

**Workforce Investment Board of Merced County
 Quality Assurance Committee
 Dept of Workforce Investment (Small Conference Room)
 1880 W. Wardrobe Ave, Merced, CA
 Friday, August 25, 7:30-9:00 a.m.
 Meeting Agenda**



www.co.merced.ca.us/wi/wib/wib.html

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1. Call to Order and Roll Call
 2. Approval of Agenda
 3. Approval of Minutes (April 28, 2006)
 4. Public Opportunity to Speak
 5. Action Agenda
 - a. Strategic Scorecard Dave Davis
 6. Information/Discussion
 - a. Performance Goals 2005-06
 - b. Participant Data Reports – June 2006
 - c. WIB Customer Satisfaction Reports – June 2006
 - d. The Quick Look – Labor Market Review
 7. Chair Comments
 8. Next Meeting Date/Time – September 29, 2006 (7:30 a.m.)
 9. Adjourn.....

Workforce Investment Board of Merced County
Quality Assurance Committee
Los Baños Worknet Employment Resource Center
800 7th Street, Los Baños, CA
April 28, 2006, 8:30–10:00 a.m.
Meeting Minutes



<http://web.co.merced.ca.us/wi/wib/subcommittees/subcommittees.html>

Members Present: Albert Montejano (Chair), Carole Roberds (Vice Chair), Terry Nichols

Members Absent: Steve Tinetti

Staff Present: Bernedette Castañeda, Brian Cutler, Alfredo Mendoza, Joanne Presnell

1. Call to Order and Roll Call: The Chair called the meeting to order at 8:31 a.m. A sign-in sheet was used in lieu of roll call.

2. Approval of Agenda: It was *M/S/C Roberds/Nichols* to approve the agenda as published.

3. Approve Minutes (January 27, 2006): It was *M/S/C Nichols/Roberds* to approve the March 31, 2006 minutes.

4. Public Opportunity to Speak: None

5. Action Agenda:

a. Affiliate Site Visit and Certification: Staff provided information regarding the eleven statutory requirements as listed in the Workforce Investment Act, Section 134(d)(2). The group had questions regarding access to the building, orientations, advertising and employer assistance. They reviewed all 11 core services in the Affiliate One-Stop Certification and were provided with a tour of the facility.

It was *M/S/C Nichols/Roberds* to recommend the approval of the affiliate site in Los Baños to the Workforce Investment Board for a period of two years.

6. Information/Discussion:

a. Strategic Score Card- Staff reviewed data and answered specific questions. A request was made to denote the exact month that reviews occur in the Strategic Scorecard, currently it states “Annually” or “Biannually” and having the exact month will provide more clarity to the Strategic Scorecard.

b. Participant Data Reports – March 2006 – Staff noted that Adult and Dislocated Worker were well above planned enrollments.

c. Customer Service and Satisfaction Reports – March 2006 - Staff reviewed data and answered specific questions. It acknowledged that Customer Satisfaction for the Los Baños office was high.

d. Quick Look - Labor Market Review – February 2006 - Staff reviewed data and answered specific questions.

7. Chair Comments: The Chair thanked everyone for attending and shared how being part of the Merced One-Stop certification process made looking at the Los Baños One-Stop application easier.

Quality Assurance Committee

March 31, 2006

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8. Next Meeting Date & Time: The next meeting will be May 26, 2006, 7:30 a.m., Department of Workforce Investment, Small Conference Room, 1880 W. Wardrobe Ave, Merced.

9. Adjourn: The meeting adjourned at 10:10 a.m.

Minutes prepared by Alfredo Mendoza.

TO: WIB Quality Assurance Committee

DATE: 08/25/06

FROM: WIB Staff

For Action

For Information

For Discussion

SUBJECT: Workforce Investment Board (WIB) Strategic Scorecard

PROPOSED MOTION(S): Review and discuss those measures assigned to Quality Assurance through the WIB Strategic Scorecard.

DISCUSSION: The WIB Strategic Scorecard was formally adopted October 25, 2004. During its April 28, 2006, the Quality Assurance Committee requested the Strategic Scorecard be updated to “denote the exact month that reviews occur.” The terms “Annually” and “Biannually” have been replaced with exact months to provide more clarity to the Strategic Scorecard. The Quality Assurance Committee has responsibility for the following measurements:

Customer Perspective

- **Business Customer Satisfaction**
- **Jobseeker Customer Satisfaction**

Internal Operations/Organizational Effectiveness

- **Program Accountability**

Learning and Innovation

- **Progress in Preparation for Worknet Recertification**

ATTACHMENT(S): Updated Strategic Scorecard

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

WIB GOALS

Goal # I Train and attract adaptable workers to fill industry needs.

Goal # II Influence the K-12 education system to design and implement strategies that provide students knowledge of employee skills and attitudes and develop metrics to assure success.

Goal # III Become an active advocacy voice and take political action on workforce development issues at the local, state, and national levels.

Measurement Category: Customer Perspective

Measure/Indicator	Metrics	Method	How Often Review	Responsible WIB Committee
1. Business Customer Satisfaction				
a. Employer Needs Are Being Met	80% Satisfaction Rate & Increase in the # of Employers using Worknet Services	Face to face 10 Question Survey of 30 Employers (Coordinated with Econ. Dev., Chambers, etc and conducted during regular visit with employer & include WIB members)	Annually (July)	QA & BSU
b. Are the Right Industries Targeted • Economic Development Targeted Industries • Growth Industries	Compare targets and adjust industry focus, if necessary	Review Industries adopted from the 2003 MCEDSP and LMI (Growth Industries & Early Warning Data (in development))	Biannually	PP&D & the Economic Development Action Team
2. Job Seeker Customer Satisfaction				
a. Job Seeker Needs Are Being Met	90%	Customer Satisfaction Surveys	Monthly	QA
b. Input from Customers Is Used To Improve Services	Rating to meet or exceed	One Stop Management	Annually (Jan)	QA

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

3. Workforce Development Advocacy/Awareness	<p># Of Face to Face Meetings compared to previous year</p> <p># Of Written Communications compared to previous year</p> <p>Voting record of Legislators</p> <p>Positive impact to Support Local Control</p> <p>Stable or increased WIA Funding</p>	<p>Meetings with Legislators</p> <p>Written Communication with Legislators (requesting a response from them)</p> <p>Invitations to WIB Meetings</p> <p>Invitations to Worknet, i.e., for a tour, Chamber Mixer, etc.</p>	Biannually	Executive

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

Measurement Category: Internal Operations/Organizational Effectiveness

Measure/Indicator	Metrics	Method	How Often Review	Responsible WIB Committee
1. Program Accountability:				
a. Plan vs. Actual Participant Activity				
• Numbers	Planned vs. Actual	Participant Reports	Quarterly	QA
• Demographics White – 46.7% Hispanic – 32.4% Asian - 6.8% African Amer _ 3.8% Amer Indian _ 1.2% Pacific Isl _ 0.2% Others _ 8.9%	Participants vs. Merced Co. Demographics	Participant Reports	Biannually (Jul/ Jan)	QA
• Performance Measures	Attain 80% level on Goals	Performance Reports	Quarterly (1-Nov 2-Feb 3-May 4-Oct)	QA
b. Report Results:				
• Audits	Zero Findings	County Audit	Annually (May)	QA
• Monitoring	Zero Findings	EDD Monitoring WI Monitoring	Annually Biannually	QA
• Youth Quarterly Program Reports				
Out-of-School Youth	Acceptable Progress based on contract timeline	Report from MCOE	Quarterly	YC
Younger Youth	Acceptable Progress based on contract timeline	Report from MCOE	Quarterly	YC

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

<p>c. Resources are Allocated Appropriately:</p> <ul style="list-style-type: none"> • Pilot Program in a specific Industry cluster (offering career ladders or move up strategy) • Quality Controls • Productivity 	Review results of training job and placements in the industry	Identify and select an Industry cluster	Biannually	PP&D
	Improved Scores	Customer Satisfaction Data	Yearly	QA
	Attainment	Performance Measures	Yearly	QA

Measurement Category: Financial/Market Perspective

Measure/Indicator	Metric	Method	How Often Review	Responsible WIB Committee
<p>1. Expenditures including:</p> <ul style="list-style-type: none"> • Obligations • Accruals (Expenses) • Encumbrances • By funding source • By service • Plan vs. Actual 	<p>80% of Current Year Allocation Obligated by End of the Year</p> <p>70% Expended of Available Funds (Carryover plus Allocation) by the End of the Year</p>	Fiscal Reports	Monthly	Finance
<p>2. Revenue & Resources:</p> <p>a. Grants</p>	<p>#s Applied for and Source</p> <p>#s Received and \$\$ Amounts</p>	<p>WI Report</p> <p>WI Report</p>	<p>Quarterly</p> <p>Quarterly</p>	<p>Finance</p> <p>Finance</p>
<p>b. Revenue Generation</p>	<p># of Sources and Amount of \$\$</p>	<p>WI Report</p>	<p>Quarterly</p>	<p>Finance</p>

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

Measurement Category: Learning and Innovation

Measure/Indicator	Metric	Method	How Often Review	Responsible WIB Committee
1. Progress in Preparation for Worknet Recertification	On Schedule	Report from Worknet LT on Time Line	Bimonthly	QA
2. Influence the Workforce Investment System				
a. Education	Report on Activity	Participate on the P-16 Council	Quarterly	PP&D
b. Economic Development/Castle Development	New Jobs Created	Reports by MCEDCO, BEO and EDAC.	Quarterly	PP&D
	Jobs Lost	Reports on Rapid Response activity		
c. Workforce Housing	# of New Units Built # of building permits issued for workforce housing	Support the WIB Policy on Workforce Housing	Yearly	Executive

Glossary

BSU - Dept. of WI Business Services Unit

Executive - WIB Executive Committee

Finance - WIB Finance Committee

PP&D - WIB Program Planning & Development Committee

QA - WIB Quality Assurance Committee

YC - Youth Council

TO: Quality Assurance

DATE: 08/25/2006

FROM: WIB Staff

For Action

For Information

For Discussion

SUBJECT: LWIA Performance Goals for PY 2005-06

PROPOSED MOTION(S): Information only.

DISCUSSION: Dept of WI has received this year's final performance goals. The following attachments are presented to facilitate comparisons to other LWIAs.

**ATTACHMENT(S): Local WIA Performance Detail Report (07/2005 to 06/2006)
Final 2005/06 Performance Goals All LWIAs**

Local WIA Performance Detail Report
 Quarterly Report: 07/2005 to 06/2006 (4th Quarter YTD Results)
 Data as of: 08/02/2006

Adult	Entered Employment ¹		Retention ²		Earnings Change ³		Employment & Credential ⁴	
	50	86.21%	39	81.25%	\$ 282,056.35	\$ 6,410.37	43	72.88%
	58		48		44		59	
State Goal	Success Rate	State Goal	Success Rate	State Goal	Success Rate	State Goal	Success Rate	
73.00%	118.09%	76.00%	106.91%	\$ 3,540.00	181.08%	56.00%	130.15%	

Special Populations

Public Assistance (Also Recd Trng or Intnsv Svcs)	2	100.00%	0	---	\$ -	---	2	100.00%
	2		0		0		2	
Veterans	4	100.00%	2	66.67%	\$ 23,747.32	\$ 11,873.66	1	100.00%
	4		3		2		1	
Disabled	3	100.00%	1	50.00%	\$ 10,315.50	\$ 10,315.50	0	---
	3		2		1		0	
Older Individuals	1	100.00%	1	100.00%	\$ 8,538.74	\$ 8,538.74	1	50.00%
	1		1		1		2	

Other Outcomes

Training Services	24	88.89%	23	88.46%	\$ 220,833.12	\$ 9,201.38	43	72.88%
	27		26		24		59	
Only Core	20	90.91%	14	73.68%	\$ 54,901.82	\$ 3,229.52	0	---
	22		19		17		0	
Intensive Services	6	66.67%	2	66.67%	\$ 6,321.41	\$ 2,107.14	0	---
	9		3		3		0	

1 - # of Adults Unemployed at Registration and Employed by 1st Quarter After Exit divided by # of Adults Unemployed at Registration.

