



Worknet Customer Service & Satisfaction Report For All Locations

SEPTEMBER 2005

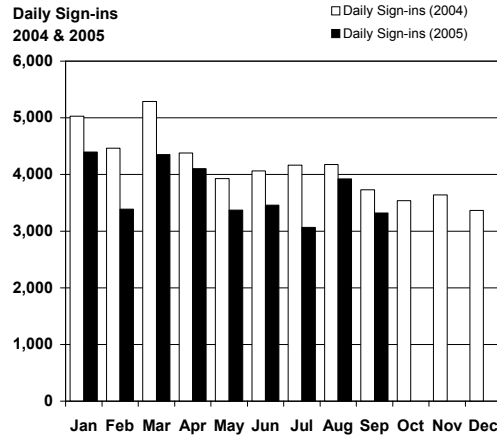
Merced County Department of Workforce Investment

Daily Sign-ins

Daily sign-ins for September totaled 3,324. Down 596 from the previous month and down 403 from September 2004. Daily sign-ins for the month of September is below the 5 year average.

September's 5 year average: 3,636

2004 annual average: 4,146

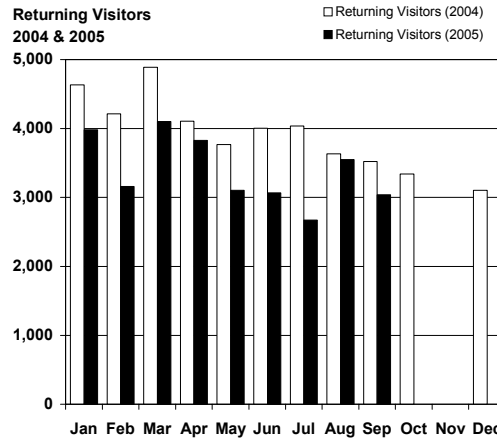


Return Visits

Return visits for September totaled 3,040. Down 509 from the previous month and down 481 from September 2004. Return visits for the month of September is below the 5 year average.

September 5 year average: 2,721

2004 annual average: 3,605

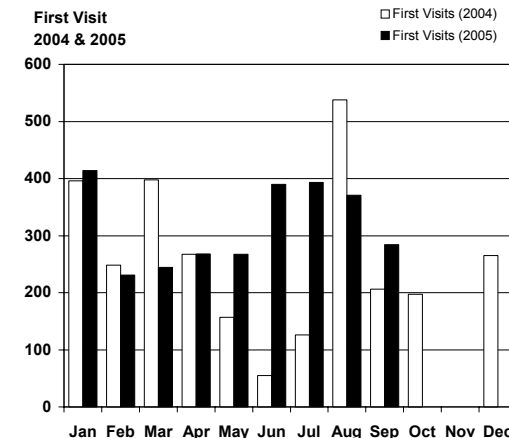


First Visits

First Visits for September totaled 284. Down 87 from the previous month and up 78 from September 2004. First visits for the month of September exceeds the 5 year average.

September 5 year average: 253

2004 annual average: 238



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Customer Flow for September 2005

All Locations

- On average, Tuesdays were the busiest days of the week. Averaging 188 clients per day. (Weekly Average: 760 customers)

Merced

- Tuesdays were the busiest day of the week, with an average of 128 clients per day. (Weekly Average: 476 customers).

Los Banos

- Mondays were the busiest day of the week, with an average of 61 clients per day (Weekly Average: 262 customers).

Livingston

- Wednesdays were the busiest day of the week, with an average of 7 per day (Weekly Average: 23 customers).



**Marketing advertisements for
September 2005**

* News Papers Ads:
Merced Sun-Star
Atwater Signal
Livingston Chronicle
Los Banos Enterprise
Chowchilla
Vida
09/1-3, 14-17, 21-24/2005

* Valley Values
09/1, 15, 29/2005

* The Bus
Worknet signs inside buses

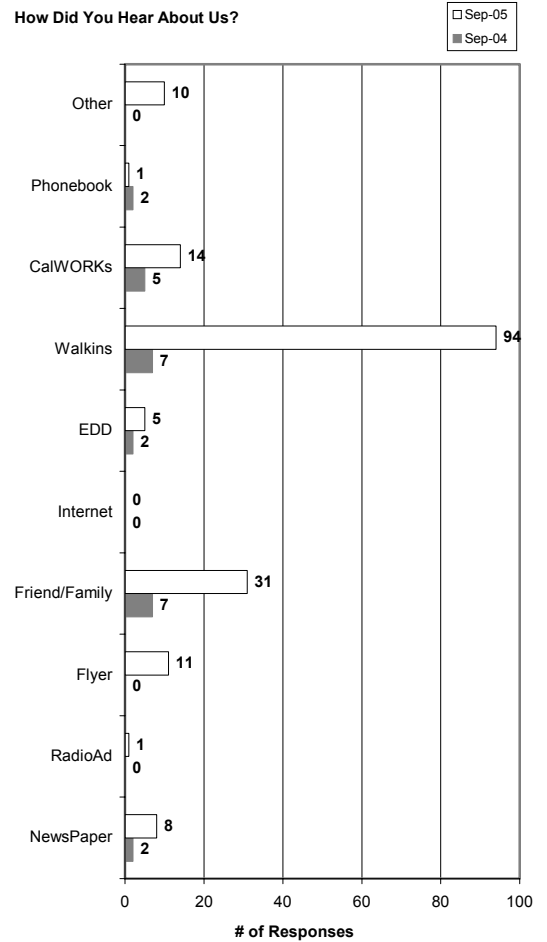
How did you hear about us?

One hundred seventy-five customers responded to this question in July.

Ninety-four customers responded with Walk-in as the most frequent response. Friend or Family was the next most frequent response.

We change the method of collecting the data in November 2004 to capture more responses. Due to this change, prior year data is not directly comparable. When comparing current data with prior year data, compare only the rank of the response.

How Did You Hear About Us?



