

**Workforce Investment Board of Merced County
Quality Assurance Committee
Dept of Workforce Investment (Large Conference Room)
1880 W. Wardrobe Ave, Merced, CA
February 1, 2005, 7:30-9:00 a.m.
Meeting Agenda**



www.co.merced.ca.us/wi/wib/wib.html

1. Call to Order and Roll Call
2. Approval of Agenda
3. Approval of Minutes (November 19, 2004).....
4. Public Opportunity to Speak
5. Action Agenda
- a. Worknet Recertification Elaine Craig
6. Information/Discussion
- a. Workforce Investment Board Strategic Scorecard Review of:
 - 1) Customer Perspective/Job Seeker Customer Satisfaction Dec 2004.....
 - 2) Internal Operations/Organizational Effectiveness: Program Accountability
 Plan vs Actual Participant Activity/Numbers & Performance Measures.....
 - 3) Learning & Innovation: Progress in Preparation for Worknet Recertification.....
 and Update from Worknet Leadership Team Elaine Craig
7. Chair Comments
8. Next Meeting Date/Time – February 25, 2005, 7:30–9:00 a.m.
9. Adjourn.....

Workforce Investment Board of Merced County
Quality Assurance Committee
Dept of Workforce Investment Large Conference Room
1880 W. Wardrobe Ave, Merced, CA
November 19, 2004, 7:30–9:00 a.m.
Meeting Minutes



Members Present: Ned Miller, Albert Montejano (Chair), Terry Nichols, Carole Roberds (Vice Chair)

Members Absent: Jeremiah Greggains, Steve Tinetti

Staff Present: Elaine Craig, Dave Cramer, Dave Davis, Eddie Harding, Dee Knight

1. Call to Order and Roll Call: The Chair called the meeting to order at 7:45 a.m. A sign-in sheet was used in lieu of roll call.

2. Approval of Agenda: It was *M/S/C Miller/Nichols* to approve the agenda as published.

3. Approval of Minutes (September 24, 2004): It was *M/S/C Nichols/Roberds* to approve the September 24, 2004 minutes.

4. Public Opportunity to Speak: None.

5. Action Agenda:

a. Recertification Baseline Score and Length of Term: Ms. Elaine Craig noted that at the September 24, 2004 meeting the committee had determined the recertification baseline score and length of term would be changed.

It was *M/S/C Miller/Nichols/Roberds* that the recertification baseline score would be set at 330, and the recertification length of term would be 3 years based on the determination of the examiners that significant progress has been made after recertification.

6. Information/Discussion:

a. Update of Recertification (item added): Ms. Craig noted the Worknet Leadership Team has begun its recertification process by forming working groups for the seven categories. A template will be given each group to begin the writing process for their category. The writing team will be in place by March 2005, and the draft recertification application will be submitted sometime in June 2005.

b. Introduction to Baldrige: Ms. Craig provided a PowerPoint overview introduction to the “Who, What, Why, What” history of the Malcolm Baldrige Quality Principles. She noted the changes made in the Core Values and Concepts since 2002, which are embodied in each of the seven categories. Under our seven categories, #4, Measurement, Analysis, and Knowledge Management (previously Information and Analysis) and #5, Human Resource Focus (previously Human Resource Development/Management) have changed in title and principle. At the next meeting, staff will begin to define specific criteria within each of the seven categories.

c. Final PY 2003/04 Performance: Staff noted in comparison to prior years, the rates are about the same. The program is still endeavoring to obtain a higher rate in credentialing for older youth. The older youth program is the 11th largest in the state, and the younger youth program is the 6th largest.

d. Participant Data: In the Disabled category, staff noted this is not a true number because by law this number is strictly voluntary. The Department has applied for a Navigator grant that will supply a position, if awarded, which will access resources and services on behalf of disabled persons.

Members asked about the gender numbers—high number of women versus men. Staff will check with the One-Stops and try to get some feedback on this item.

7. Chair Comments: The Chair thanked staff for the Baldrige presentation. He wished everyone a happy and safe Thanksgiving.

8. Next Meeting Date & Time: Committee members elected to cancel the December meeting. The next meeting will be January 28, 2005, 7:30 a.m., Dept of Workforce Investment Large Conference Room, 1880 W. Wardrobe Ave, Merced.