2 - # of Adults Employed 1 Quarter and 3rd Quarter After Exit divided by # of Adults Employed 1st Quarter After Exit.

3 - Post Program Earnings minus Pre-Program Earnings divided by # of Adults Employed 1st Quarter After Exit

4 - # of Adults Received Training Services, Employed in 1st Quarter After Exit and Received Credential by 3rd Quarter After Exit divided by # of Adults Received Training Services.

Local WIA Performance Detail Report
 Quarterly Report: 07/2005 to 06/2006 (4th Quarter YTD Results)
 Data as of: 08/02/2006

Dislocated Workers	Entered Employment ¹		Retention ²		Earnings Replacement ³		Employment & Credential ⁴	
	45	84.91%	21	91.30%	\$ 285,002.51	150.05%	24	68.57%
	53		23		\$ 189,933.70		35	
State Goal	Success Rate	State Goal	Success Rate	State Goal	Success Rate	State Goal	Success Rate	
76.40%	111.13%	82.20%	111.08%	96.00%	111.08%	66.00%	103.90%	

Special Populations

Veterans	3	75.00%	1	100.00%	\$ 14,161.97	78.60%	1	50.00%
	4		1		\$ 18,017.52		2	
Disabled	1	100.00%	1	100.00%	\$ 31,089.85	339.39%	0	---
	1		1		\$ 9,160.39		0	
Older Individuals	3	100.00%	2	100.00%	\$ 500.00	---	1	50.00%
	3		2		\$ -		2	
Displaced Homemaker	0	---	0	---	\$ -	---	0	---
	0		0		\$ -		0	

Other Outcomes

Training Services	26	78.79%	11	84.62%	\$ 138,136.20	196.86%	24	68.57%
	33		13		\$ 70,168.12		35	
Only Core	9	100.00%	5	100.00%	\$ 85,977.99	143.88%	0	---
	9		5		\$ 59,755.46		0	
Intensive Services	10	90.91%	5	100.00%	\$ 60,888.32	101.46%	0	---
	11		5		\$ 60,010.12		0	

1 - All Dislocated Workers (DW) Employed by 1st Quarter After Exit divided by All DW Exiters

2 - # of DW Employed 1st Quarter and 3rd Quarter After Exit divided by # of DW Employed 1st Quarter after Exit.

3 - Post Program Earnings (2nd and 3rd Qtr) divided by Pre-Program Earnings (2nd and 3rd Qtr)

4 - # of DW Received Training Services, Employed in 1st Quarter After Exit and Received Credential by 3rd Quarter After Exit divided by # DW Received Training Services

Local WIA Performance Detail Report
Quarterly Report: 07/2005 to 06/2006 (4th Quarter YTD Results)
Data as of: 08/02/2006

Older Youth	Entered Employment ¹		Retention ²		Earnings Change ³		Employment & Credential ⁴	
	31	91.18%	10	100.00%	\$ 53,944.53	\$ 5,993.84	31	77.50%
	34		10		9		40	
	State Goal	Success Rate	State Goal	Success Rate	State Goal	Success Rate	State Goal	Success Rate
63.80%	142.91%	73.00%	136.99%	\$ 3,384.00	177.12%	38.00%	203.95%	

Special Populations

Public Assistance	7	100.00%	2	100.00%	\$ 14,690.23	\$ 7,345.12	7	100.00%
	7		2		2		7	
Veterans	0	---	0	---	\$ -	---	0	---
	0		0		0		0	
Disabled	0	---	0	---	\$ -	\$ -	0	---
	0		0		0		0	
Out of School	27	93.10%	9	100.00%	\$ 47,670.32	\$ 5,958.79	27	77.14%
	29		9		8		35	

1 - # of Older Youth (OY) Unemployed at Registration, Not in Post-Secondary Education or Advanced Training In the 1st Quarter After Exit and Employed 1st Quarter After Exit divided by # of OY Unemployed at Registration, Not in Post-Secondary Education or Advanced Training In the 1st Quarter After Exit.

2 - # of OY Employed in the 1st Quarter after Exit, Not In Post-Secondary Education or Advanced Training in the 1st Quarter After Exit and Employed in 3rd Quarter divided by # of OY Employed in the 1st Quarter after Exit, Not In Post-Secondary Education or Advanced Training in the 3rd Quarter After Exit.

3 - Post Program Earnings (2nd and 3rd Quarters) minus Pre-Program Earnings (2nd and 3rd Quarters) divided by # of OY Employed in 1st Quarter After Exit, Not in Post-Secondary Education or Advanced Training in 3rd Quarter After Exit.

4 - # of OY Employed in Post-Secondary Education or Advanced Training in 1st Quarter After Exit and Received Credential by 3rd Quarter After Exit divided by Total Exiters in Quarter Measured.

Local WIA Performance Detail Report
Quarterly Report: 07/2005 to 06/2006 (4th Quarter YTD Results)
Data as of: 08/02/2006

Younger Youth	Skills Attainment ¹		Diploma or Equivalent ²		Retention Rate ³	
	771	87.51%	126	95.45%	23	76.67%
	881		132		30	
State Goal	Success Rate	State Goal	Success Rate	State Goal	Success Rate	
84.70%	103.32%	66.00%	144.63%	63.80%	120.17%	

Special Populations

Public Assistance	294	84.00%	49	98.00%	6	75.00%
	350		50		8	
Disabled	152	93.83%	14	100.00%	1	33.33%
	162		14		3	
Out of School	88	77.88%	5	71.43%	7	100.00%
	113		7		7	

Of All In-School and Any Out-of-School Youth Needing Basic, Work Readiness and/or Occupational Skills:

1 - Total # of Basic, Work Readiness, and Occupational Skills divided by Total # of Skill Attainment Goals Set

Of those Younger Youth (YY) Who Register Without a Diploma or Equivalent, (Those Not Still In Secondary School at Exit):

2 - # of YY Attained Diploma or Equivalent By 1st Quarter After Exit divided by # of YY Exiters in Quarter Measured.

Of Those Found in One of the Following - Post-Secondary Education, Advanced Training, Employment, Military Service or Qualified Apprenticeship (Those Not Still In Secondary School at Exit):

3 - # of YY Found In 3rd Quarter After Exit divided by # of YY Exiters in Quarter Measured.

**Program Year 2005-2006 Performance Goals
By Local Areas**

	Entered Employment	Retention	Earnings Change	Emplmnt & Crdntial
ADULT				
Alameda	75.0%	76.6%	\$3,300	56.0%
Anaheim	77.0%	80.1%	\$2,960	56.0%
Carson/Lomita/Torrance	72.2%	75.2%	\$3,220	56.0%
Contra Costa	76.3%	79.4%	\$3,680	56.0%
Foothill	74.0%	77.4%	\$3,700	56.0%
Fresno	70.0%	75.8%	\$3,350	56.0%
Golden Sierra	76.6%	79.2%	\$3,100	56.0%
Humboldt	76.0%	81.4%	\$3,000	56.0%
Imperial	74.0%	79.0%	\$3,000	56.0%
Kern/Inyo/Mono	68.0%	75.9%	\$3,605	56.0%
Kings	72.3%	76.4%	\$4,040	56.0%
Long Beach	71.5%	78.7%	\$3,720	56.0%
Los Angeles City	74.4%	77.0%	\$3,525	56.0%
Los Angeles County	74.2%	77.7%	\$3,535	56.0%
Madera	74.6%	77.1%	\$3,600	56.0%
Marin	77.0%	80.2%	\$4,040	56.0%
Mendocino	75.9%	80.0%	\$3,610	56.0%
Merced	73.0%	76.0%	\$3,540	56.0%
Monterey	74.3%	75.0%	\$3,970	56.0%
Mother Lode	77.0%	80.3%	\$3,170	56.0%
Napa	78.6%	79.5%	\$4,020	56.0%
NORTEC	75.1%	79.4%	\$3,455	56.0%
North Central Con.	73.0%	76.0%	\$3,500	56.0%
NOVA	75.4%	81.1%	\$4,040	56.0%
Oakland	70.7%	73.1%	\$3,570	56.0%
Orange	75.9%	79.4%	\$3,010	56.0%
Richmond	78.7%	81.5%	\$3,620	56.0%
Riverside	76.1%	80.9%	\$3,221	56.0%
Sacramento	72.0%	77.2%	\$3,700	56.0%
San Benito	72.0%	74.1%	\$3,501	56.0%
San Bernadino City	75.6%	78.0%	\$3,235	56.0%
San Bernadino County	73.6%	78.7%	\$3,135	56.0%
San Diego	76.4%	80.0%	\$2,945	56.0%
San Francisco	72.2%	76.9%	\$3,430	56.0%
San Joaquin	74.1%	76.9%	\$3,505	56.0%
San Jose City	75.5%	76.9%	\$2,800	56.0%
San Luis Obispo	77.7%	83.5%	\$3,925	56.0%
San Mateo	74.2%	78.4%	\$3,645	56.0%
Santa Ana	78.9%	80.6%	\$2,940	56.0%
Santa Barbara	74.8%	76.4%	\$3,420	56.0%
Santa Cruz	74.1%	76.0%	\$3,705	56.0%
SELACO	71.6%	74.9%	\$3,535	56.0%
Solano	73.0%	81.8%	\$3,020	56.0%
Sonoma	76.7%	78.6%	\$4,005	56.0%
South Bay	76.2%	76.7%	\$3,920	56.0%
Stanislaus	68.0%	72.0%	\$3,470	56.0%
Tulare	71.8%	76.4%	\$3,955	56.0%
Ventura	74.8%	78.7%	\$3,000	56.0%
Verdugo	76.0%	78.5%	\$3,430	56.0%
Yolo	73.4%	81.6%	\$3,000	56.0%
STATEWIDE GOAL	73.0%	79.0%	\$3,500	56.0%

