

Workforce Investment Board of Merced County
Quality Assurance Committee
Department of Workforce Investment (Large Conference Room)
1880 W. Wardrobe Ave, Merced, CA
May 28, 2004, 7:30-9:00 a.m.
Meeting Agenda



www.co.merced.ca.us/wi/wib/wib.html

-
1. Call to Order and Roll Call
 2. Approval of Agenda
 3. Approval of Minutes (February 18, 2004)
 4. Public Opportunity to Speak
 5. Information/Discussion
 - a. Worknet Employment Resource Center Management Tools
 - 1) Worknet Customer Service Data for April 2004.....
 - 2) Workforce Investment Act Summary for PY 2003/2004 – Participant Characteristics Summary
 - 3) Workforce Investment Act Performance Detail Report for July 2003-April 2004.....
 - b. Balanced Scorecard
 - c. Worknet Leadership Team Update on Information & Analysis (Category 5) ... Allen Kratzer
 6. Chair Comments.....
 7. Next Meeting Date/Time – June 25, 2004, 7:30–9:00 a.m.
 8. Adjourn.....