

TO: WIB Quality Assurance Committee

DATE: 5/28/04

FROM: WIB Staff

For Action

For Information

For Discussion

SUBJECT: Workforce Investment Board (WIB) Balanced Scorecard

PROPOSED MOTION(S): Information and Discussion Only.

DISCUSSION: A WIB goal is to develop a balanced scorecard. The committee will look at different types of scorecards and develop one that will evaluate fundamental performance areas that are vital to WIB success and create a set of measures for each of the areas. Models of two different types of scorecards were emailed to the committee after the April 30, 2004 meeting, so that members would be prepared for the discussion.

ATTACHMENT(S): A copy of "Using Strategic Scorecards" will be available at the meeting.