**Program Year 2005-2006 Performance Goals
By Local Areas**

DISLOCATED WORKERS	Entered Employment	Retention	Earnings Change	Emplmnt & Crdntial
Alameda	81.5%	85.8%	-\$3,000	66.0%
Anaheim	79.6%	84.7%	-\$3,000	66.0%
Carson/Lomita/Torrance	75.5%	82.6%	-\$3,000	66.0%
Contra Costa	80.2%	84.9%	-\$3,000	66.0%
Foothill	77.4%	83.7%	-\$3,000	66.0%
Fresno	78.0%	81.8%	-\$3,000	66.0%
Golden Sierra	81.4%	85.4%	-\$3,000	66.0%
Humboldt	82.1%	85.8%	-\$3,000	66.0%
Imperial	79.6%	84.7%	-\$3,000	66.0%
Kern/Inyo/Mono	78.0%	81.8%	-\$3,000	66.0%
Kings	78.1%	83.5%	-\$3,000	66.0%
Long Beach	75.3%	85.4%	-\$3,000	66.0%
Los Angeles City	78.1%	84.1%	-\$3,000	66.0%
Los Angeles County	81.5%	84.9%	-\$3,000	66.0%
Madera	79.9%	83.2%	-\$3,000	66.0%
Marin	81.7%	85.5%	-\$3,000	66.0%
Mendocino	80.6%	83.0%	-\$3,000	66.0%
Merced	76.4%	82.2%	-\$3,000	66.0%
Monterey	77.3%	81.9%	-\$3,000	66.0%
Mother Lode	80.5%	84.0%	-\$3,000	66.0%
Napa	81.5%	85.5%	-\$3,000	66.0%
NORTEC	78.3%	83.0%	-\$3,000	66.0%
North Central Con.	79.0%	81.3%	-\$3,000	66.0%
NOVA	77.5%	77.0%	-\$3,000	66.0%
Oakland	77.6%	84.7%	-\$3,000	66.0%
Orange	77.9%	85.1%	-\$3,000	66.0%
Richmond	81.9%	86.2%	-\$3,000	66.0%
Riverside	78.5%	83.5%	-\$3,000	66.0%
Sacramento	79.0%	84.6%	-\$3,000	66.0%
San Benito	75.0%	80.2%	-\$3,000	66.0%
San Bernadino City	80.0%	85.4%	-\$3,000	66.0%
San Bernadino County	80.1%	84.7%	-\$3,000	66.0%
San Diego	78.5%	85.4%	-\$3,000	66.0%
San Francisco	78.9%	85.4%	-\$3,000	66.0%
San Joaquin	79.6%	84.0%	-\$3,000	66.0%
San Jose City	78.6%	84.3%	-\$3,000	66.0%
San Luis Obispo	80.1%	86.7%	-\$3,000	66.0%
San Mateo	80.0%	85.4%	-\$3,000	66.0%
Santa Ana	77.7%	85.4%	-\$3,000	66.0%
Santa Barbara	79.8%	76.9%	-\$3,000	66.0%
Santa Cruz	77.4%	82.3%	-\$3,000	66.0%
SELACO	76.5%	83.2%	-\$3,000	66.0%
Solano	80.2%	83.1%	-\$3,000	66.0%
Sonoma	79.0%	84.4%	-\$3,000	66.0%
South Bay	79.0%	84.0%	-\$3,000	66.0%
Stanislaus	77.0%	81.4%	-\$3,000	66.0%
Tulare	77.7%	81.3%	-\$3,000	66.0%
Ventura	78.5%	85.7%	-\$3,000	66.0%
Verdugo	77.6%	83.5%	-\$3,000	66.0%
Yolo	77.6%	84.5%	-\$3,000	66.0%
STATEWIDE GOAL	81.0%	85.0%	-\$3,000	66.0%

**Program Year 2005-2006 Performance Goals
By Local Areas**

	Entered Employment	Retention	Earnings Change	Emplmnt & Crdntial
OLDER YOUTH				
Alameda	65.0%	72.9%	\$3,532	38.0%
Anaheim	72.0%	75.0%	\$3,258	38.0%
Carson/Lomita/Torrance	72.4%	78.9%	\$3,424	38.0%
Contra Costa	71.7%	77.3%	\$3,700	38.0%
Foothill	72.4%	80.1%	\$3,800	38.0%
Fresno	70.5%	77.0%	\$3,017	38.0%
Golden Sierra	74.5%	75.3%	\$3,718	38.0%
Humboldt	71.0%	76.3%	\$3,000	38.0%
Imperial	72.0%	76.5%	\$3,360	38.0%
Kern/Inyo/Mono	66.5%	76.8%	\$3,388	38.0%
Kings	70.6%	80.0%	\$3,661	38.0%
Long Beach	68.1%	74.1%	\$3,087	38.0%
Los Angeles City	70.8%	78.3%	\$3,694	38.0%
Los Angeles County	70.3%	77.4%	\$3,874	38.0%
Madera	70.9%	79.7%	\$3,261	38.0%
Marin	72.8%	73.0%	\$3,098	38.0%
Mendocino	75.0%	82.1%	\$3,800	38.0%
Merced	63.8%	73.0%	\$3,384	38.0%
Monterey	70.0%	76.3%	\$3,098	38.0%
Mother Lode	74.5%	79.6%	\$3,388	38.0%
Napa	72.4%	84.2%	\$3,618	38.0%
NORTEC	70.2%	77.5%	\$3,570	38.0%
North Central Con.	72.0%	77.5%	\$3,198	38.0%
NOVA	64.9%	77.0%	\$3,398	38.0%
Oakland	65.4%	72.5%	\$3,000	38.0%
Orange	66.7%	77.0%	\$3,897	38.0%
Richmond	72.0%	80.1%	\$4,000	38.0%
Riverside	67.1%	75.7%	\$3,700	38.0%
Sacramento	70.1%	78.0%	\$3,200	38.0%
San Benito	70.0%	83.0%	\$3,350	38.0%
San Bernadino City	66.4%	78.8%	\$3,700	38.0%
San Bernadino County	68.2%	76.0%	\$3,500	38.0%
San Diego	71.1%	79.0%	\$3,400	38.0%
San Francisco	65.4%	80.2%	\$3,568	38.0%
San Joaquin	67.5%	72.5%	\$3,198	38.0%
San Jose City	70.5%	78.5%	\$3,334	38.0%
San Luis Obispo	65.0%	75.7%	\$3,720	38.0%
San Mateo	61.9%	76.6%	\$3,100	38.0%
Santa Ana	71.4%	77.4%	\$3,400	38.0%
Santa Barbara	68.1%	79.7%	\$3,539	38.0%
Santa Cruz	69.6%	81.0%	\$2,987	38.0%
SELACO	68.8%	74.1%	\$3,950	38.0%
Solano	71.8%	74.6%	\$2,998	38.0%
Sonoma	68.4%	76.2%	\$3,868	38.0%
South Bay	74.1%	79.3%	\$3,538	38.0%
Stanislaus	66.5%	74.0%	\$3,072	38.0%
Tulare	72.0%	77.0%	\$3,098	38.0%
Ventura	68.1%	78.6%	\$3,582	38.0%
Verdugo	73.9%	79.6%	\$3,708	38.0%
Yolo	72.7%	82.5%	\$3,900	38.0%
STATEWIDE GOAL	72.0%	80.0%	\$3,700	38.0%

**Program Year 2005-2006 Performance Goals
By Local Areas**

**YOUNGER
YOUTH**

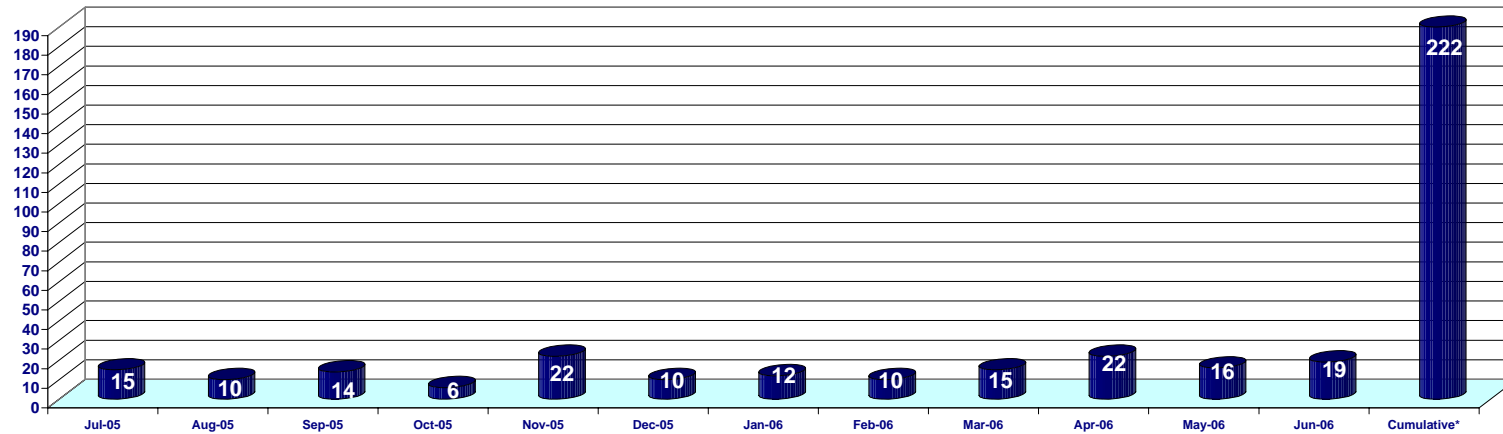
	SKILL ATTAINMENT RATE	DIPLOMA RATE	RETENTION RATE
Alameda	85.6%	66.0%	56.7%
Anaheim	82.4%	66.0%	65.4%
Carson/Lomita/Torrance	85.7%	66.0%	58.8%
Contra Costa	82.0%	66.0%	59.6%
Foothill	82.9%	66.0%	64.5%
Fresno	82.0%	66.0%	59.5%
Golden Sierra	83.5%	66.0%	67.9%
Humboldt	80.6%	66.0%	66.3%
Imperial	77.0%	66.0%	65.4%
Kern/Inyo/Mono	74.0%	66.0%	57.0%
Kings	82.6%	66.0%	61.0%
Long Beach	78.6%	66.0%	62.5%
Los Angeles City	83.8%	66.0%	59.2%
Los Angeles County	83.8%	66.0%	63.4%
Madera	73.5%	66.0%	61.4%
Marin	88.0%	66.0%	66.2%
Mendocino	87.5%	66.0%	59.0%
Merced	84.7%	66.0%	63.8%
Monterey	86.1%	66.0%	62.5%
Mother Lode	86.7%	66.0%	64.5%
Napa	88.2%	66.0%	67.8%
NORTEC	82.1%	66.0%	58.6%
North Central Con.	85.0%	66.0%	64.3%
NOVA	85.6%	66.0%	59.9%
Oakland	77.7%	66.0%	50.0%
Orange	87.3%	66.0%	65.8%
Richmond	79.0%	66.0%	64.1%
Riverside	84.0%	66.0%	59.4%
Sacramento	81.2%	66.0%	61.3%
San Benito	86.4%	66.0%	64.7%
San Bernardino City	78.0%	66.0%	63.9%
San Bernardino County	82.2%	66.0%	57.8%
San Diego	84.4%	66.0%	62.0%
San Francisco	72.7%	66.0%	55.5%
San Joaquin	79.3%	66.0%	61.9%
San Jose City	78.4%	66.0%	59.0%
San Luis Obispo	86.4%	66.0%	64.9%
San Mateo	82.9%	66.0%	62.8%
Santa Ana	84.0%	66.0%	67.7%
Santa Barbara	86.9%	66.0%	63.5%
Santa Cruz	85.0%	66.0%	61.8%
SELACO	82.8%	66.0%	55.5%
Solano	82.6%	66.0%	58.3%
Sonoma	87.2%	66.0%	60.2%
South Bay	87.1%	66.0%	61.2%
Stanislaus	82.5%	66.0%	62.7%
Tulare	82.0%	66.0%	63.9%
Ventura	83.9%	66.0%	65.2%
Verdugo	84.9%	66.0%	66.4%
Yolo	81.3%	66.0%	61.9%
STATEWIDE GOAL	83.0%	66.0%	63.0%

WIA PARTICIPANT SUMMARY REPORT - ADULT
PY 2005/2006 - June 2006
Report Range 07/2005 to 06/2006

	ADULT												Part. Plan	% of Plan	
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06			Cumulative*
Total Participants	188	198	212	187	209	219	208	225	256	250	270	307	395	317	124.6%
Participants Carried In	173	188	198	181	187	209	201	215	241	228	254	288	173	223	77.6%
New Participants Entering Grant	15	10	14	6	22	10	12	10	15	22	16	19	222	94	236.2%
Total Participants Exiting WI			31			20			36			127	215	133	161.7%
Entered Unsubsidized Employment			20			16			22			108	166	98	169.4%
Training Related			15			5			11			35	66	63	104.8%
Entered Military Service			0			0			0			0	0		
Entered Qualified Apprenticeship Program			0			0			0			0	0		
Entered Post-Secondary Education			0			0			0			0	0		
Entered Advanced Training			0			0			0			0	0		
Attained Recognized Certificate/Diploma/Degree			18			8			14			40	80		
Attained High School Diploma/GED			0			0			0			0	0		
Returned to Secondary School (Youth Only)			0			0			0			0	0		
Exits Excluded from Performance			2			0			1			1	4		
Other Exits			27			17			26			104	70	79	88.6%