9. Adjourn: The meeting adjourned at 8:30 a.m.

Minutes prepared by Dee Knight.

TO: WIB Quality Assurance Committee

DATE: 02/01/05

FROM: WIB Staff

For Action

For Information

For Discussion

SUBJECT: Worknet Recertification

PROPOSED MOTION(S): That the committee discuss options for recertification of the Worknet Employment Resource Center and direct staff actions for any option chosen.

DISCUSSION: The recertification of the Worknet Employment Resource Center is scheduled for 2005. During the original certification of the One-Stop, six (6) Workforce Investment Board (WIB) members served on the Evaluation Team. Of those six members, only three are now available for the recertification. Requests for additional WIB volunteers to serve on the Evaluation Team have been unsuccessful.

WIB staff recommends that consideration be given to contracting with California Awards for Performance Excellence (CAPE) to provide an examiner who would act as Senior Examiner for the certification process. The individual will be skilled in Baldrige methodology and scoring, and will act as a consultant and team member. Partial cost will be borne by the Employment and Training Network.

If any of the previous Evaluation Team members cannot participate, it is further recommended that a Department of Workforce Investment analyst be included as a replacement member of the Evaluation Team.

The CAPE individual, costs and timetables will be developed and presented to the committee as quickly as possible.

A second alternative, not recommended by staff, is to delay the recertification process by one year.

ATTACHMENT (S): N/A

TO: WIB Quality Assurance Committee

DATE: 02/01/05

FROM: WIB Staff

For Action

For Information

For Discussion

SUBJECT: Workforce Investment Board (WIB) Strategic Scorecard

PROPOSED MOTION(S): Information to the Committee

DISCUSSION: The WIB Strategic Scorecard was formally adopted October 25, 2004. Several of the Measurement Categories are the responsibility of the Quality Assurance Committee. The following measurement category/indicators will be discussed at the February 1, 2005 meeting.

Customer Perspective

- **Job Seeker Needs Are Being Met**
- **Metric/90%**
- **Method/Customer Satisfaction Survey**
- **How Often Reviewed/Monthly**

Internal Operations/Organizational Effectiveness

Program Accountability

- **Plan vs Actual Participant Activity/Numbers**
- **Metric/Plan vs Actual**
- **Method/WIA Participant Summary Data Report**
- **How Often Reviewed/Quarterly**

Performance Measures

- **Plan vs Actual Performance Measures**
- **Metrics/Attain 80% level on Goals**
- **Method/Performance Reports**
- **How Often Review/Quarterly**

Learning and Innovation

- **Progress in Preparation for Worknet Recertification**
- **Metric/On Schedule**
- **Method/Report from Worknet Leadership Team on Timeline**
- **How Often Review/Bimonthly**

ATTACHMENT(S): Strategic Scorecard

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

WIB GOALS

Goal # I Train and attract adaptable workers to fill industry needs.

Goal # II Influence the K-12 education system to design and implement strategies that provide students knowledge of employee skills and attitudes and develop metrics to assure success.

Goal # III Become an active advocacy voice and take political action on workforce development issues at the local, state, and national levels.

Measurement Category: Customer Perspective

Measure/Indicator	Metrics	Method	How Often Review	Responsible WIB Committee
1. Business Customer Satisfaction				
a. Employer Needs Are Being Met	80% Satisfaction Rate & Increase in the # of Employers using Worknet Services	Face to face 10 Question Survey of 30 Employers (Coordinated with Econ. Dev., Chambers, etc and conducted during regular visit with employer & include WIB members)	Annually	QA & BSU
b. Are the Right Industries Targeted • Economic Development Targeted Industries • Growth Industries	Compare targets and adjust industry focus, if necessary	Review Industries adopted from the 2003 MCEDSP and LMI (Growth Industries & Early Warning Data (in development))	Biannually	PP&D & the Economic Development Action Team
2. Job Seeker Customer Satisfaction				
a. Job Seeker Needs Are Being Met	90%	Customer Satisfaction Surveys	Monthly	QA
b. Input from Customers Is Used To Improve Services	Rating to meet or exceed	Benchmark to similar service organizations	Biannually	QA

