

**Workforce Investment Board of Merced County
Quality Assurance Committee
Dept of Workforce Investment (Large Conference Room)
1880 W. Wardrobe Ave, Merced, CA
August 27, 2004, 7:30-9:00 a.m.**



www.co.merced.ca.us/wi/wib/wib.html

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1. Call to Order and Roll Call
 2. Approval of Agenda
 3. Approval of Minutes (July 30, 2004)
 4. Public Opportunity to Speak
 5. Information/Discussion
 - a. Worknet Leadership Team Update on Business Results (Category 7)..... Karyn Wiens
 - b. Worknet Employment Resource Center Management Tools
 - 1) Worknet Customer Service Data for May 2004.....
 - 2) Workforce Investment Act Summary for PY 2003/2004 – Participant Characteristics Summary
 - c. 2004 Performance Measures Negotiations
 6. Action Agenda
 - a. Workforce Investment Board Strategic Scorecard
 7. Chair Comments
 8. Next Meeting Date/Time – September 24, 2004, 7:30–9:00 a.m.....
 9. Adjourn.....