Program Activities/Services Summary	Enrolled												PY 05/06	% of Plan	
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06			Cumulative*
Core Services (Registered)	188	198	212	187	209	219	150	225	256	248	269	307	395	317	124.6%
Intensive Services	172	181	194	172	193	202	123	208	230	206	216	229	309	170	181.8%
Training Services	76	90	99	89	97	105	64	117	126	115	123	130	166	100	166.0%
Youth Services	0	0	0	0	0	0	0	0	0	0	0	0	0		
Concurrent Program Participants	10	12	14	13	14	14	9	18	29	38	41	45	49		
Individual Training Accounts	5	5	5	5	5	5	2	5	5	4	3	3	5		
Goals Set (Younger Youth Only)	0	0	0	0	0	0	0	0	0	0	0	0	0		

WIA Participant Summary - Adult
New Participants Entering Grant
PY 2005/06 - June 2006



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WIA PARTICIPANT SUMMARY REPORT - DISLOCATED WORKER

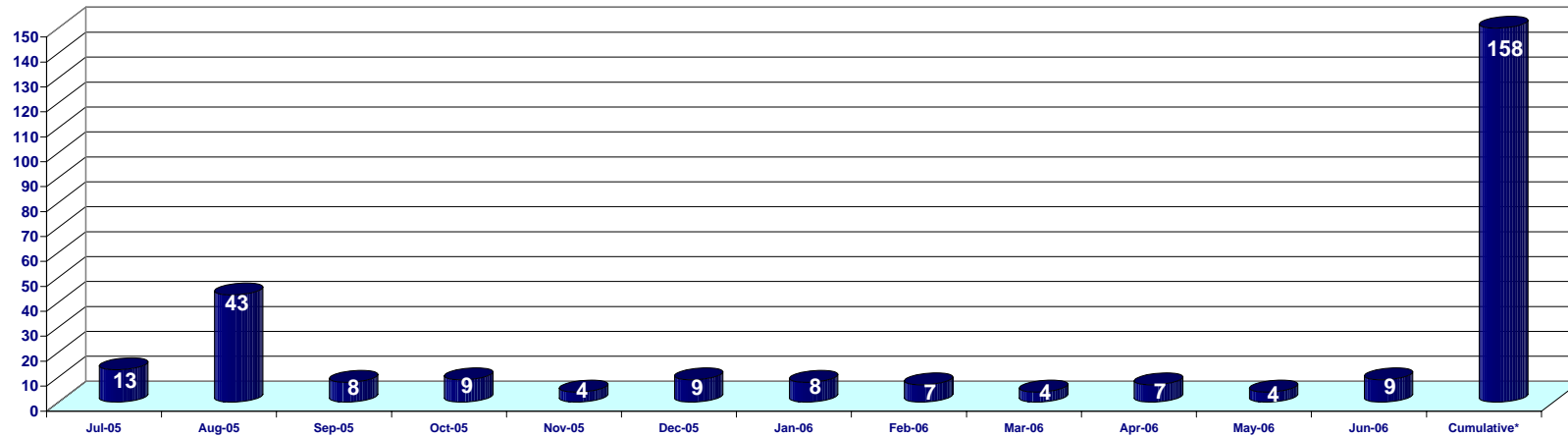
PY 2005/2006 - June 2006

Report Range 07/2005 to 06/2006

	DISLOCATED WORKER													Part. Plan	% of Plan
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*		
Total Participants	135	178	186	179	183	192	190	211	221	188	193	208	280	224	125.0%
Participants Carried In	122	135	176	170	179	183	182	204	217	181	189	199	122	161	75.8%
New Participants Entering Grant	13	43	8	9	4	9	8	7	4	7	4	9	158	63	250.8%
Total Participants Exiting WI			16			12			44			116	188	72	261.1%
Entered Unsubsidized Employment			14			11			35			108	168	54	311.1%
Training Related			9			5			12			46	72	28	257.1%
Entered Military Service			0			0			0			0	0		
Entered Qualified Apprenticeship Program			0			0			0			0	0		
Entered Post-Secondary Education			0			0			0			0	0		
Entered Advanced Training			0			0			0			0	0		
Attained Recognized Certificate/Diploma/Degree			11			5			16			55	87		
Attained High School Diploma/GED			0			0			0			1	0		
Returned to Secondary School (Youth Only)			0			0			0			0	0		
Exits Excluded from Performance			0			0			0			5	0		
Other Exits			15			11			40			105	171	55	310.9%

Program Activities/Services Summary	Enrolled													PY 04/05	% of Plan
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*		
Core Services (Registered)	135	178	186	183	183	192	190	211	220	187	192	206	278	224	124.1%
Intensive Services	117	156	163	160	160	169	172	184	194	165	168	175	239	154	155.2%
Training Services	48	49	51	46	46	47	54	58	65	59	65	71	94	84	111.9%
Youth Services	0	0	0	0	0	0	0	0	0	0	0	0	0		
Concurrent Program Participants	18	53	57	65	65	68	65	76	78	75	75	77	87		
Individual Training Accounts	7	7	7	6	6	6	7	7	7	5	5	5	8		
Goals Set (Younger Youth Only)	0	0	0	0	0	0	0	0	0	0	0	0	0		

WIA Participant Summary - Dislocated Worker
New Participants Entering Grant
 PY 2005/06 - June 2006



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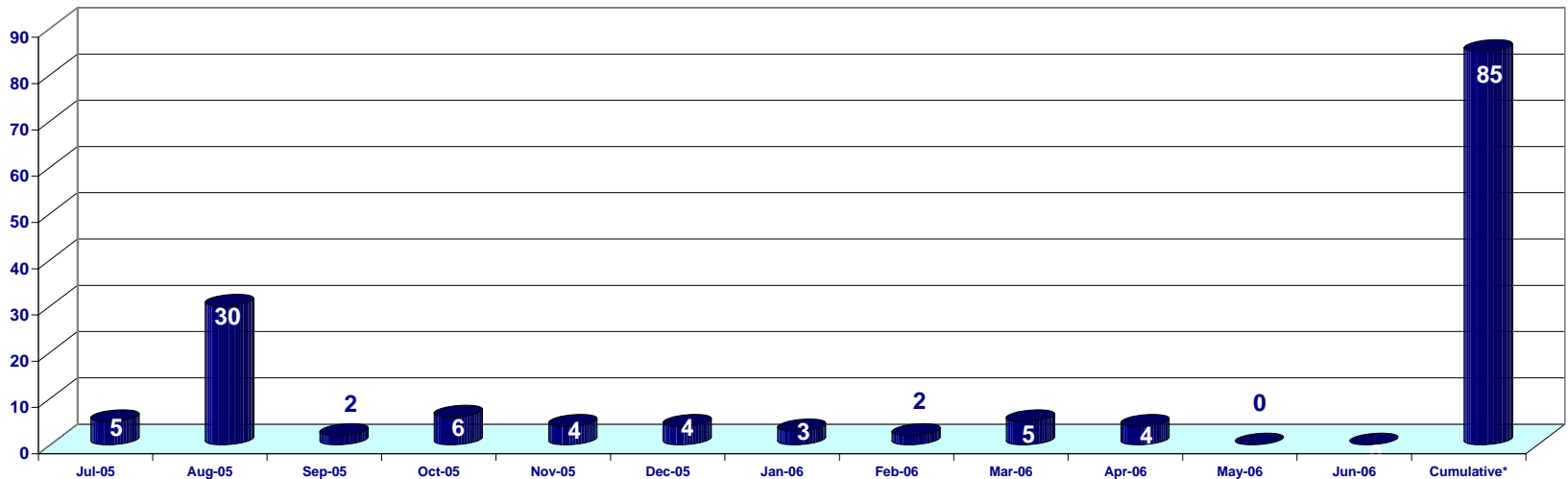
*Cumulative total reflect totals from first of fiscal year to current report range and will not total monthly totals.

WIA PARTICIPANT SUMMARY REPORT - DISLOCATED WORKER AUGMENTATION
PY 2005/2006 - June 2006
Report Range 07/2005 to 06/2006

	DISLOCATED WORKER AUGMENTATION												
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*
Total Participants	5	35	37	43	47	51	55	69	79	80	80	80	85
Participants Carried In	0	5	35	37	43	47	52	67	74	76	80	80	0
New Participants Entering Grant	5	30	2	6	4	4	3	2	5	4	0	0	85
Total Participants Exiting WI						1			4			56	61
Entered Unsubsidized Employment						1			4			56	61
Training Related									2			15	17
Entered Military Service												0	0
Entered Qualified Apprenticeship Program												0	0
Entered Post-Secondary Education												0	0
Entered Advanced Training												0	0
Attained Recognized Certificate/Diploma/Degree									2			18	20
Attained High School Diploma/GED												1	0
Returned to Secondary School (Youth Only)												0	0
Exits Excluded from Performance												0	0
Other Exits						1			4			53	58

Program Activities/Services Summary	Enrolled												
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*
Core Services (Registered)	5	34	36	41	42	44	46	61	70	72	72	72	76
Intensive Services	5	3	35	40	41	43	45	49	57	60	60	60	63
Training Services									4	10	12	13	13
Youth Services									0	0	0	0	0
Concurrent Program Participants	5	34	36	42	45	49	51	63	67	64	64	64	69
Individual Training Accounts													0
Goals Set (Younger Youth Only)													0

WIA Participant Summary - Dislocated Worker Augmentation
New Participants Entering Grant
PY 2005/2006 - June 2006



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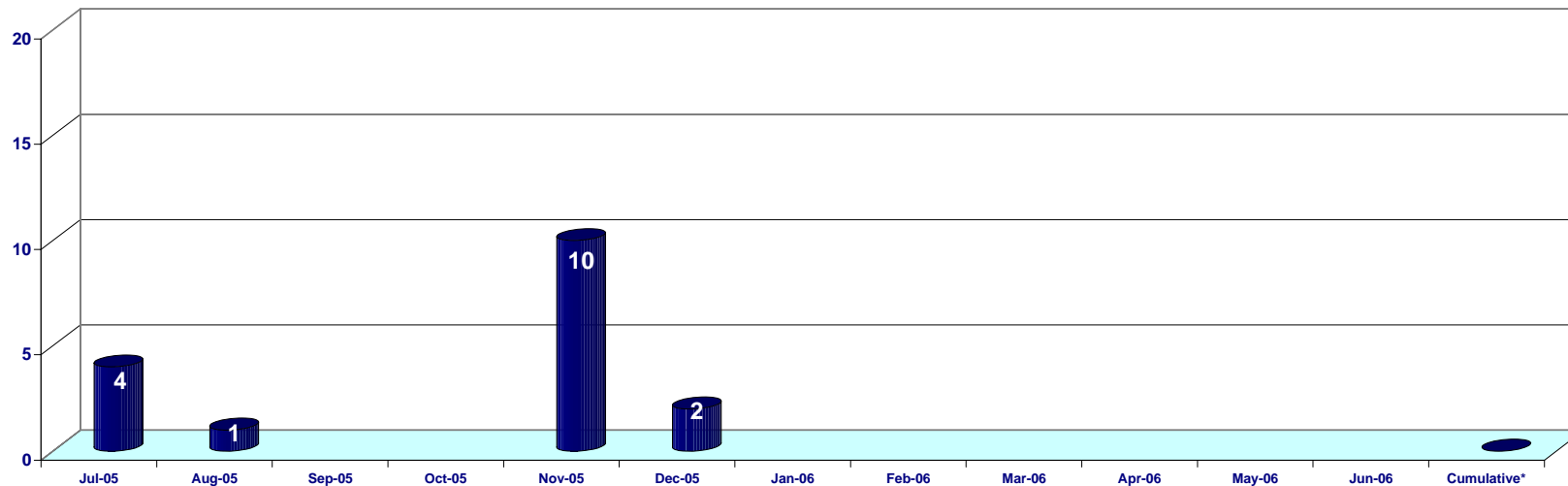
*Cumulative total reflect totals from first of fiscal year to current report range and will not total monthly totals.

