

**TO: WIB Executive Committee and  
Quality Assurance Committee**

**DATE: 6/27/03**

**FROM: WIB Staff**



**For Action**



**For Information**



**For Discussion**

**SUBJECT: WIB Performance Improvement Report**

**PROPOSED MOTION(S): To accept the report and take appropriate action on the recommendations.**

**DISCUSSION: In April of 2003, the WIB contracted with Barbara Shaw to conduct a Performance Improvement Review. The process began with a board questionnaire. The results were compiled and analyzed and themes were developed. The consultant developed questions based on the themes and conducted individual interviews with each active member. The report includes strengths which can be built upon and areas with the greatest opportunity for improvement.**

**ATTACHMENT(S):  
Summary Compilation of Survey Results**