

TO: Quality Assurance Committee

DATE: 11/04/05

FROM: WIB Staff

For Action

For Information

For Discussion

SUBJECT: Program Summary (Condensed) – July, August, September 2005

PROPOSED MOTION(S): Information Only

DISCUSSION: The following Condensed Summary of Customer Satisfaction and Participant Data is offered:

Customer Satisfaction

First Time Visits	Jul	Aug	Sep
• Merced	287	294	184
• Los Banos	106	77	93
• Livingston	Not available	0	7
Total Monthly Sign-Ins			
• Merced	2,036	2,521	2,085
• Los Banos	1,030	1,236	1,139
• Livingston	Not available	163	100

Participant Data

Adult Participants

• Participants Carried In	171	187
• New Participants	13	8
• Planned New Participants 94 year / 7.8 month		

Dislocated Workers

• Participants Carried In	124	128
• New Participants	1	31
• Planned New Participants 63 year / 5.2 month		

ATTACHMENT(S): N/A