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

3. Workforce Development Advocacy/Awareness	<p># Of Face to Face Meetings compared to previous year</p> <p># Of Written Communications compared to previous year</p> <p>Voting record of Legislators</p> <p>Positive impact to Support Local Control</p> <p>Stable or increased WIA Funding</p>	<p>Meetings with Legislators</p> <p>Written Communication with Legislators (requesting a response from them)</p> <p>Invitations to WIB Meetings</p> <p>Invitations to Worknet, i.e., for a tour, Chamber Mixer, etc.</p>	Biannually	Executive

Measurement Category: Internal Operations/Organizational Effectiveness

Measure/Indicator	Metrics	Method	How Often Review	Responsible WIB Committee
1. Program Accountability: a. Plan vs. Actual Participant Activity				

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

<ul style="list-style-type: none"> • Numbers 	Planned vs. Actual	Participant Reports	Quarterly	QA
<ul style="list-style-type: none"> • Demographics 	Participants vs. Merced Co. Demographics	Participant Reports	Biannually	QA
<ul style="list-style-type: none"> • Performance Measures 	Attain 80% level on Goals	Performance Reports	Quarterly	QA
b. Report Results:				
<ul style="list-style-type: none"> • Audits 	Zero Findings	County Audit	Annually	QA
<ul style="list-style-type: none"> • Monitoring 	Zero Findings	EDD Monitoring WI Monitoring	Annually Biannually	QA
<ul style="list-style-type: none"> • Youth Quarterly Program Reports 				
Out-of-School Youth	Acceptable Progress based on contract timeline	Report from MCOE	Quarterly	YC
Younger Youth	Acceptable Progress based on contract timeline	Report from MCOE	Quarterly	YC
c. Resources are Allocated Appropriately:				
<ul style="list-style-type: none"> • Pilot Program in a specific Industry cluster (offering career ladders or move up strategy) 	Review results of training job and placements in the industry	Identify and select an Industry cluster	Biannually	PP&D
<ul style="list-style-type: none"> • Quality Controls 	Improved Scores	Customer Satisfaction Data	Yearly	QA
<ul style="list-style-type: none"> • Productivity 	Attainment	Performance Measures	Yearly	QA

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

Measurement Category: Financial/Market Perspective

Measure/Indicator	Metric	Method	How Often Review	Responsible WIB Committee
1. Expenditures including: <ul style="list-style-type: none"> • Obligations • Accruals (Expenses) • Encumbrances • By funding source • By service • Plan vs. Actual 	80% of Current Year Allocation Obligated by End of the Year 70% Expended of Available Funds (Carryover plus Allocation) by the End of the Year	Fiscal Reports	Monthly	Finance
2. Revenue & Resources: a. Grants	#s Applied for and Source #s Received and \$\$ Amounts	WI Report WI Report	Quarterly Quarterly	Finance Finance
b. Revenue Generation	# of Sources and Amount of \$\$	WI Report	Quarterly	Finance

Measurement Category: Learning and Innovation

Measure/Indicator	Metric	Method	How Often Review	Responsible WIB Committee
1. Progress in Preparation for Worknet Recertification	On Schedule	Report from Worknet LT on Time Line	Bimonthly	QA

MERCED COUNTY WORKFORCE INVESTMENT BOARD STRATEGIC SCORECARD

2. Influence the Workforce Investment System				
a. Education	Report on Activity	Participate on the P-16 Council	Quarterly	PP&D
b. Economic Development/Castle Development	New Jobs Created	Reports by MCEDCO, BEO and EDAC.	Quarterly	PP&D
	Jobs Lost	Reports on Rapid Response activity		
c. Workforce Housing	# of New Units Built # of building permits issued for workforce housing	Support the WIB Policy on Workforce Housing	Yearly	Executive

Glossary

BSU - Dept. of WI Business Services Unit

Executive - WIB Executive Committee

Finance - WIB Finance Committee

PP&D - WIB Program Planning & Development Committee

QA - WIB Quality Assurance Committee

YC - Youth Council



Worknet

Customer Service & Satisfaction Report

For All Locations

December 2004

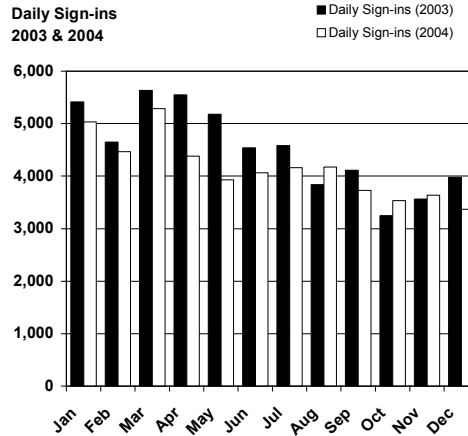
Merced County Department of Workforce Investment

Daily Sign-ins

Daily sign-in for December totaled 3,370. Down 266 from the previous month and down 606 from the previous year. Daily sign-ins for the month of December exceeds the 4 year average for the month.