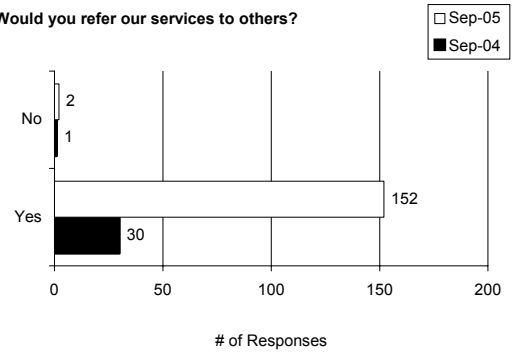
98.7 percent of our customer would refer our services to others

Would you refer our services to others?

Of those responding to this question, 98.7 percent of our customers would refer our services to others.

PY 03/04 annual average: 98.6%
PY 04/05 annual average: 97.3%

Would you refer our services to others?





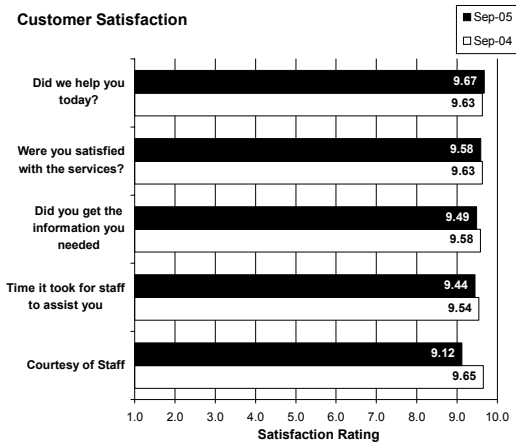
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Customer Satisfaction



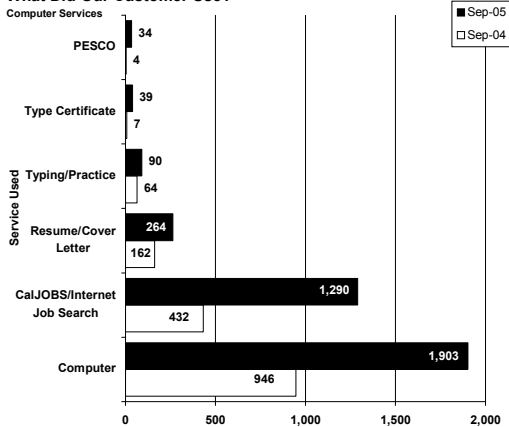
Customer Satisfaction Ratings

Customer satisfaction questions received 165 responses from our customers in September. These questions received ratings between 9.12 and 9.67, with “Time it took for staff to assist you?” receiving the highest rating.

‘Did we help you today?’ received the highest rating with 9.76 on a scale of 1 to 10.

There was 11 customer that rated “Courtesy of Staff”, with a 5 or less, representing 6.5 percent of our customers.

What Did Our Customer Use?

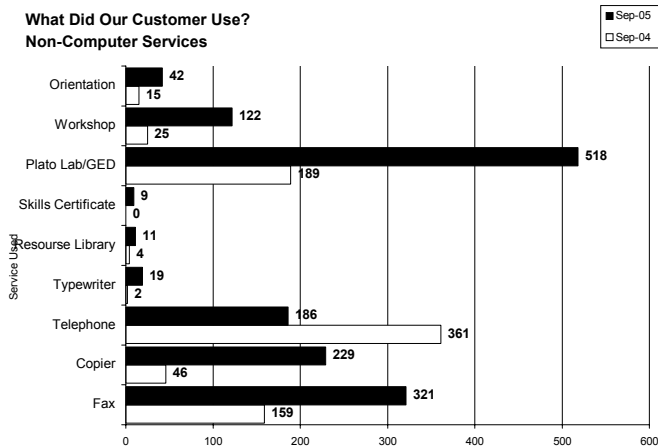


How our customers use our services?

Computer related services are always the most used service by our customers, with 1,903 customers responding to this question. CalJobs/Internet Job Search and Resume/Cover Letter received the most usage within the computer service sub-topic.

‘518 customers used the PlatoLab at WorkNet in the month of September.’

**What Did Our Customer Use?
Non-Computer Services**



Plato Lab/GED and Fax are the most used non-computer related services. Telephone, Workshop, and Copier are the next most use services under this category.



**Worknet
Customer Service & Satisfaction Report
For All Locations**

SEPTEMBER 2005

Merced County Department of Workforce Investment

Customer Service/Satisfaction Summary Data - All Locations

Number of Sign-ins																									
Day of the Week	M	T	W	T	F	M	T	W	TH	F	M	T	W	TH	F	M	T	W	TH	F	M				
Date	01	02	06	07	08	09	12	13	14	15	16	19	20	21	22	23	26	27	28	29	30	Total			
Livingston	5	5	10	15	7	10	12	3	12	8	7	6	0	0	0	0	0	0	0	0	0	100			
Los Banos	44	47	55	54	52	43	63	46	79	52	47	59	68	53	62	49	60	57	62	47	40	1,139			
Merced	96	87	155	105	95	96	105	129	83	90	92	116	139	107	84	75	124	88	85	71	63	2,085			
Total	145	139	220	174	154	149	180	178	174	150	146	181	207	160	146	124	184	145	147	118	103	3,324			
														Sep-04	Jul-05	Aug-05	Sep-05								
Daily Sign-ins																									
Return Visit														3,521	2,673	3,549	3,040								
First Visit														206	393	371	284								
Total														3,727	3,066	3,920	3,324								
How did you hear about us?																									
NewsPaper														2	7	3	8								
RadioAd														0	0	0	1								
Flyer														0	0	1	11								
Friend/Family														7	11	13	31								
Internet														0	2	0	0								
EDD														2	2	8	5								
Walkins														7	51	73	94								
CalWORKs														5	4	6	14								
Phonebook														2	0	1	1								
Other														NA	8	1	10								
What did our customer use?																									
Computer														946	1,807	2,056	1,903								
CalJOBS/Internet Job Search														432	1,225	1,424	1,290								
Resume/Cover Letter														162	340	485	264								
Typing/Practice														64	52	126	90								
Type Certificate														7	45	94	39								
PESCO														4	45	42	34								
Job Listing														418	566	803	543								
Fax														159	218	423	321								
Copier														46	199	487	229								
Telephone														361	150	231	186								
Typewriter														2	11	8	19								
Resourse Library														4	16	15	11								
Skills Certificate														0	3	9	9								
Plato Lab/GED														189	406	489	518								
Workshop														25	149	121	122								
Orientation														15	53	59	42								
Customer Satisfaction																									
Courtesy of Staff														9.65	9.29	9.50	9.12								
Time it took for staff to assist you														9.54	9.73	9.49	9.44								
Did you get the information you needed														9.58	9.56	9.52	9.49								
Were you satisfied with the services?														9.63	9.65	9.52	9.58								
Did we help you today?														9.63	9.63	9.52	9.67								
Would you refer our services to others?																									
Yes														74	102	152	152								
No														1	2	2	2								



