

TO: Quality Assurance Committee

DATE: 5/30/03

FROM: WIB Staff



For Action



For Information



For Discussion

SUBJECT: Discuss/Develop Key Indicators of Success the Quality Assurance Committee Should Use

PROPOSED MOTION: To decide what are the indicators of success that should be used to evaluate the effectiveness of Worknet services.

DISCUSSION: The Quality Assurance Committee should use the attached documents to decide what are the key indicators of success. The committee will decide what benchmarks provide good information for evaluation of effective services in the One-Stop.

ATTACHMENT(S):

One-Stop System Issues and Questions

One-Stop System Issues Attachment