December's 4 year average: 3,342

2004 annual average: 4,146

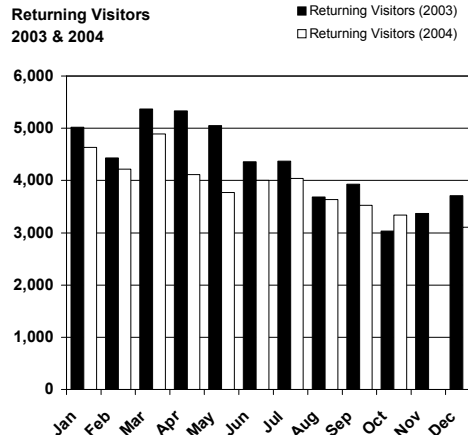


Return Visits

Return visits for December totaled 3,105. Down 234 from the October's figure (November's figures are unavailable) and down 603 from the previous year. Return visits for the month of December exceeds the 4 year average for the month.

December's 4 year average: 2,494

2004 annual average: 3,933

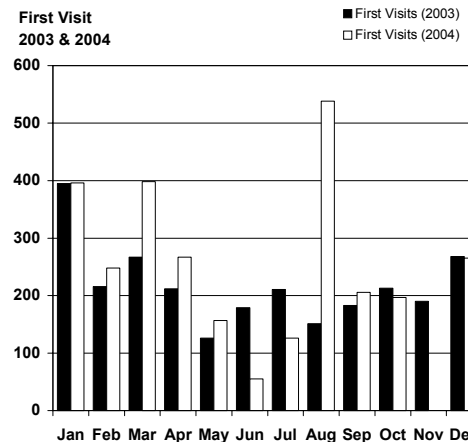


First Visits

First Visits for December totaled 265. Up 68 from October's figures (November figures are unavailable) and down 3 from the previous year. First visits for the month of December exceeds the 4 year average for the month.

December's 4 year average: 208

2004 annual average: 259



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Customer Flow for December 2004

All Locations

- On average, Mondays and Tuesdays were the busiest day for all locations
- Then gradually tapering off to Friday, our slowest day.

Merced

- Follows the same pattern as all locations (Average: 97/week).

Los Banos

- Client flow is consistent throughout the week with the exception of Fridays where they see fewer customers (Average: 59/week).

Livingston

- Client flow is consistent throughout the week (Average: 5/week).



Worknet
Customer Service & Satisfaction Report
 For All Locations

December 2004

Merced County Department of Workforce Investment

**Marketing advertisements for
 December 2004**

Various News Papers:

12/1-2, 7-11, 21-23/2003

FOX radio - KBKY

All month

The Bus

Worknet signs inside buses

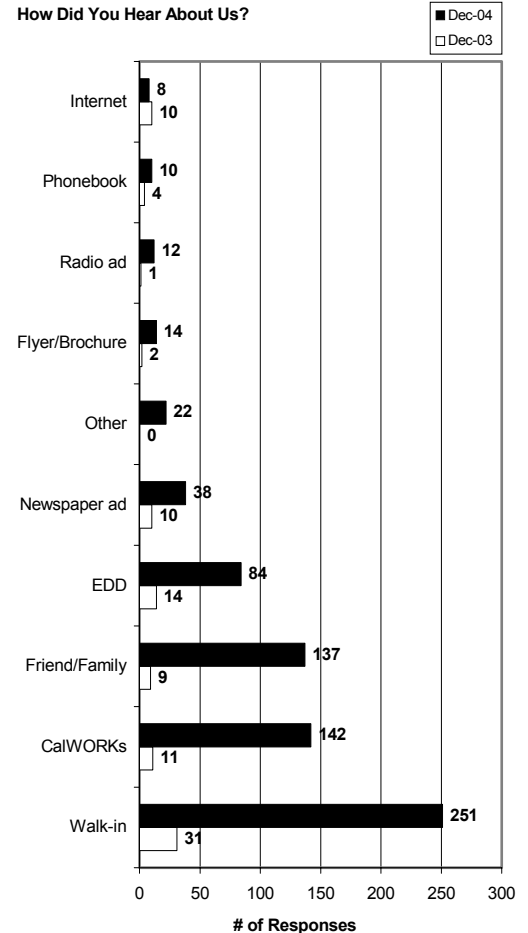
How did you hear about us?

