room. Lunch will be provided. Please call Dee Knight at 724-2107 if you want to attend.

b. LWIA Performance Goals for PY 2004/05: Staff noted the State Performance Goals for PY 2004/05 are the same as PY 2003/04—no change was made. This is because the WIA reauthorization is still in committee with no forecast release date.

c. Participant Data Reports:

1) Customer Perspective/Job Seeker Customer Satisfaction – March 2005: The question was asked why under “What did our customers use?” (page 5) were the numbers for the PLATO Lab and Workshop categories higher for Los Banos. Staff said they would double-check those figures.

2) Internal Operations/Organizational Effectiveness: Program Accountability: No comments.

4. Next Meeting Date & Time: The next meeting will be May 27, 2005, 7:30 a.m., Dept of Workforce Investment Large Conference Room, 1880 W. Wardrobe Ave, Merced.

5. Adjourn: The meeting adjourned at 8:15 a.m.

Minutes prepared by Dee Knight.