WIA PARTICIPANT SUMMARY REPORT - Nursing Program
PY 2005/2006 - June 2006
Report Range 07/2005 to 06/2006

	Nursing Program												
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*
Total Participants	30	31	31	31	41	43	44	44	44	44	44	46	46
Participants Carried In	26	30	31	31	31	41	44	44	44	44	44	46	46
New Participants Entering Grant	4	1			10	2							0
Total Participants Exiting WI												11	
Entered Unsubsidized Employment												10	
Training Related												10	
Entered Military Service													
Entered Qualified Apprenticeship Program													
Entered Post-Secondary Education													
Entered Advanced Training													
Attained Recognized Certificate/Diploma/Degree												10	
Attained High School Diploma/GED													
Returned to Secondary School (Youth Only)													
Exits Excluded from Performance													
Other Exits												11	

Program Activities/Services Summary	Enrolled												
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*
Core Services (Registered)	10	11	11	11	21	22	23	25	25	25	25	27	27
Intensive Services	27	28	28	28	38	39	40	40	40	40	40	42	42
Training Services	18	22	22	22	24	27	29	29	29	29	29	29	29
Youth Services													0
Concurrent Program Participants	5	5	5	5	5	5	6	6	6	6	6	6	6
Individual Training Accounts													0
Goals Set (Younger Youth Only)													

WIA Participant Summary - Nursing Program
New Participants Entering Grant
PY 2005/2006 - June 2006



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WIA PARTICIPANT SUMMARY REPORT - OLDER YOUTH

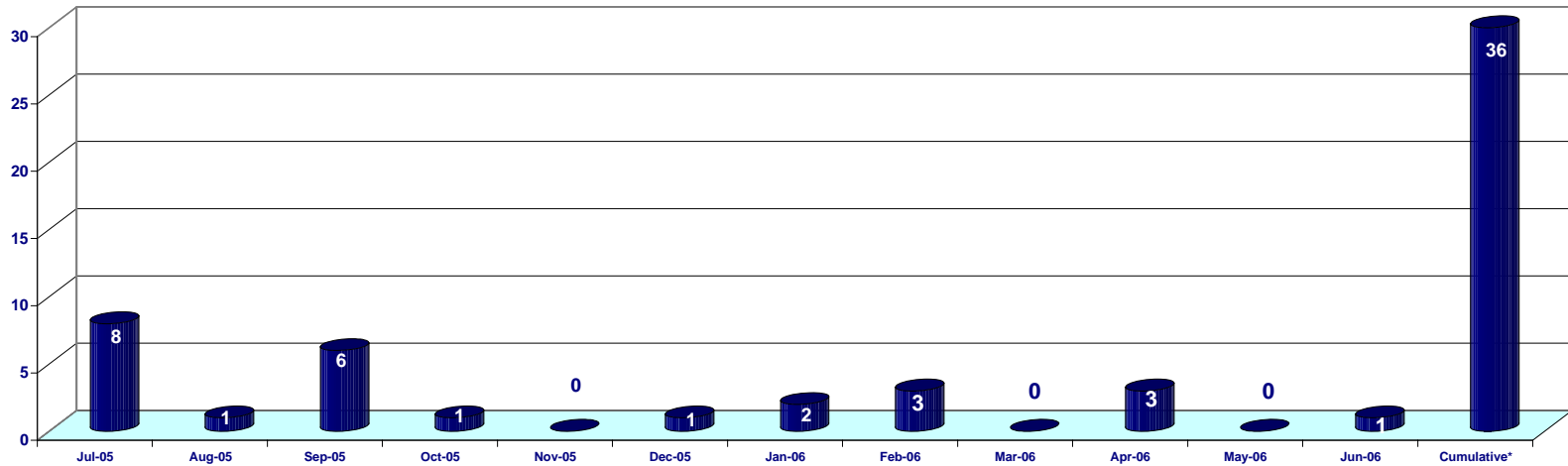
PY 2005/2006 - June 2006

Report Range 07/2005 to 06/2006

	OLDER YOUTH													Part. Plan PY 05/06	% of Plan Attained
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*		
Total Participants	164	165	171	159	159	160	154	151	151	143	142	150	192	413	46.5%
Participants Carried In	156	164	165	158	159	159	152	148	151	140	142	149	156	378	41.3%
New Participants Entering Grant	8	1	6	1	0	1	2	3	0	3	0	1	36	35	102.9%
Total Participants Exiting WI			13			11			16			6	48	40	120.0%
Entered Unsubsidized Employment			12			6			8			2	29	33	87.9%
Training Related			7			3			3			1	14	15	93.3%
Entered Military Service						1			1			0	2		
Entered Qualified Apprenticeship Program						0			0			0	0		
Entered Post-Secondary Education						2			2			0	5	1	500.0%
Entered Advanced Training						1			0			0	1		
Attained Recognized Certificate/Diploma/Degree			10			7			10			3	31	10	310.0%
Attained High School Diploma/GED						1			3			1	5		
Returned to Secondary School (Youth Only)						0			0			0	0		
Exits Excluded from Performance						1			0			1	2		
Other Exits			13			10			16			5	46	15	306.7%

Program Activities/Services Summary	Enrolled												
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*
Core Services (Registered)													
Intensive Services	139	139	145	135	136	137	131	131	131	123	122	129	166
Training Services	113	114	117	110	110	110	106	106	105	98	98	101	133
Youth Services	159	160	166	154	154	155	149	147	147	141	140	148	187
Concurrent Program Participants	65	65	70	64	64	65	63	61	61	59	59	61	78
Individual Training Accounts													
Goals Set (Younger Youth Only)													

WIA Participant Summary - OLDER YOUTH
New Participants Entering Grant
 PY 2005/2006 - June 2006



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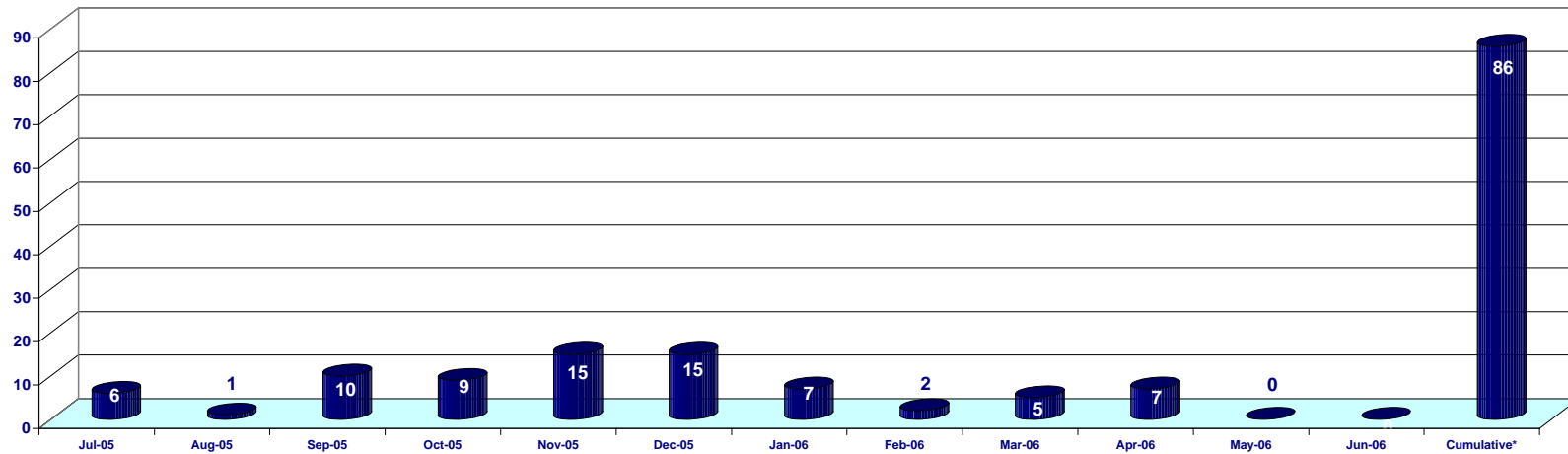
*Cumulative total reflect totals from first of fiscal year to current report range and will not total monthly totals.

WIA PARTICIPANT SUMMARY REPORT - YOUNGER YOUTH
PY 2005/2006 - June 2006
Report Range 07/2005 to 06/2006

	Younger Youth												Part. Plan	% of Plan	
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*	PY 05/06	Attained
Total Participants	583	584	594	477	492	508	498	494	500	494	493	498	663	834	79.5%
Participants Carried In	577	583	584	468	477	493	491	492	495	487	493	498	577	819	70.5%
New Participants Entering Grant	6	1	10	9	15	15	7	2	5	7	0	0	86	15	573.3%
Total Participants Exiting WI			126			24			13			29	194	215	90.2%
Entered Unsubsidized Employment			15			11			3			14	44	80	55.0%
Training Related			19			7			1			8	35	20	175.0%
Entered Military Service			0			0			0			1	1	8	12.5%
Entered Qualified Apprenticeship Program			0			0			0			0	0		
Entered Post-Secondary Education			70			4			3			9	86	130	66.2%
Entered Advanced Training			2			1			0			0	3	5	60.0%
Attained Recognized Certificate/Diploma/Degree			110			17			9			29	165		
Attained High School Diploma/GED			108			12			6			23	149	150	99.3%
Returned to Secondary School (Youth Only)			9			2			3			0	14	15	93.3%
Exits Excluded from Performance			1			1			0			0	2		
Other Exits			124			23			13			24	186	26	715.4%

Program Activities/Services Summary	Enrolled														
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*		
Core Services (Registered)	0	0	0	1	1	0	1								
Intensive Services	97	99	103	96	96	100	96	95	96	91	89	92	116		
Training Services	79	79	83	96	79	79	76	74	74	67	65	67	88		
Youth Services	582	584	594	477	505	508	498	494	500	494	493	498	663		
Concurrent Program Participants	374	375	385	305	323	325	318	317	319	309	307	308	427		
Individual Training Accounts						0									
Goals Set (Younger Youth Only)	12	17	38	48	31	58	55	127	52	36	23	33	513	389	131.9%

WIA Participant Summary - Younger Youth
New Participants Entering Grant
PY 2005/2006 - June 2006



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WIA PARTICIPANT SUMMARY REPORT - Activities