Seven hundred sixteen customers responded to this question in December.

Two hundred fifty-one customers responded with Walk-in as the most frequent response. CalWORKs and Family or Friend were the next most frequent response, both with over 100 responses.

We change the method of collecting the data in November 2004 to capture more responses. Due to this change, prior year data is not directly comparable. When comparing current data with prior year data, compare only the rank of the response (e.g. Walk-in responses in December 2003 received the most responses, just as it did in December 2004).

How Did You Hear About Us?



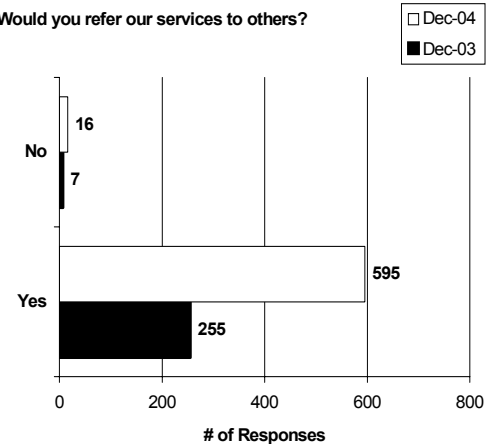
97 Percent of our customer would refer our services to others

Would you refer our services to others?

Of those responding to this question, 97 percent of our customers would refer our services to others. December 2004 figure is comparable to December 2003.

2003 annual average: 98.8%
 2004 six month average: 98.4%

Would you refer our services to others?





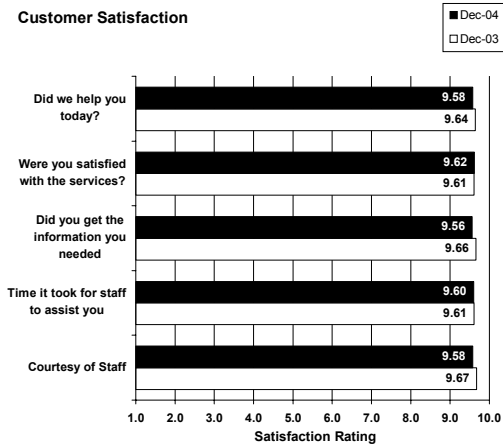
Worknet Customer Service & Satisfaction Report For All Locations

December 2004

Merced County Department of Workforce Investment

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Customer Satisfaction

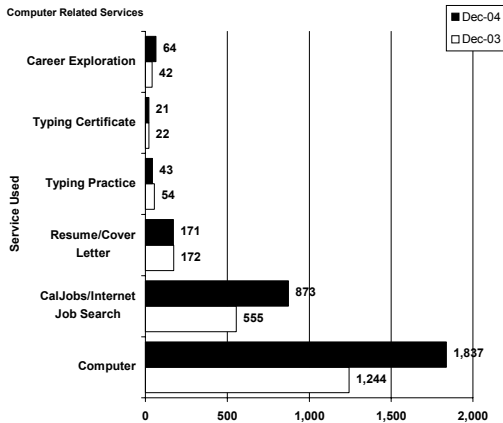


Customer Satisfaction Ratings

The five customer satisfaction questions received 713 responses from our customers in December 2004. These questions received ratings between 9.56 and 9.62, with “Were you satisfied with the services?” receiving the highest rating. There were 10 customer that rated “Did you get the information you needed?” with a 5 or less, representing 1.4% of our customers.

‘Were you satisfied with the services? received the highest rating with 9.62 percent’

What Did Our Customer Use?