**Worknet
Customer Service & Satisfaction Report
For All Locations**

SEPTEMBER 2005

Merced County Department of Workforce Investment

Customer Service/Satisfaction Summary Data - Individual Locations

Who were are visitors	Merced	Los Banos	Livingston	All Locations
First Visit	184	93	7	284
Return Visit	1,901	1,046	93	3,040
How did you hear about us?				
Newspaper	4	4	0	8
Radio Ad	1	0	0	1
Flyer	1	10	0	11
Friend	24	7	0	31
Internet	0	0	0	0
EDD	3	2	0	5
Walk-ins	30	64	0	94
CalWORKs	7	7	0	14
Phone Book	0	1	0	1
Other	0	10	0	10
What did our customers use?				
Computer	1,364	505	34	1,903
CalJOBS/Internet Job Search	944	324	22	1,290
Resume	195	64	5	264
Typing	60	29	1	90
Typing Certificate	33	6	0	39
Career	25	9	0	34
Job Listing	278	247	18	543
Fax	216	99	6	321
Copier	174	54	1	229
Telephone	129	55	2	186
Typewriter	5	13	1	19
Resource Library	0	9	2	11
Skills Certificate	3	6	0	9
Plato Lab	135	383	0	518
Workshop	11	111	0	122
Orientation	31	10	1	42
Customer Satisfaction				
Courtesy of Staff	8.13	9.72	0.00	9.12
Time it took for staff to assist you	9.06	9.68	0.00	9.44
Did you get the information you needed?	9.30	9.60	0.00	9.49
Were you satisfied with the services?	9.39	9.70	0.00	9.58
Did we help you today?	9.56	9.74	0.00	9.67

WIA PARTICIPANT SUMMARY REPORT - ADULT

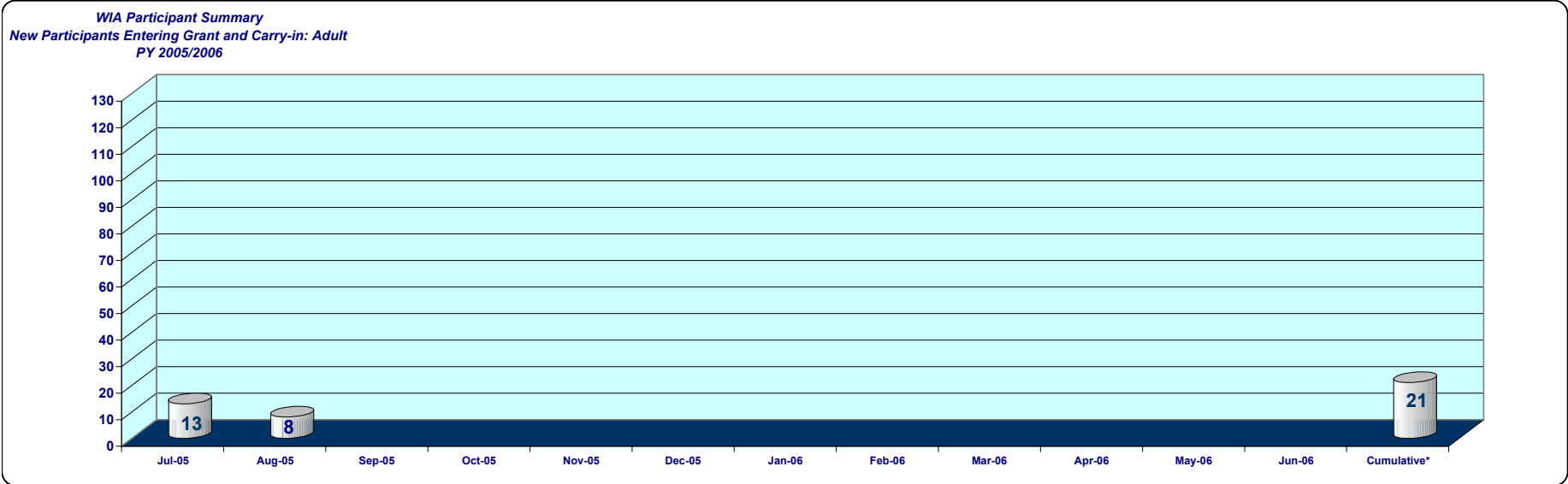
PY 2005/2006

Report Range 07/2005 to 08/2005

	ADULT												Cumulative*	Part. Plan PY 05/06	% of Plan Attained
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06			
Total Participants	184	193											193	317	60.9%
Participants Carried In	171	187											172	223	77.1%
New Participants Entering Grant	13	8											21	94	22.3%

Total Participants Exiting WI	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*	Part. Plan PY 05/06	% of Plan Attained
Entered Unsubsidized Employment	0	0											0	98	0.0%
Training Related	0	0											0	63	0.0%
Entered Military Service	0	0											0		
Entered Qualified Apprenticeship Program	0	0											0		
Entered Post-Secondary Education	0	0											0		
Entered Advanced Training	0	0											0		
Attained Recognized Certificate/Diploma/Degree	0	0											0		
Attained High School Diploma/GED	0	0											0		
Returned to Secondary School (Youth Only)	0	0											0		
Exits Excluded from Performance	0	0											0		
Other Exits	0	0											0	79	0.0%

Program Activities/Services Summary	Enrolled												Cumulative*	Part. Plan PY 05/06	% of Plan Attained
Core Services (Registered)	184	193											193	317	60.9%
Intensive Services	167	178											178	170	104.7%
Training Services	76	90											90	100	90.0%
Youth Services	0	0											0		
Concurrent Program Participants	9	10											10		
Individual Training Accounts	5	5											5		
Goals Set (Younger Youth Only)	0	0											0		