Source: State JTA, Extraction Date: 7/27/2006

Rej Code	Description	Adult		Youth		Dislocated Worker		Totals		Grand Total
		New	Carry Over	New	Carry Over	New	Carry Over	New	Carry Over	
CORE B	10 FOLLOW UP SRVCS CNSLNG	122	39			84	47	206	86	292
	11 STAFF ASSIST JOB DEVELOP	8	1			6	5	14	6	20
	12 STAFF ASSIST JOB REFER	31	3			17	13	48	16	64
	13 STAFF ASSIST JOB SRCH	28	27			29	21	57	48	105
	14 STAFF ASSIST WRKSHP	6				1		7		7
	15 OTHER CORE SERVICES	17	2			5	1	22	3	25
	16 NON WIA FUNDED SERVICES									
	17 CO-ENROLLED CORE SERVICES									
20 HURRICANE KATRINA										
INTENSIVE	30 CASE MGMNT FOR PARTIC	96	69	46	164	97	40	239	273	512
	31 COMPREHENSIVE ASSESSMNTS	11				4	2	15	2	17
	32 DEVELOP INDIV EMPL PLAN	33	1			9		42	1	43
	33 GROUP COUNSELING									
	34 EMPL EXPERIENCE			8	15			8	15	23
	35 INDIV CNSLNG CAREER PLAN									
	36 OUT OF AREA JOB SEARCH									
	37 RELOCATION EXPENSES									
	38 SHORT TERM PREVOC SRVCS									
	39 INTERNSHIPS									
	40 OTHER INTENSIVE SRVCS	2	2			2	3	4	5	9
	41 NONWIA FUND INTENS SRVCS									
TRAINING	42 CO-ENROLLED INTENSIVE SER									
	50 ADULT EDUCATION			4	22			4	22	26
	51 CUSTOMIZED TRAINING		1						1	1
	52 ENTREPRENEURIAL TRAINING									
	53 JOB READINESS TRAINING			4	2			4	2	6
	54 OCCUP SKILLS TRAINING	21	26	19	50	11	4	51	80	131
	55 ON THE JOB TRAINING	24	1		1	7		31	2	33
	56 PRIVATE SECTOR TRAINING									
	57 SKILL UPGRADNG RETRNG									
	58 WRKPLCE TRNG AND COOP ED									
	59 OTHER TRAINING SRVCS									
60 NON-WIA FUNDED TRNG SRVCS	21	14			17	2	38	16	54	
YOUTH	61 CO-ENROLLED TRAINING SERV									
	70 SUMMER RELATED			1				1		1
	71 EDUCATNL ACHVMNT SRVCS			124	417			124	417	541
	72 EMPLOYMENT SERVICES			45	172			45	172	217
	73 CITIZEN LEADERSHIP SRVCS									
	74 OTHER YOUTH SERVICES									
MISC.	75 NONWIA FUNDED YOUTH SRVC									
	76 CO-ENROLLED YOUTH SERVICE									
	80 OTHER JTPA									
	81 SUPPORTIVE SERVICES	183	59	2	13	115	30	300	102	402
	82 NEEDS RELATED PAYMENT									
	83 BREAK IN SERVICE									
	84 NON-WIA FUNDED MISC									
85 CO-ENROLLED MISCELLANEOUS										
86 BRK IN SERV - HEALTH/MED					1		1		1	
	TOTAL	603	245	253	856	405	168	1261	1269	2530

*Cumulative total reflect totals from first of fiscal year to current report range and will not total monthly totals.

WIA PARTICIPANT CHARACTERISTICS SUMMARY
 Report Period: 7/2005 to 06/2006

	ENROLLED											
	ADULT		DISLOCATED WORKER		DW AUGMEN		NURSING PROGRAM		OLDER YOUTH		YOUNGER YOUTH	
	#	%	#	%	#	%	#	%	#	%	#	%
Total	395	100.0%	280	100.0%	85	100.0%	46	100.0%	192	100.0%	663	100.0%
Female	277	70.1%	177	63.2%	70	82.4%	37	80.4%	137	71.4%	354	53.4%
Male	118	29.9%	103	36.8%	15	17.6%	9	19.6%	55	28.6%	309	46.6%
Age												
14-18	5	1.3%	0	0.0%	0	0.0%	1	2.2%	0	0.0%	663	100.0%
19-21	60	15.2%	6	2.1%	0	0.0%	5	10.9%	192	100.0%	0	0.0%
22-29	133	33.7%	56	20.0%	6	7.1%	17	37.0%	0	0.0%	0	0.0%
30-44	138	34.9%	112	40.0%	38	44.7%	19	41.3%	0	0.0%	0	0.0%
45-54	48	12.2%	77	27.5%	28	32.9%	4	8.7%	0	0.0%	0	0.0%
55-61	10	2.5%	25	8.9%	11	12.9%	0	0.0%	0	0.0%	0	0.0%
62-64	1	0.3%	2	0.7%	1	1.2%	0	0.0%	0	0.0%	0	0.0%
65 and over	0	0.0%	2	0.7%	1	1.2%	0	0.0%	0	0.0%	0	0.0%
Race/Ethnicity												
American Indian / Alaskan Native	6	1.5%	10		3		0		2		8	
Asian	39	9.9%	20	7.1%	8	9.4%	2	4.3%	29	15.1%	132	19.9%
Black / African American	27	6.8%	21	7.5%	9	10.6%	1	2.2%	15	7.8%	52	7.8%
Hawaiian Native Other Pacific Islander	14	3.5%	8	2.9%	1	1.2%	0	0.0%	1	0.5%	4	0.6%
White	133	33.7%	92	32.9%	22	25.9%	26	56.5%	26	13.5%	106	16.0%
Ethnicity Hispanic or Latino	184	46.6%	142	50.7%	45	52.9%	18	39.1%	121	63.0%	391	59.0%
Labor Force Status												
Employed	145	36.7%	14	5.0%	1	1.2%	26	56.5%	31	16.1%	26	3.9%
Unemployed	233	59.0%	266	95.0%	84	98.8%	20	43.5%	161	83.9%	637	96.1%
UI Claimant	34	8.6%	217	77.5%	73	85.9%	2	4.3%	3	1.6%	1	0.2%
UI Exhaustee	18	4.6%	36	12.9%	4	4.7%	0	0.0%	1	0.5%	0	0.0%
Barriers to Employment												
Disabled	5	1.3%	2	0.7%	0	0.0%	1	2.2%	12	6.3%	145	21.9%
Limited English Proficiency	13	3.3%	7	2.5%	0	0.0%	0	0.0%	13	6.8%	54	8.1%
Single Parent	107	27.1%	47	16.8%	10	11.8%	19	41.3%	32	16.7%	21	3.2%
Work Profiling Reemployment Services Referral	9	2.3%	20	7.1%	2	2.4%	0	0.0%	0	0.0%	0	0.0%
Low Income	214	54.2%	99	35.4%	20	23.5%	22	47.8%	189	98.4%	628	94.7%
Displaced Homemaker	1	0.3%	0	0.0%	0	0.0%	0	0.0%	1	0.5%	0	0.0%
Offender	26	6.6%	8	2.9%	2	2.4%	2	4.3%	13	6.8%	47	7.1%
Homeless	4	1.0%	3	1.1%	0	0.0%	0	0.0%	8	4.2%	9	1.4%
Runaway Youth	0	0.0%	0	0.0%	0	0.0%	0	0.0%	4	2.1%	9	1.4%
Pregnant Parenting Youth	0	0.0%	0	0.0%	0	0.0%	0	0.0%	52	27.1%	45	6.8%
Youth Needing Additional Assistance	0	0.0%	0	0.0%	0	0.0%	0	0.0%	189	98.4%	657	99.1%
Basic Literacy Skills Deficient	133	33.7%	114	40.7%	12	14.1%	9	19.6%	176	91.7%	623	94.0%
Substance Abuse	2	0.5%	1	0.4%	0	0.0%	0	0.0%	3	1.6%	21	3.2%
Foster Youth	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.5%	24	3.6%

*Cumulative total reflect totals from first of fiscal year to current report range and will not total monthly totals.

WIA PARTICIPANT CHARACTERISTICS SUMMARY
 Report Period: 7/2005 to 06/2006

EXITED

	ADULT		DISLOCATED WORKER		DW AUGMENTATION		NURSING PROGRAM		OLDER YOUTH		YOUNGER YOUTH	
	#	%	#	%	#	%	#	%	#	%	#	%
Total	215	100.0%	188	100.0%	61	100.0%	11	100.00%	48	100.0%	194	100.0%
Female	148	68.8%	128	68.1%	56	91.8%	9	81.8%	33	68.8%	109	56.2%
Male	67	31.2%	60	31.9%	5	8.2%	2	18.2%	15	31.3%	85	43.8%
Age												
14-18	2	0.9%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	194	100.0%
19-21	34	15.8%	3	1.6%	0	0.0%	2	18.2%	48	100.0%	0	0.0%
22-25	71	33.0%	37	19.7%	5	8.2%	2	18.2%	0	0.0%	0	0.0%
30-44	78	36.3%	83	44.1%	26	42.6%	6	54.5%	0	0.0%	0	0.0%
45-54	24	11.2%	47	25.0%	22	36.1%	1	9.1%	0	0.0%	0	0.0%
55-61	6	2.8%	15	8.0%	6	9.8%	0	0.0%	0	0.0%	0	0.0%
62-64	0	0.0%	2	1.1%	1	1.6%	0	0.0%	0	0.0%	0	0.0%
65 and over	0	0.0%	1	0.5%	1	1.6%	0	0.0%	0	0.0%	0	0.0%
Race/Ethnicity												
American Indian / Alaskan Native	5	2.3%	7	3.7%	2	3.3%	0	0.0%	0	0.0%	1	0.5%
Asian	23	10.7%	9	4.8%	6	9.8%	0	0.0%	5	10.4%	36	18.6%
Black / African American	15	7.0%	12	6.4%	5	8.2%	0	0.0%	2	4.2%	14	7.2%
Hawaiian Native / Other Pacific Islander	8	3.7%	5	2.7%	0	0.0%	0	0.0%	0	0.0%	2	1.0%
White	67	31.2%	62	33.0%	16	26.2%	6	54.5%	9	18.8%	27	13.9%
Ethnicity Hispanic or Latino	102	47.4%	102	54.3%	35	57.4%	5	45.5%	32	66.7%	115	59.3%
Labor Force Status												
Employed	83	38.6%	11	5.9%	0	0.0%	6	54.5%	7	14.6%	11	5.7%
Unemployed	132	61.4%	177	94.1%	61	100.0%	5	45.5%	41	85.4%	183	94.3%
UI Claimant	17	7.9%	151	80.3%	53	86.9%	1	9.1%	1	2.1%	0	0.0%
UI Exhaustee	12	5.6%	17	9.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Barriers to Employment												
Disabled	2	0.9%	1	0.5%	0	0.0%	0	0.0%	4	8.3%	23	11.9%
Limited English Proficiency	5	2.3%	6	3.2%	0	0.0%	0	0.0%	1	2.1%	21	10.8%
Single Parent	51	23.7%	30	16.0%	8	13.1%	6	54.5%	7	14.6%	6	3.1%
Work Profiling / Reemployment Services Referral	6	2.8%	9	4.8%	2	3.3%	0	0.0%	0	0.0%	0	0.0%
Low Income	116	54.0%	68	36.2%	15	24.6%	4	36.4%	47	97.9%	176	90.7%
Displaced Homemaker	1	0.5%	0	0.0%	0	0.0%	0	0.0%	1	2.1%	0	0.0%
Offender	16	7.4%	6	3.2%	1	1.6%	0	0.0%	3	6.3%	15	7.7%
Homeless	2	0.9%	3	1.6%	0	0.0%	0	0.0%	2	4.2%	4	2.1%
Runaway Youth	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	4.2%	2	1.0%
Pregnant / Parenting Youth	0	0.0%	0	0.0%	0	0.0%	0	0.0%	12	25.0%	14	7.2%
Youth Needing Additional Assistance	0	0.0%	0	0.0%	0	0.0%	0	0.0%	46	95.8%	193	99.5%
Basic Literacy Skills Deficient	57	26.5%	72	38.3%	4	6.6%	0	0.0%	43	89.6%	187	96.4%
Substance Abuse / Foster Youth	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	3	1.5%
	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	10	5.2%



Worknet

Customer Service & Satisfaction Report

For All Locations

June 2006

Merced County Department of Workforce Investment

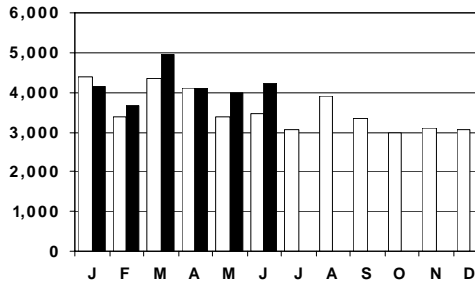
Daily Sign-ins

Daily sign-ins for June totaled 4,248, up 261 from the previous month and up 791 from June 2005. Daily sign-ins for the month of June is above the 6 year average.