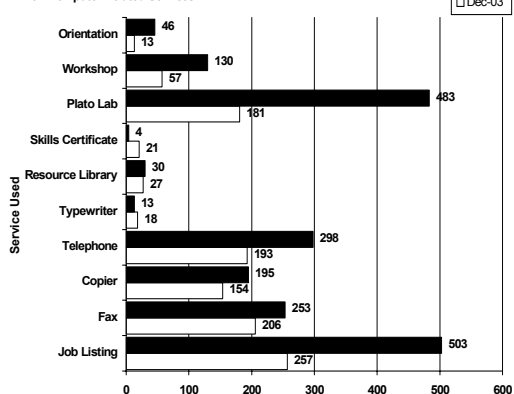


How our customers use our services?

Computer related services are always the most use service by our customers, with 1,837 customers responding to this question. Of those 1,837 customers, CalJobs/Internet Job Search and Resume/Cover Letter are the most used services.

1,837 customers used computer services in the month of December 2004

What Did Our Customer Use?



Job Listing and the Plato Lab are the most used non-computer related services. Telephone, Fax, Copier, and Workshop are the next most use services under this category.



Worknet
Customer Service & Satisfaction Report
 For All Locations

December 2004

Merced County Department of Workforce Investment

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Customer Service/Satisfaction Summary Data - All Locations

	Dec-03	Oct-04	Nov-04	Dec-04
Daily Sign-ins				
Returning Visit	3,708	3,339	NA	3,105
First Visit	268	197	NA	265
Total	3,976	3,536	3,636	3,370
How did you hear about us?				
Newspaper ad	10	14	45	38
Radio ad	1	3	10	12
Flyer/Brochure	2	1	13	14
Friend/Family	9	13	180	137
Internet	10	1	5	8
EDD	14	2	69	84
Walk-in	31	15	265	251
CalWORKs	11	3	117	142
Phonebook	4	4	11	10
Other	NA	NA	57	22
What did our customer use?				
Computer	1,244	598	1,414	1,837
CalJobs/Internet Job Search	555	363	641	873
Resume/Cover Letter	172	134	216	171
Typing Practice	54	42	60	43
Typing Certificate	22	9	29	21
Career Exploration	42	21	58	64
Job Listing	257	344	330	503
Fax	206	149	214	253
Copier	154	72	171	195
Telephone	193	269	222	298
Typewriter	18	8	18	13
Resource Library	27	8	39	30
Skills Certificate	21	8	16	4
Plato Lab	181	167	325	483
Workshop	57	26	105	130
Orientation	13	5	40	46
Customer Satisfaction				
Courtesy of Staff	9.67	9.36	9.27	9.58
Time it took for staff to assist you	9.61	9.32	9.26	9.60
Did you get the information you needed	9.66	9.46	9.28	9.56
Were you satisfied with the services?	9.61	9.33	9.27	9.62
Did we help you today?	9.64	9.35	9.29	9.58
Would you refer our services to others?				
Yes	255	45	716	595
No	7	0	27	16
Marketing advertisements for December 2004.				
12/1-2, 7-11, 14-18, 21-23/2004: Various Newspaper Ads				
All month: Fox Radio: KBKY				
Worknet Signs placed inside all Merced "The Bus" buses.				