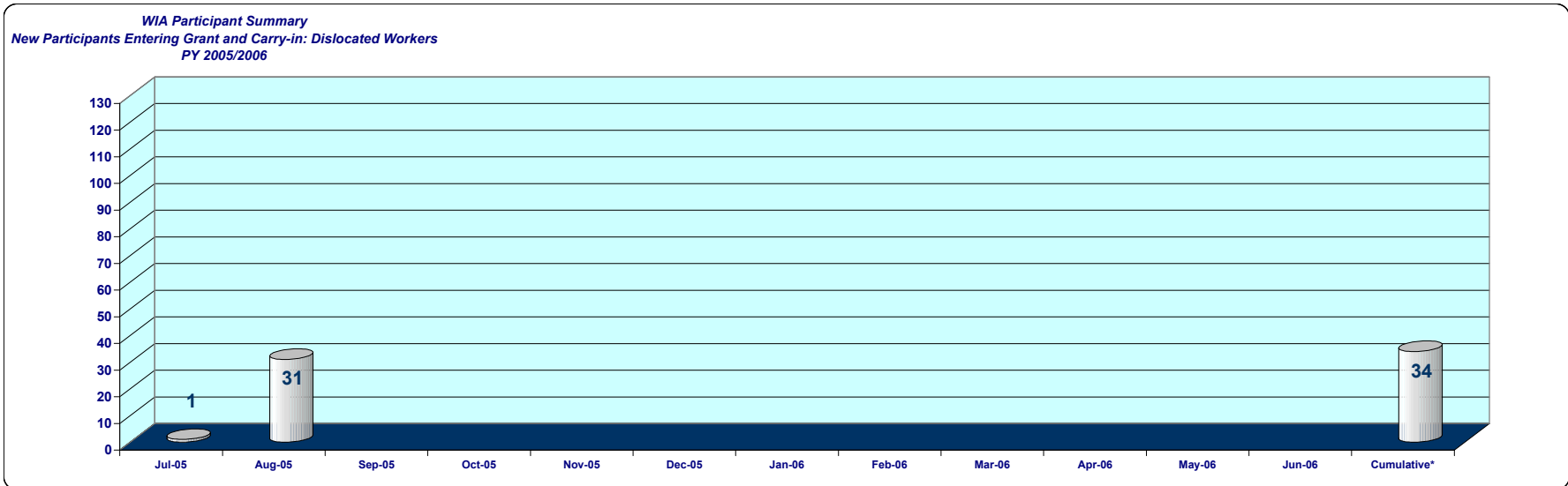
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WIA PARTICIPANT SUMMARY REPORT - DISLOCATED WORKER
PY 2005/2006
Report Range 07/2005 to 08/2005

	DISLOCATED WORKER												Cumulative*	Part. Plan PY 05/06	% of Plan Attained	
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06				
Total Participants	125	159												159	224	71.0%
Participants Carried In	124	128												125	161	77.6%
New Participants Entering Grant	1	31												34	63	53.97%

Total Participants Exiting WI	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*	Part. Plan PY 05/06	% of Plan Attained
Entered Unsubsidized Employment	0	0											0	72	0.0%
Training Related	0	0											0	54	0.0%
Entered Military Service	0	0											0	28	0.0%
Entered Qualified Apprenticeship Program	0	0											0		
Entered Post-Secondary Education	0	0											0		
Entered Advanced Training	0	0											0		
Attained Recognized Certificate/Diploma/Degree	0	0											0		
Attained High School Diploma/GED	0	0											0		
Returned to Secondary School (Youth Only)	0	0											0		
Exits Excluded from Performance	0	0											0		
Other Exits	0	0											0	55	0.0%

Program Activities/Services Summary	Enrolled												Cumulative*	Part. Plan PY 05/06	% of Plan Attained	
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06				
Core Services (Registered)	125	159												159	317	50.2%
Intensive Services	110	140												140	170	82.4%
Training Services	48	49												49	100	49.0%
Youth Services	0	0												0		
Concurrent Program Participants	8	34												34		
Individual Training Accounts	7	7												7		
Goals Set (Younger Youth Only)	0	0												0		



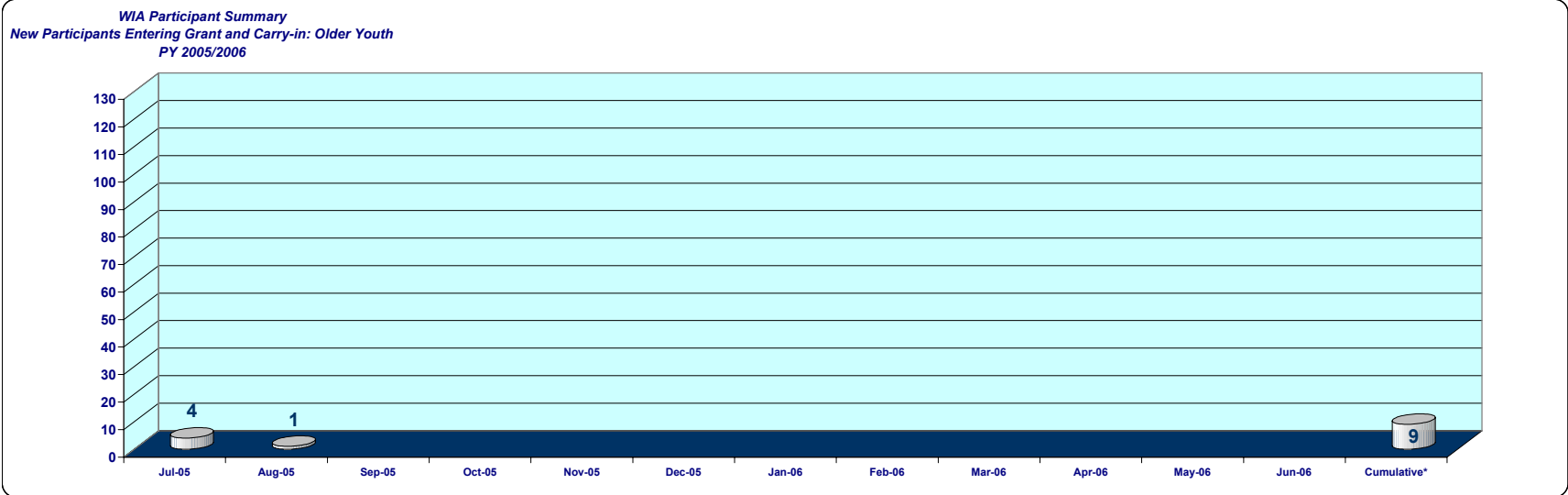
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WIA PARTICIPANT SUMMARY REPORT - OLDER YOUTH
PY 2005/2006
Report Range 07/2005 to 08/2005