June's 6 year average: 3,849
2005 annual average: 3,539

**Daily Sign-ins
2005 & 2006**

□ Daily Sign-ins (2005)
■ Daily Sign-ins (2006)



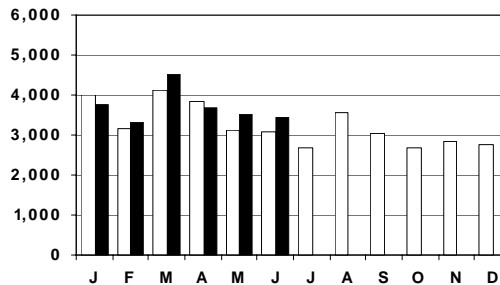
Return Visits

Return visits for June totaled 3,596, down 85 from the previous month and up 360 from June 2005. Return visits for the month of June is above the 6 year average.

June's 6 year average: 3,501
2005 annual average: 3,233

**Returning Visitors
2005 & 2006**

□ Returning Visitors (2005)
■ Returning Visitors (2006)



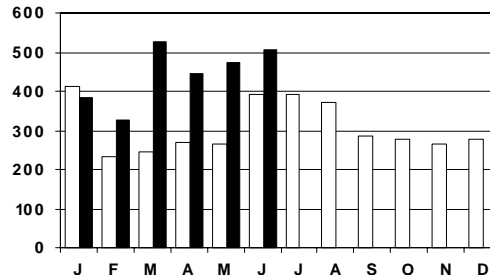
First Visits

First Visits for June totaled 505, up 30 from the previous month and up 115 from June 2005. First visits for the month of June is above the 6 year average.

June's 6 year average: 295
2005 annual average: 307

**First Visit
2005 & 2006**

□ First Visits (2005)
■ First Visits (2006)



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<i>Comments</i>	6

Customer Flow for June 2006

All Locations

- On average, Mondays were the busiest days of the week. Averaging 217 customers per day. (Weekly Average: 939 customers)

Merced

- Mondays were the busiest day of the week, with an average of 143 customers per day. (Weekly Average: 580 customers).

Los Banos

- Thursdays were the busiest day of the week, with an average of 78 customers per day (Weekly Average: 332 customers).

Livingston

- Wednesdays were the busiest days of the week, with an average of 7 customers per day. (Weekly Average: 28 customers).



Marketing advertisements for June 2006

**Various Local Newspapers
06/1-3, 7-10, 14-17, 21-24, 31/2006*

**Radio Stations: KABX, KHPO,
KYOS, KBRE
06/1-30/2006*

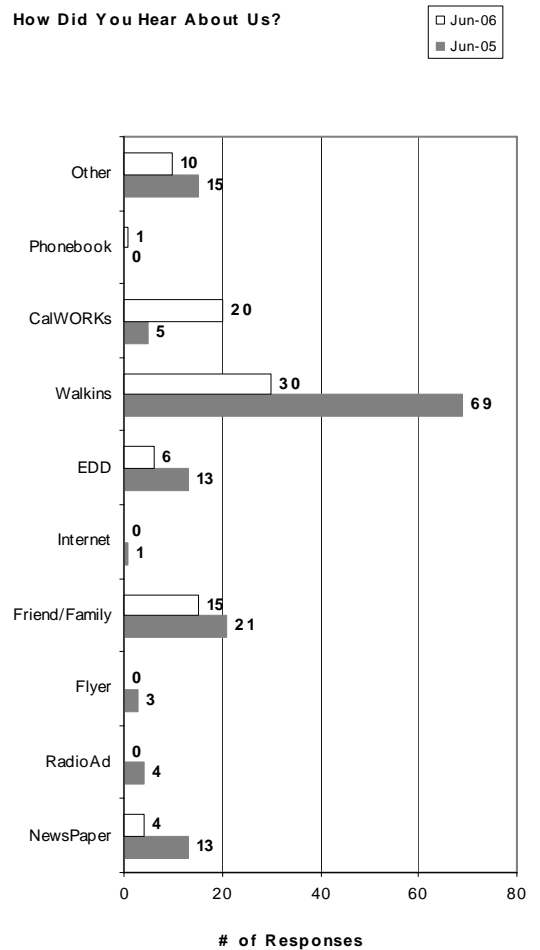
** **The Bus**
Worknet signs inside buses*

How did you hear about us?

Eighty-six customers responded to this question in June.

Thirty customers responded with Walk-in as the most frequent response. CalWORKS was the next most frequent response.

How Did You Hear About Us?



100.0 percent of our customer would refer our services to others

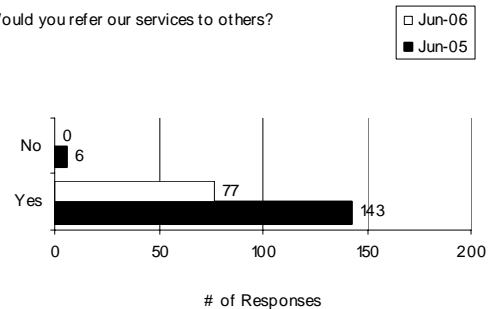
Would you refer our services to others?

Of those responding to this question, 100 percent of our customers would refer our services to others.

PY 03/04 annual average: 98.6%

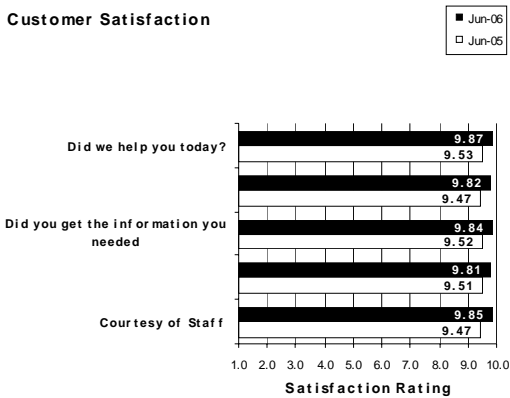
PY 04/05 annual average: 97.3%

Would you refer our services to others?





Customer Satisfaction



Customer Satisfaction Ratings

Customer satisfaction questions received 85 responses from our customers in June. These questions received ratings between 9.81 and 9.87, with “Did we help you today?” receiving the highest rating.

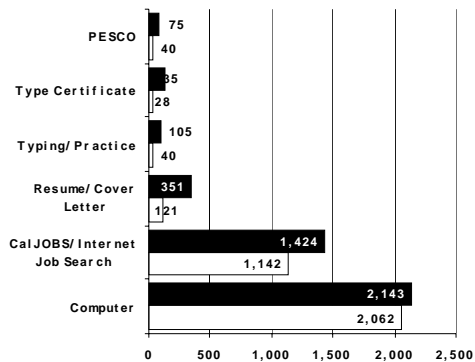
‘Did we help you today?’ received the highest rating with a 9.87 on a scale of 1 to 10.’

‘Return Rate For Customer

Satisfaction Survey
 All Locations: 2.00%
 Merced: 1.07%
 Los Banos: 3.24%
 Livingston: 4.70%’

What Did Our Customer Use?

Computer Services



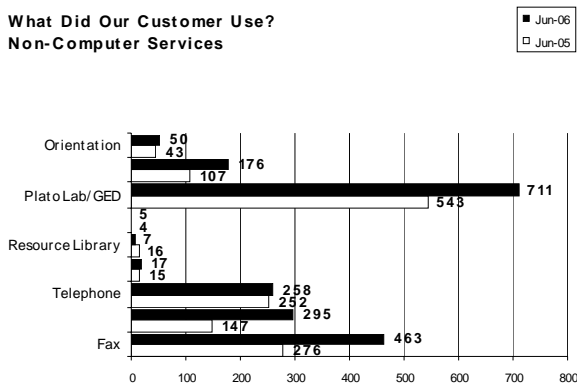
How our customers use our services?

Computer related services are always the most used service by our customers, with 2,143 customers responding to this question. CalJobs/Internet Job Search and Resume/Cover Letter received the most usage within the computer service sub-topic.

‘711 customers used the “Plato Lab/GED” at WorkNet in the month of April.’

What Did Our Customer Use?

Non-Computer Services



Plato Lab/GED and Fax are the most used non-computer related services. Copier, Telephone, and Workshop are the next most use services under this category.



Worknet
Customer Service & Satisfaction Report
For All Locations
June 2006
 Merced County Department of Workforce Investment

Customer Service/Satisfaction Summary Data - All Locations

	Jun-05	Apr-06	May-06	Jun-06
Return Visit	3,067	3,678	3,512	3,596
First Visit	390	443	475	505
Total Visits	3,457	4,121	3,987	4,101
Number of Sign-ins				4,248
How did you hear about us?				
NewsPaper	13	7	5	4
RadioAd	4	0	0	0
Flyer	3	0	1	0
Friend/Family	21	9	5	15
Internet	1	0	5	0
EDD	13	2	1	6
Walkins	69	23	23	30
CalWORKs	5	11	14	20
Phonebook	0	0	4	1
Other	15	16	6	10
What did our customer use?				
Computer	2,062	2,054	2,150	2,143
CalJOBS/Internet Job Search	1,142	1,486	1,493	1,424
Resume/Cover Letter	121	510	364	351
Typing/Practice	40	44	61	105
Type Certificate	28	15	34	135
PESCO	40	59	55	75
Job Listing	460	1,251	1,395	1,147
Fax	276	413	362	463
Copier	147	218	226	295
Telephone	252	200	234	258
Typewriter	15	13	18	17
Resource Library	16	10	14	7
Skills Certificate	4	7	4	5
Plato Lab/GED	543	763	639	711
Workshop	107	231	219	176
Orientation	43	40	69	50
Customer Satisfaction				
Courtesy of Staff	9.47	9.45	9.88	9.85
Time it took for staff to assist you	9.51	9.53	9.76	9.81
Did you get the information you needed	9.52	9.48	9.85	9.84
Were you satisfied with the services?	9.47	9.45	9.73	9.82
Did we help you today?	9.53	9.58	9.85	9.87
Would you refer our services to others?				
Yes	143	64	60	77
No	6	1	0	0



Worknet
Customer Service & Satisfaction Report
For All Locations
June 2006
 Merced County Department of Workforce Investment

Customer Service/Satisfaction Summary Data - Individual Locations

Number of Sign-ins																							
Day of the Week	Th	F	M	T	W	Th	F	M	T	W	Th	F	M	T	W	Th	F	M	T	W	Th	F	
Date	01	02	05	06	07	08	09	12	13	14	15	16	19	20	21	22	23	26	27	28	29	30	Total
Livingston	6	7	11	7	4	8	10	5	4	4	2	3	5	4	11	2	3	2	5	8	3	7	121
Los Banos	81	58	76	71	82	65	50	66	83	67	53	48	73	84	65	61	41	69	72	61	67	55	1,448
Merced	108	96	154	108	116	125	96	171	143	85	67	87	136	105	116	103	99	145	135	123	106	108	2,532
Grand Total	195	161	241	186	202	198	156	242	230	156	122	138	214	193	192	166	143	216	212	192	176	170	4,101
Who were our visitors				Merced				Los Banos				Livingston				All Locations							
Return Visits					2,168				1,257				2				3,427						
First Visits					364				191				119				674						
Total Visits					2,532				1,448				121				4,101						
Number of Sign-ins					2,517				1,604				127				4,248						
How did you hear about us?																							
Newspaper					1				3				0				4						
Radio Ad					0				0				0				0						
Flyer					0				0				0				0						
Friend					8				6				1				15						
Internet					0				0				0				0						
EDD					5				1				0				6						
Walk-ins					9				17				4				30						
CalWORKs					1				17				2				20						
Phone Book					0				1				0				1						
Other					8				2				0				10						
What did our customers use?																							
Computer					1,413				628				102				2,143						
CalJOBS/Internet Job Search					988				409				27				1,424						
Resume					245				95				11				351						
Typing					61				42				2				105						
Typing Certificate					61				73				1				135						
Career					52				23				0				75						
Job Listing					729				403				15				1,147						
Fax					278				173				12				463						
Copier					220				75				0				295						
Telephone					192				63				3				258						
Typewriter					8				9				0				17						
Resource Library					2				3				2				7						
Skills Certificate					2				3				0				5						
Plato Lab					192				519				0				711						
Workshop					13				163				0				176						
Orientation					36				13				1				50						
Customer Satisfaction																							
Courtesy of Staff					9.67				9.92				10.00				9.85						
Time it took for staff to assist you					9.67				9.87				10.00				9.81						
Did you get the information you needed?					9.70				9.88				10.00				9.84						
Were you satisfied with the services?					9.67				9.88				10.00				9.82						
Did we help you today?					9.70				9.94				10.00				9.87						
Would you refer our services to others?																							
Yes					26				45				6				77						
No					0				0				0				0						