Worknet
Customer Service & Satisfaction Report
 For All Locations

December 2004

Merced County Department of Workforce Investment

Customer Service/Satisfaction Summary Data - Individual Locations

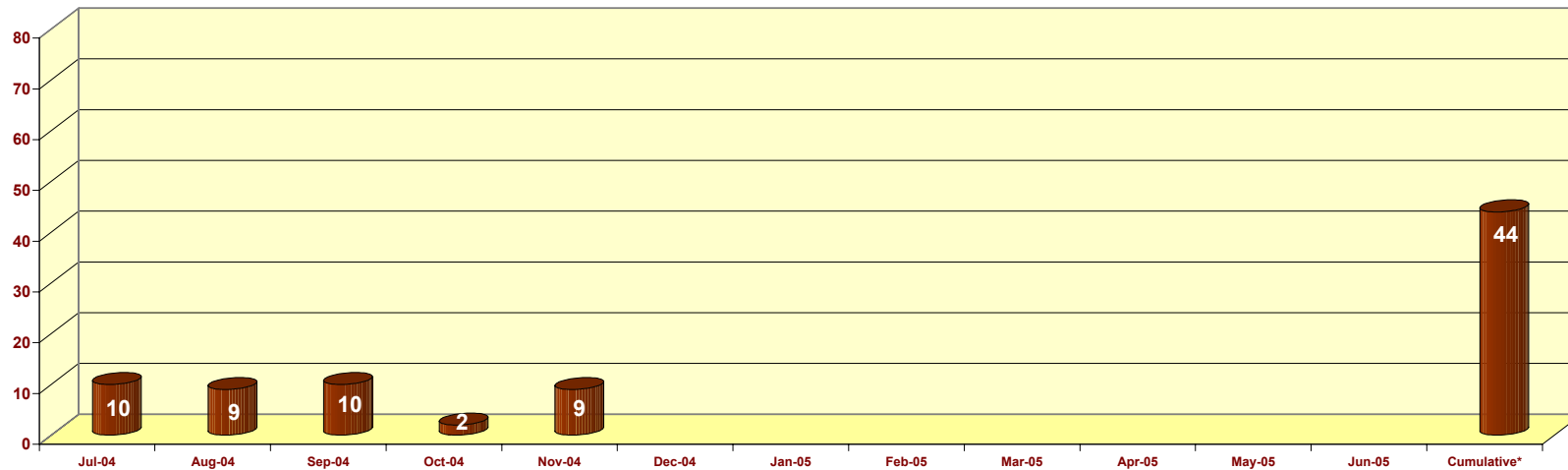
NUMBER OF SIGN-INS																											
Day of the Week	W	TH	F	M	T	W	TH	F	M	T	W	TH	F	M	T	W	TH	M	T	W	TH						
Date	1	2	3	6	7	8	9	10	13	14	15	16	17	20	21	22	23	27	28	29	30						Total
Livingston	4	8	6	9	9	5	3	3	4	4	6	6	2	3	4	7	0	2	6	2	8					101	
Los Banos	69	72	46	54	68	71	86	56	71	85	80	64	20	43	58	40	32	50	61	72	44					1,242	
Merced	89	84	73	128	102	94	108	78	118	135	94	99	30	127	100	98	65	127	114	99	65					2,027	
Total	162	164	125	191	179	170	197	137	193	224	180	169	52	173	162	145	97	179	181	173	117					3,370	
	Merced							Los Banos							Livingston							All Locations					
First Visit	176							89							0							265					
Return Visit	1,851							1,153							101							3,105					
NewsPaper	17							20							1							38					
RadioAd	5							6							1							12					
Flyer	0							14							0							14					
Friend	41							93							3							137					
Internet	6							2							0							8					
EDD	22							60							2							84					
Walkins	73							169							9							251					
CalWORKs	14							125							3							142					
Phonebook	4							5							1							10					
Other	10							12							0							22					
Computer	1,167							670							0							1,837					
CalJOBS/Internet Job Search	632							241							0							873					
Resume	74							97							0							171					
Typing	17							26							0							43					
TypCer	18							3							0							21					
Career	29							35							0							64					
JobList	187							316							0							503					
Fax	143							110							0							253					
Copier	121							74							0							195					
Telephone	196							102							0							298					
Typewriter	9							4							0							13					
ResLibrary	4							26							0							30					
SkillsCert	2							2							0							4					
Plato	144							339							0							483					
Workshop	2							128							0							130					
Orientation	25							21							0							46					
Courtesy Of Staff	9.53							9.61							9.45							9.58					
Time it took for staff to assist you	9.60							9.60							9.40							9.60					
Did you get the information you needed?	9.45							9.59							9.65							9.56					
Were you satisfied with the services?	9.60							9.63							9.65							9.62					
Did we help you today?	9.51							9.60							9.75							9.58					

WIA PARTICIPANT SUMMARY REPORT - ADULT
PY 2004/2005
Report Range 07/2004 to 11/2004

	ADULT												Part. Plan	
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Cumulative*	PY 04/05
Total Participants	150	159	173	147	157								185	783
Participants Carried In	140	150	163	145	148								141	423
New Participants Entering Grant	10	9	10	2	9								44	360
Total Participants Exiting WI	0	0	28	0	0								28	
Entered Unsubsidized Employment	0	0	25	0	0								25	160
Training Related	0	0	13	0	0								13	75
Entered Military Service	0	0	0	0	0								0	
Entered Qualified Apprenticeship Program	0	0	0	0	0								0	
Entered Post-Secondary Education	0	0	0	0	0								0	
Entered Advanced Training	0	0	0	0	0								0	
Attained Recognized Certificate/Diploma/Degree	0	0	16	0	0								16	
Attained High School Diploma/GED	0	0	0	0	0								0	
Returned to Secondary School (Youth Only)	0	0	0	0	0								0	
Exits Excluded from Performance	0	0	0	0	0								0	
Other Exits	0	0	23	0	0								23	60