	OLDER YOUTH												Cumulative*	Part. Plan PY 05/06	% of Plan Attained	
	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06				
Total Participants	161	165												165	317	52.1%
Participants Carried In	157	164												156	378	41.3%
New Participants Entering Grant	4	1												9	35	25.7%

	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Cumulative*	Part. Plan PY 05/06	% of Plan Attained
Total Participants Exiting WI	0	0											0		
Entered Unsubsidized Employment	0	0											0	33	0.0%
Training Related	0	0											0	15	0.0%
Entered Military Service	0	0											0		
Entered Qualified Apprenticeship Program	0	0											0		
Entered Post-Secondary Education	0	0											0	57	
Entered Advanced Training	0	0											0	10	
Attained Recognized Certificate/Diploma/Degree	0	0											0		
Attained High School Diploma/GED	0	0											0		
Returned to Secondary School (Youth Only)	0	0											0		
Exits Excluded from Performance	0	0											0		
Other Exits	0	0											0	60	0.0%

	Enrolled														
Program Activities/Services Summary	0	0											0		
Core Services (Registered)	0	0											0		
Intensive Services	138	139											139		
Training Services	112	114											114		
Youth Services	156	160											160		
Concurrent Program Participants	64	65											65		
Individual Training Accounts	0	0											0		
Goals Set (Younger Youth Only)	0	0											0		



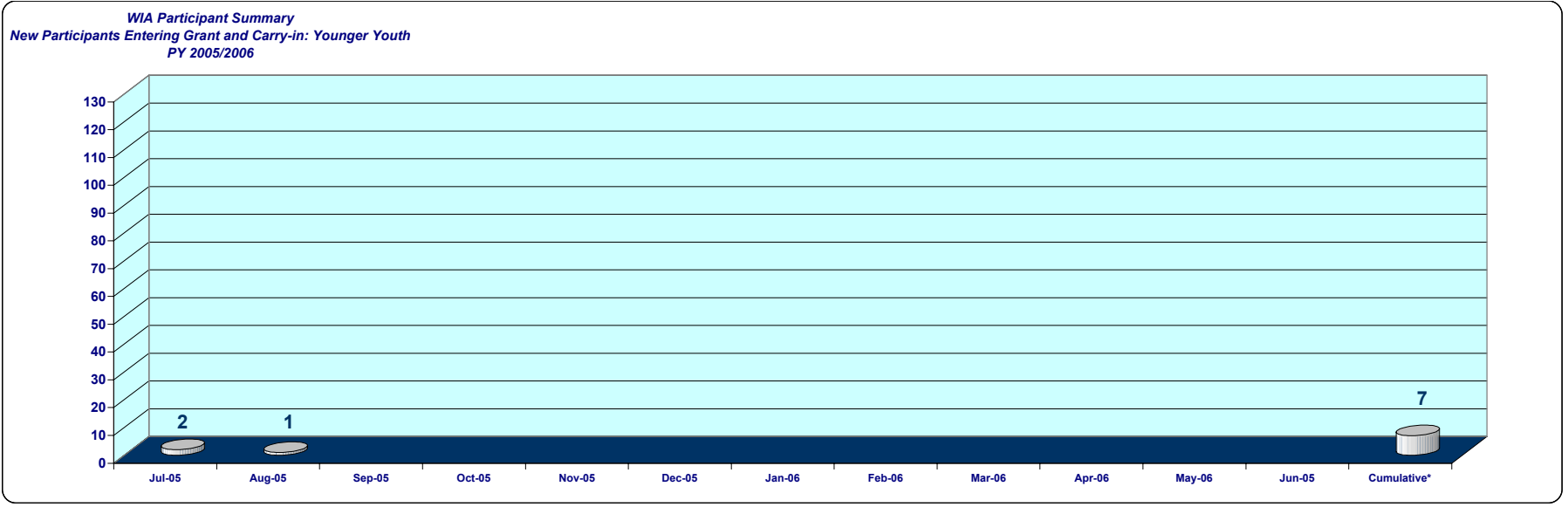
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WIA PARTICIPANT SUMMARY REPORT - YOUNGER YOUTH
PY 2005/2006
Report Range 07/2005 to 08/2005

	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-05	Cumulative*	Participant Plan PY 04/05	% of Plan Attained
Total Participants	624	585											585	900	65.0%
Participants Carried In	622	584											578	618	93.5%
New Participants Entering Grant	2	1											7	282	2.5%

Total Participants Exiting WI	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-05	Cumulative*	Participant Plan PY 04/05	% of Plan Attained
Entered Unsubsidized Employment	0	0											0	80	0.0%
Training Related	0	0											0	20	0.0%
Entered Military Service	0	0											0	8	
Entered Qualified Apprenticeship Program	0	0											0	0	
Entered Post-Secondary Education	0	0											0	130	
Entered Advanced Training	0	0											0	5	
Attained Recognized Certificate/Diploma/Degree	0	0											0		
Attained High School Diploma/GED	0	0											0	450	
Returned to Secondary School (Youth Only)	0	0											0	15	
Exits Excluded from Performance	0	0											0		
Other Exits	0	0											0	40	0.0%

Program Activities/Services Summary	Enrolled												Cumulative*	Participant Plan PY 04/05	% of Plan Attained	
Core Services (Registered)	0	0												0		
Intensive Services	95	100												100		
Training Services	78	79												79		
Youth Services	623	585												585		
Concurrent Program Participants	413	376												376		
Individual Training Accounts	0	0												0		
Goals Set (Younger Youth Only)	6	15												26		



Monthly totals are produced on the 20th of the following month and are not updated on a monthly basis. Late data entry are not updated for previous months, see cumulative totals for current total.

