

Workforce Investment Board of Merced County
Quality Assurance Committee
Department of Workforce Investment (Large Conference Room)
1880 W. Wardrobe Ave, Merced, CA
May 28, 2004, 7:30-9:00 a.m.
Meeting Agenda



www.co.merced.ca.us/wi/wib/wib.html

1. Call to Order and Roll Call
2. Approval of Agenda
3. Approval of Minutes (February 18, 2004)
4. Public Opportunity to Speak
5. Information/Discussion
- a. Worknet Employment Resource Center Management Tools
- 1) Worknet Customer Service Data for April 2004.....
- 2) Workforce Investment Act Summary for PY 2003/2004 – Participant Characteristics Summary
- 3) Workforce Investment Act Performance Detail Report for July 2003-April 2004.....
- b. Balanced Scorecard
- c. Worknet Leadership Team Update on Information & Analysis (Category 5) ... Allen Kratzer
6. Chair Comments.....
7. Next Meeting Date/Time – June 25, 2004, 7:30–9:00 a.m.
8. Adjourn.....