Write-in Responses

COMMENTS	# OF RESPONSES
none/no	23
Doing great	1
Keep it like it is.	1
"more bilingual staff"	1
"Need to explain the card game more"	1
"None - excellent job/services"	1
Rachel & Liz are great!	1



The Quick Look

A Merced County Labor Market Review - June 2006

Welcome to the Merced County labor market review. The Quick Look has been developed by the Department of Workforce Investment staff for the Merced County Local Workforce Investment Board. The data and information is provided by the California Employment Development Department. Questions can be referred to the Department of Workforce Investment, 1880 West Wardrobe Avenue, Merced, CA 95340. Telephone (209) 724-2042. Email: pitd26@co.merced.ca.us

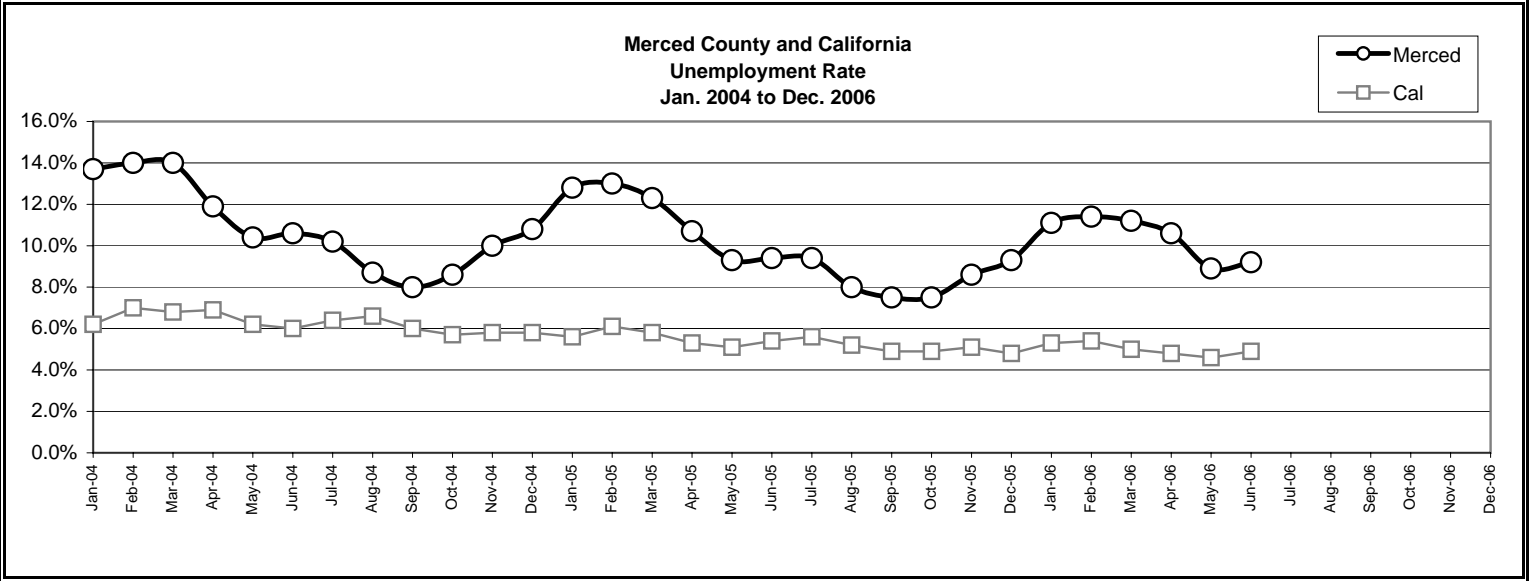
Merced County Data not adjusted for Seasonality	Labor Force and Industrial Employment						
	March 2005 Benchmark					Percent Change	
	Jun 05	Apr 06	May 06	Jun 06 Prelim.	Month	Year	
Civilian Labor Force	101,700	98,800	98,200	100,700	2.5%	-1.0%	
Civilian Employment	92,200	88,300	89,400	91,500	2.3%	-0.8%	
Civilian Unemployment	9,500	10,500	8,700	9,200	5.7%	-3.2%	
Civilian Unemployment Rate	9.4%	10.6%	8.9	9.2%			
(CA Unemployment Rate)	5.0%	4.8%	4.6%	4.9%			
(U.S. Unemployment Rate)	5.2%	4.5%	4.4%	4.8%			
Total, All Industries	71,400	67,800	69,500	71,400	2.7%	0.0%	
Total Farm	11,700	8,600	10,000	11,300	13.0%	-3.4%	
Total Nonfarm	59,700	59,200	59,500	60,100	1.0%	0.7%	
Total Private	45,100	43,900	44,200	44,500	0.7%	-1.3%	
Goods Producing	15,300	14,300	14,500	14,700	1.4%	-3.9%	
Natural Resources and Mining	0	0	0	0	0.0%	0.0%	
Construction	3,500	3,300	3,400	3,400	0.0%	-2.9%	
Manufacturing	11,800	11,000	11,100	11,300	1.8%	-4.2%	
Durable Goods	1,900	1,700	1,700	1,700	0.0%	-10.5%	
Nondurable Goods	9,900	9,300	9,400	9,600	2.1%	-3.0%	
Food Man & Beverage & Tobacco	7,800	7,100	7,200	7,400	2.8%	-5.1%	
Residual - Textile Mills	1,900	2,200	2,200	2,200	0.0%	15.8%	
Service Providing	44,400	44,900	45,000	45,400	0.9%	2.3%	
Private Service Producing	29,800	29,600	29,700	29,800	0.3%	0.0%	
Trade, Transportation and Utilities	10,800	11,100	11,100	11,100	0.0%	2.8%	
Wholesale Trade	1,500	1,500	1,500	1,500	0.0%	0.0%	
Retail Trade	7,500	7,400	7,400	7,400	0.0%	-1.3%	
Food and Beverage Stores	1,400	1,400	1,400	1,400	0.0%	0.0%	
General Merchandise Stores	1,700	1,800	1,800	1800	0.0%	5.9%	
Residual - Miscellaneous Store Retailers	4,400	4,200	4,200	4,200	0.0%	-4.5%	
Transportation, Warehousing and Utilities	1,800	2,200	2,200	2,200	0.0%	22.2%	
Information	1,700	1,500	1,500	1,500	0.0%	-11.8%	
Financial Activities	1,800	2,000	2,000	2,000	0.0%	11.1%	
Finance and Insurance	1,100	1,300	1,300	1,300	0.0%	18.2%	
Real Estate and Rental and Leasing	700	700	700	700	0.0%	0.0%	
Professional and Business Services	3,400	3,300	3,300	3,400	3.0%	0.0%	
Educational and Health Services	5,500	5,500	5,500	5,500	0.0%	0.0%	
Leisure and Hospitality	4,900	4,500	4,600	4,600	0.0%	-6.1%	
Food Services and Drinking Places	4,100	3,800	3,900	3,900	0.0%	-4.9%	
Residual - Arts, Entertainment, and Recreation	800	700	700	700	0.0%	-12.5%	
Other Services	1,700	15,300	1,700	1,700	0.0%	0.0%	
Government	14,600	15,300	15,300	15,600	2.0%	6.8%	
Federal Government	800	800	800	800	0.0%	0.0%	
State Government	900	1,300	1,300	1,400	7.7%	55.6%	
Local Government	12,900	13,200	13,200	13,400	1.5%	3.9%	

The County continues with one of the highest unemployment rates in the State, ranking 56th out of 58 counties in the month of June. The preliminary result is an increase of .3 percentage point in the unemployment rate from the May rate. For year ago data, this preliminary figure is a decrease of 0.2 percentage point from the unemployment rate.

Overall, the County's Civilian Labor Force increased by 2500 persons over last month's figure and an decrease of 1,000 persons over year ago figures. Industrial employment increased by 1,900 jobs in June over May's figure and is equal to the year ago figure.

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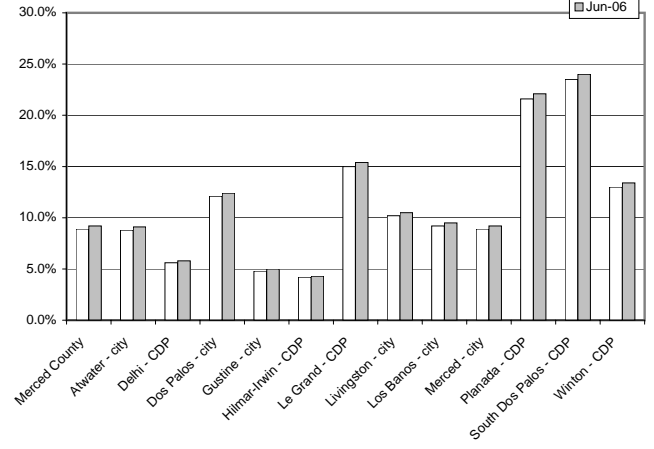


Sub County average unemployment rates for the county, cities, and municipalities.

Area Name	Labor Force	Employment	Unemployment	
			Number	Rate
Merced County	100,700	91,500	9,200	9.2%
Atwater City	11,900	10,800	1,100	9.1%
Delhi CDP	3,900	3,700	200	5.8%
Dos Palos City	1,900	1,700	200	12.4%
Gustine City	2,400	2,300	100	5.0%
Hilmar-Irwin CDP	2,700	2,600	100	4.3%
Le Grand CDP	700	600	100	15.4%
Livingston City	4,900	4,400	500	10.5%
Los Banos City	12,500	11,300	1,200	9.5%
Merced City	29,800	27,100	2,700	9.2%
Planada CDP	1,700	1,300	400	22.1%
South Dos Palos CDP	400	300	100	24.0%
Winton CDP	3,700	3,200	500	13.4%

CDP - Census Designated Place

Merced County - Community Unemployment



Merced County's workforce has grown over the past 20 years reflecting improvement of the County's economic well being; however, unemployment remains a consistent barrier to greater prosperity. Average unemployment has fluctuated from an annual low of 9.7 percent to an annual high of 17.1 percent.

Seven County Quick Look

County	Rank	Labor Force	Employ	Unemployed	Rate
Merced	56	100,700	91,500	9,200	9.2%
Madera	42	62,300	57,900	4,300	7.0%
Mariposa	20	9,340	8,880	460	4.9%
Fresno	49	407,400	374,700	32,700	8.0%
San Benito	39	24,600	22,900	1,600	6.7%
San Joaquin	45	288,800	267,900	20,900	7.2%
Stanislaus	52	229,400	210,500	19,000	8.3%

Seven County Unemployment Rate