*Cumulative Total Reflect Totals From First of Fiscal Year To Current Report Range and Will Not Total Monthly Totals

Code	Description	Adult		Youth		Dislocated Worker		Totals		Grand Total
		New	Carry Over	New	Carry Over	New	Carry Over	New	Carry Over	
CORE B	10 FOLLOW UP SRVCS CNSLNG	8	50			3	40	11	90	101
	11 STAFF ASSIST JOB DEVELOP		5				19		24	24
	12 STAFF ASSIST JOB REFER	1	12			4	32	5	44	49
	13 STAFF ASSIST JOB SRCH	8	43			36	51	44	94	138
	14 STAFF ASSIST WRKSH P		2						2	2
	15 OTHER CORE SERVICES	8	3			1	3	9	6	15
	16 NON WIA FUNDED SERVICES									
	17 CO-ENROLLED CORE SERVICES		1				18		19	19
	20 HURRICANE KATRINA									
	30 CASE MGMNT FOR PARTIC	19	96	10	220	34	58	63	374	437
	31 COMPREHENSIVE ASSESSMNTS	7	2				15	7	17	24
	32 DEVELOP INDIV EMPL PLAN	8	3		1	1	9	9	13	22
	33 GROUP COUNSELING									
	34 EMPL EXPERIENCE			2	31			2	31	33
	35 INDIV CNSLNG CAREER PLAN				2				2	2
	36 OUT OF AREA JOB SEARCH									
	37 RELOCATION EXPENSES									
	38 SHORT TERM PREVOC SRVCS									
	39 INTERNSHIPS		1						1	1
	40 OTHER INTENSIVE SRVCS		5				6		11	11
	41 NONWIA FUND INTENS SRVCS									
	TRAINING	42 CO-ENROLLED INTENSIVE SRVCS								
50 ADULT EDUCATION				1	35			1	35	36
51 CUSTOMIZED TRAINING			2				1		3	3
52 ENTREPRENEURIAL TRAINING					1				1	1
53 JOB READINESS TRAINING				3	15			3	15	18
54 OCCUP SKILLS TRAINING		6	48	3	76		19	9	143	152
55 ON THE JOB TRAINING		1	2				2	1	4	5
56 PRIVATE SECTOR TRAINING										
57 SKILL UPGRADNG RETRNG										
58 WRKPLCE TRNG AND COOP ED										
59 OTHER TRAINING SRVCS										
YOUTH	60 NON-WIA FUNDED TRNG SRVCS	3	29			23	16	26	45	71
	61 CO-ENROLLED TRAINING SRVCS									
	70 SUMMER RELATED				2				2	2
	71 EDUCATNL ACHVMNT SRVCS			19	665			19	665	684
	72 EMPLOYMENT SERVICES			1	265			1	265	266
	73 CITIZEN LEADERSHIP SRVCS				1				1	1
	74 OTHER YOUTH SERVICES									
	75 NONWIA FUNDED YOUTH SRVCS									
MISC.	76 CO-ENROLLED YOUTH SRVCS									
	80 OTHER JTPA									
	81 SUPPORTIVE SERVICES	18	108		18	32	67	50	193	243
	82 NEEDS RELATED PAYMENT									
	83 BREAK IN SERVICE									
	84 NON-WIA FUNDED MISC									
85 CO-ENROLLED MISCELLANEOUS										
86 BRK IN SERV - HEALTH/MED		1						1	1	

WIA Participant Characteristics Summary

Report Period: 7/2005 to 7/2005

Data as of: 08/20/2005

	Adult		Dislocated Workers		Older Youth		Younger Youth		All Programs	
	Enrolled	% of Tot.	Enrolled	% of Tot.	Enrolled	% of Tot.	Enrolled	% of Tot.	Enrolled	% of Total
Total Participants	193	100.0%	159	100.0%	165	100.0%	585	100.0%	1,102	100.0%
Gender										
Female	146	75.6%	99	62.3%	116	70.3%	307	52.5%	668	60.6%
Male	47	24.4%	60	37.7%	49	29.7%	278	47.5%	434	39.4%
Age										
14 - 18	4	2.1%	0	0.0%	0	0.0%	585	100.0%	589	53.4%
19 - 21	24	12.4%	5	3.1%	165	100.0%	0	0.0%	194	17.6%
22 - 29	64	33.2%	33	20.8%	0	0.0%	0	0.0%	97	8.8%
30 - 44	71	36.8%	61	38.4%	0	0.0%	0	0.0%	132	12.0%
45 - 54	22	11.4%	44	27.7%	0	0.0%	0	0.0%	66	6.0%
55 - 61	7	3.6%	13	8.2%	0	0.0%	0	0.0%	20	1.8%
62 - 64	1	0.5%	2	1.3%	0	0.0%	0	0.0%	3	0.3%
65 and Older	0	0.0%	1	0.6%	0	0.0%	0	0.0%	1	0.1%
Race/Ethnicity										
America Indian/Alaskan Native	4	2.1%	3	1.9%	2	1.2%	8	1.4%	17	1.5%
Asian	22	11.4%	9	5.7%	28	17.0%	118	20.2%	177	16.1%
Black/African American	14	7.3%	10	6.3%	14	8.5%	48	8.2%	86	7.8%
Hawaiian Native/Other Pacific Islander	2	1.0%	4	2.5%	1	0.6%	4	0.7%	11	1.0%
White	74	38.3%	57	35.8%	19	11.5%	94	16.1%	244	22.1%
Ethnicity Hispanic or Lation	80	41.5%	81	50.9%	102	61.8%	342	58.5%	605	54.9%
Veterans Status										
Total Veterans	8	4.1%	15	9.4%	1	0.6%	0	0.0%	24	2.2%
Campaign Veteran	7	3.6%	12	7.5%	0	0.0%	0	0.0%	19	1.7%
Disabled Veteran	0	0.0%	2	1.3%	0	0.0%	0	0.0%	2	0.2%
Recently Separated Veteran	3	1.6%	2	1.3%	1	0.6%	0	0.0%	6	0.5%
Spouse of Veteran	2	1.0%	4	2.5%	0	0.0%	0	0.0%	6	0.5%
Labor Force Status				0.0%						
Employed	81	42.0%	14	8.8%	25	15.2%	22	3.8%	142	12.9%
Unemployed	112	58.0%	144	90.6%	140	84.8%	563	96.2%	959	87.0%
Public Assistance Status										
TANF	11	5.7%	5	3.1%	17	10.3%	208	35.6%	241	21.9%
GA, RCA, or SSI	4	2.1%	2	1.3%	7	4.2%	47	8.0%	60	5.4%
Pell Grant Recipient	17	8.8%	5	3.1%	5	3.0%	3	0.5%	30	2.7%
Food Stamps	4	2.1%	18	11.3%	31	18.8%	236	40.3%	289	26.2%
Education Status										
Student, High School or Less	6	3.1%	4	2.5%	0	0.0%	473	80.9%	483	43.8%
Student, Attending Post High School	55	28.5%	15	9.4%	6	3.6%	4	0.7%	80	7.3%
Out-of-School, High School Dropout	8	4.1%	10	6.3%	38	23.0%	21	3.6%	77	7.0%
Out-of-School, High School Grad, with Employ Difficulty	59	30.6%	67	42.1%	118	71.5%	86	14.7%	330	29.9%
Out-of-School, HSG, No Employ Diff. (Counted as In-School)	65	33.7%	63	39.6%	3	1.8%	1	0.2%	132	12.0%
Unemployment Insurance Status										
UI Claimant	18	9.3%	122	76.7%	3	1.8%	1	0.2%	144	13.1%
UI Exhaustee	10	5.2%	22	13.8%	1	0.6%	0	0.0%	33	3.0%
Barriers To Employment										
Disabled	1	0.5%	1	0.6%	11	6.7%	104	17.8%	117	10.6%
Limited Eng. Proficiency	1	0.5%	6	3.8%	11	6.7%	48	8.2%	66	6.0%
Single Parent	56	29.0%	25	15.7%	26	15.8%	18	3.1%	125	11.3%
Worker Profiling/Reemployment Services Referral	3	1.6%	8	5.0%	0	0.0%	0	0.0%	11	1.0%
Low Income	111	57.5%	55	34.6%	163	98.8%	553	94.5%	882	80.0%
Displaced Homemaker	1	0.5%	0	0.0%	1	0.6%	0	0.0%	2	0.2%
Offender	13	6.7%	3	1.9%	12	7.3%	44	7.5%	72	6.5%
Homeless	2	1.0%	3	1.9%	8	4.8%	9	1.5%	22	2.0%
Runaway Youth	0	0.0%	0	0.0%	4	2.4%	7	1.2%	11	1.0%
Pregnant/Parenting Youth	0	0.0%	0	0.0%	43	26.1%	38	6.5%	81	7.4%
Youth Needing Additional Assistance	0	0.0%	0	0.0%	162	98.2%	579	99.0%	741	67.2%
Basic Literacy Skills Deficient	70	36.3%	78	49.1%	153	92.7%	548	93.7%	849	77.0%
Substance Abuse	0	0.0%	0	0.0%	3	1.8%	20	3.4%	23	2.1%
Foster Youth	0	0.0%	0	0.0%	1	0.6%	22	3.8%	23	2.1%



