

Workforce Investment Board of Merced County
Quality Assurance Committee
Department of Workforce Investment
1880 W. Wardrobe Ave, Merced, CA – Large Conference Room
April 30, 2004, 7:30-9:00 a.m.
Meeting Agenda



www.co.merced.ca.us/wi/wib/wib.html

1. Call to Order and Roll Call
2. Approval of Agenda
3. Approval of Minutes (March 26, 2004).....
4. Public Opportunity to Speak.....
5. Information/Discussion
- a. Workforce Investment Act Performance Measures 03-04
- b. Worknet Employment Resource Center Management Tools
- 1) Worknet Customer Service Data for March 2004 Robin Keezer
- 2) Workforce Investment Act Report Summary for PY 2003/2004 – Participant
 Characteristics Summary
- 3) Workforce Investment Act Performance Detail Report for July 2003-March 2004 ...
- c. Balanced Scorecard
- d. RN/LVN Program Review..... BJ Hannah
- e. Worknet Leadership Team’s Update on Category 6 – Process Mgt Janie Melin
- f. Business Services Unit Update Michelle Allison
6. Chair Comments
7. Next Meeting Date/Time – May 28, 2004, 7:30–9:00 a.m.....
8. Adjourn.....