

**Workforce Investment Board of Merced County  
Quality Assurance Committee  
Dept of Workforce Investment (Large Conference Room)  
1880 W. Wardrobe Ave, Merced, CA  
August 27, 2004, 7:30-9:00 a.m.  
Meeting Agenda**



[www.co.merced.ca.us/wi/wib/wib.html](http://www.co.merced.ca.us/wi/wib/wib.html)

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1. Call to Order and Roll Call .....
  2. Approval of Agenda .....
  3. Approval of Minutes (July 30, 2004) .....
  4. Public Opportunity to Speak .....
  5. Information/Discussion .....
  - a. Worknet Leadership Team Update on Business Results (Category 7)..... Karyn Wiens
  - b. Worknet Employment Resource Center Management Tools .....
  - 1) Worknet Customer Service Data for May 2004.....
  - 2) Workforce Investment Act Summary for PY 2003/2004 – Participant Characteristics  
           Summary .....
  - c. 2004 Performance Measures Negotiations .....
  6. Action Agenda .....
  - a. Workforce Investment Board Strategic Scorecard .....
  7. Chair Comments .....
  8. Next Meeting Date/Time – September 24, 2004, 7:30–9:00 a.m.....
  9. Adjourn.....