The Quick Look

A Merced County Labor Market Review - August 2005

Welcome to the Merced County labor market review. The Quick Look has been developed by the Department of Workforce Investment staff for the Merced County Local Workforce Investment Board. The data and information is provided by the California Employment Development Department. Questions can be referred to the Department of Workforce Investment, 1880 West Wardrobe Avenue, Merced, CA 95340. Telephone (209) 724-2042. Email: pitd26@co.merced.ca.us

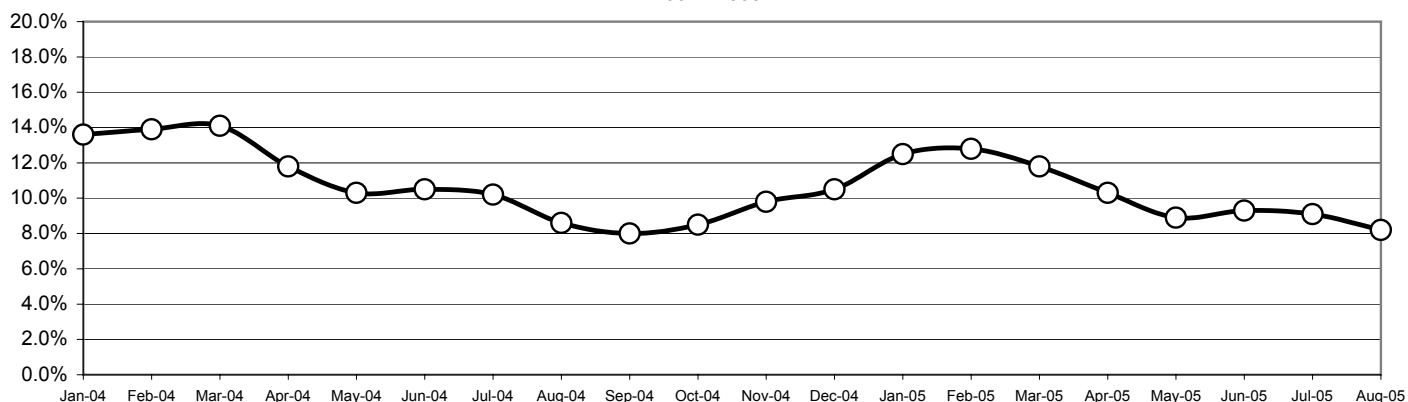
Merced County Data not adjusted for Seasonality	Labor Force and Industrial Employment					
	March 2004 Benchmark				Percent Change	
	Aug 04	Jun 05	Jul 05 Revised	Aug 05 Prelim.	Month	Year
Civilian Labor Force	99,400	101,500	99,700	102,400	2.7%	3.0%
Civilian Employment	90,800	92,100	90,600	94,000	3.8%	3.5%
Civilian Unemployment	8,600	9,500	9,100	8,400	-7.7%	-2.3%
Civilian Unemployment Rate	8.6%	9.3%	9.1%	8.2%		
(CA Unemployment Rate)	5.9%	5.4%	5.4%	5.1%		
(U.S. Unemployment Rate)	5.4%	5.2%	5.2%	4.9%		
Total, All Industries	69,000	70,400	68,000	70,500	3.7%	2.2%
Total Farm	11,700	11,300	11,700	12,100	3.4%	3.4%
Total Nonfarm	57,300	59,100	56,300	58,400	3.7%	1.9%
Total Private	45,000	44,900	45,400	45,700	0.7%	1.6%
Goods Producing	15,700	15,600	16,500	16,800	1.8%	7.0%
Natural Resources and Mining	0	100	100	100	0.0%	
Construction	3,500	3,900	4,000	4,000	0.0%	14.3%
Manufacturing	12,200	11,600	12,400	12,700	2.4%	4.1%
Durable Goods	1,700	1,600	1,600	1,600	0.0%	-5.9%
Nondurable Goods	10,500	10,000	10,800	11,100	2.8%	5.7%
Food Man & Beverage & Tobacco	8,800	8,500	9,300	9,500	2.2%	8.0%
Residual - Textile Mills	1,700	1,500	1,500	1,600	-6.7%	5.9%
Service Providing	41,600	43,500	39,800	41,600	4.5%	0.0%
Private Service Producing	29,300	29,300	28,900	28,900	0.0%	-1.4%
Trade, Transportation and Utilities	11,000	11,000	11,000	11,000	0.0%	0.0%
Wholesale Trade	1,500	1,400	1,400	1,400	0.0%	-6.7%
Retail Trade	7,600	7,700	7,700	7,700	0.0%	1.3%
Food and Beverage Stores	1,500	1,500	1,500	1,500	0.0%	0.0%
General Merchandise Stores	1,600	1,700	1,800	1,800	0.0%	12.5%
Residual - Miscellaneous Store Retailers	4,500	4,500	4,400	4,400	0.0%	-2.2%
Transportation, Warehousing and Utilities	1,900	1,900	1,900	1,900	0.0%	0.0%
Information	1,400	1,300	1,300	1,300	0.0%	-7.1%
Financial Activities	1,800	1,700	1,700	1,700	0.0%	-5.6%
Finance and Insurance	1,100	1,000	1,000	1,000	0.0%	-9.1%
Real Estate and Rental and Leasing	700	700	700	700	0.0%	0.0%
Professional and Business Services	3,500	3,400	3,300	3,300	0.0%	-5.7%
Educational and Health Services	5,300	5,400	5,300	5,300	0.0%	0.0%
Leisure and Hospitality	4,700	4,900	4,700	4,700	0.0%	0.0%
Food Services and Drinking Places	4,000	4,100	3,900	3,900	0.0%	-2.5%
Residual - Arts, Entertainment, and Recreation	700	800	800	800	0.0%	14.3%
Other Services	1,600	1,600	1,600	1,600	0.0%	0.0%
Government	12,300	14,200	10,900	12,700	16.5%	3.3%
Federal Government	800	800	800	800	0.0%	0.0%
State Government	500	700	800	900	12.5%	80.0%
Local Government	11,000	12,700	9,300	11,000	18.3%	0.0%

