

**TO: WIB Quality Assurance Committee**

**DATE: 02/01/05**

**FROM: WIB Staff**

**For Action**

**For Information**

**For Discussion**

**SUBJECT: Worknet Recertification**

**PROPOSED MOTION(S):** That the committee discuss options for recertification of the Worknet Employment Resource Center and direct staff actions for any option chosen.

**DISCUSSION:** The recertification of the Worknet Employment Resource Center is scheduled for 2005. During the original certification of the One-Stop, six (6) Workforce Investment Board (WIB) members served on the Evaluation Team. Of those six members, only three are now available for the recertification. Requests for additional WIB volunteers to serve on the Evaluation Team have been unsuccessful.

WIB staff recommends that consideration be given to contracting with California Awards for Performance Excellence (CAPE) to provide an examiner who would act as Senior Examiner for the certification process. The individual will be skilled in Baldrige methodology and scoring, and will act as a consultant and team member. Partial cost will be borne by the Employment and Training Network.

If any of the previous Evaluation Team members cannot participate, it is further recommended that a Department of Workforce Investment analyst be included as a replacement member of the Evaluation Team.

The CAPE individual, costs and timetables will be developed and presented to the committee as quickly as possible.

A second alternative, not recommended by staff, is to delay the recertification process by one year.

**ATTACHMENT (S): N/A**