

**Workforce Investment Board of Merced County  
Quality Assurance Committee  
Dept of Workforce Investment (Large Conference Room)  
1880 W. Wardrobe Ave, Merced, CA  
June 25, 2004, 7:30-9:00 a.m.  
Meeting Agenda**



[www.co.merced.ca.us/wi/wib/wib.html](http://www.co.merced.ca.us/wi/wib/wib.html)

1. Call to Order and Roll Call .....
2. Approval of Agenda .....
3. Approval of Minutes (May 28, 2004).....
4. Public Opportunity to Speak .....
5. Action Agenda .....
- a. Strategic Scorecard .....
6. Information/Discussion .....
- a. Worknet Employment Resource Center Management Tools .....
- 1) Worknet Customer Service Data for May 2004.....
- 2) Workforce Investment Act Summary for PY 2003/2004 – Participant Characteristics Summary .....
- b. Worknet Leadership Team Update on Human Resources (Category 5)..... Patric Farrar
7. Chair Comments.....
8. Next Meeting Date/Time – July 30, 2004, 7:30–9:00 a.m. ....
9. Adjourn.....