The County continues with one of the highest unemployment rates in the State, ranking 54th out of 58 counties in the Month of August. The preliminary result is a decrease of 0.9 percentage point in the unemployment rate from the revised July rate. This preliminary figure is a decrease of 0.4 percentage point from the unemployment rate of one year ago.

Overall, the County's Civilian Labor Force increased by 2,700 persons over last month's figure and an increase over year ago figures. Industrial employment increased by 2,500 jobs in August over July's figures and showed an increase of 1,500 over year ago figures.

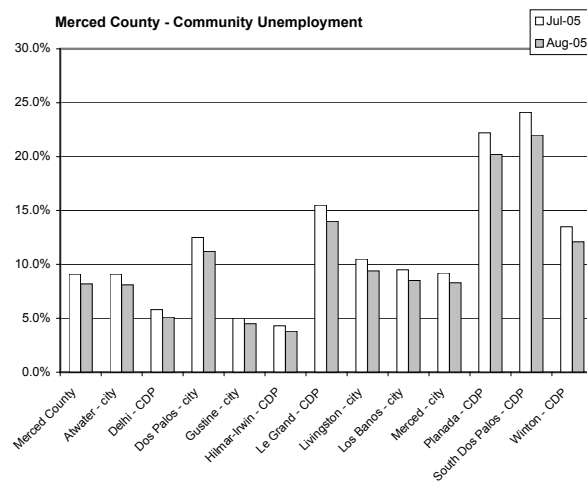
The Quick Look
A Merced County Labor Market Review - August 2005

Merced County Unemployment Rate
2004 - 2005



Sub County average unemployment rates for the county, cities, and municipalities.

Area Name	Labor Force	Employment	Unemployment	
			Number	Rate
Merced County	102,400	94,000	8,400	8.2%
Atwater City	12,100	11,100	1,000	8.1%
Delhi CDP	4,000	3,800	200	5.1%
Dos Palos City	1,900	1,700	200	11.2%
Gustine City	2,500	2,400	100	4.5%
Hilmar-Irwin CDP	2,800	2,700	100	3.8%
Le Grand CDP	700	600	100	14.0%
Livingston City	5,000	4,500	500	9.4%
Los Banos City	12,700	11,600	1,100	8.5%
Merced City	30,300	27,800	25,000	8.3%
Planada CDP	1,600	1,300	300	20.2%
South Dos Palos CDP	400	300	100	22.0%
Winton CDP	3,800	3,300	500	12.1%



CDP - Census Designated Place

Merced County's workforce has grown over the past 15 years reflecting improvement of the County's economic well being; however, unemployment remains a consistent barrier to greater prosperity. Average unemployment has fluctuated from an annual low of 9.6 percent to an annual high of 17.5 percent.

The County's unemployment rate is the fifth highest in the state. Merced County saw a decrease in the unemployment rate of 0.9 percentage point from July's revised unemployment rate. All seven counties saw decreases in their unemployment rate, ranging from a high of 0.9 percentage point to a low of 0.3 percentage point..

Seven County Quick Look

County	Rank	Labor Force	Employ	Unemployed	Rate
Merced	54	102,400	94,000	8,400	8.2%
Madera	38	67,900	63,700	4,300	6.3%
Mariposa	14	9,440	8,980	460	4.8%
Fresno	48	426,900	394,900	32,000	7.5%
San Benito	34	25,100	23,600	1,400	5.7%
San Joaquin	43	293,500	273,200	20,300	6.9%
Stanislaus	44	240,400	223,600	16,800	7.0%

Seven County Unemployment Rate