Program Activities/Services Summary	Enrolled													
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Cumulative*	PY 04/05
Core Services (Registered)	149	158	172	147	157								185	515
Intensive Services	113	120	125	107	115								134	260
Training Services	68	71	76	64	66								79	100
Youth Services	0	0	0	0	0								0	
Concurrent Program Participants	9	9	9	6	6								9	
Individual Training Accounts	4	4	4	2	2								4	
Goals Set (Younger Youth Only)	0	0	0	0	0								0	

WIA Participant Summary
New Participants Entering Grant : Adult
PY 2004/2005

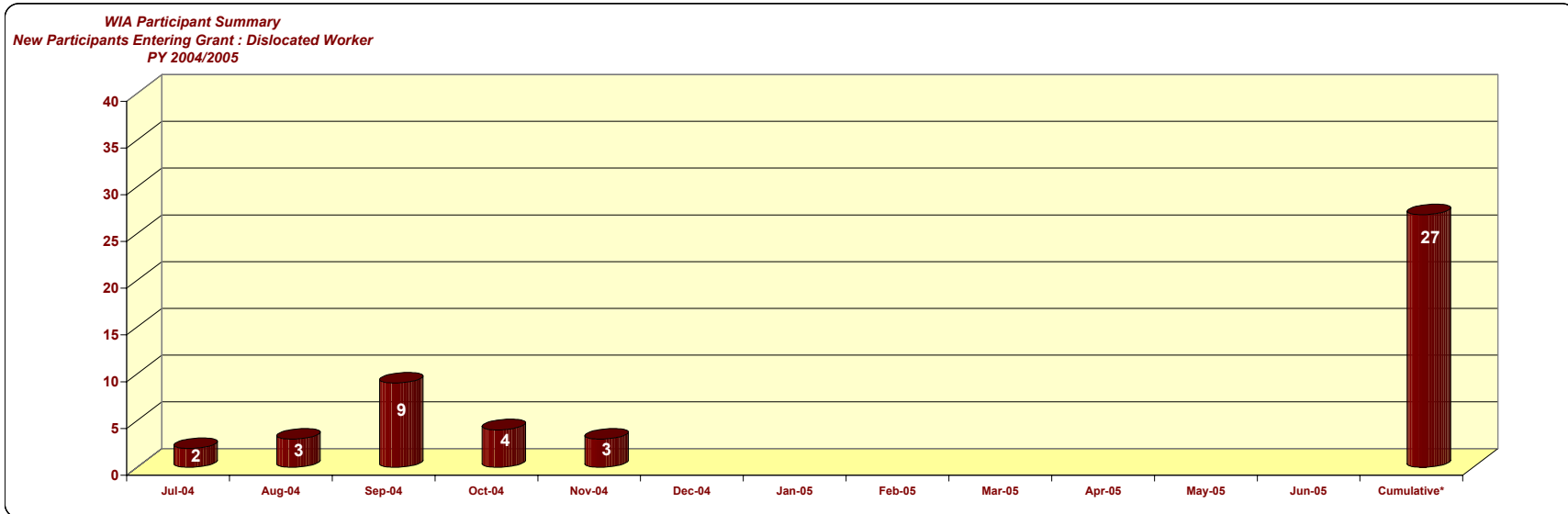


Monthly totals are produced on the 20th of the following month and are not updated on a monthly basis. Late data entry are not updated for previous months, see cumulative totals for current total.

WIA PARTICIPANT SUMMARY REPORT - DISLOCATED WORKER
PY 2004/2005
Report Range 07/2004 to 11/2004

	DISLOCATED WORKER												Cumulative*	Part. Plan PY 04/05	
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05			
Total Participants	89	92	104	95	98									114	671
Participants Carried In	87	89	95	91	95									85	251
New Participants Entering Grant	2	3	9	4	3									27	420
Total Participants Exiting WI	0	0	16	0	0									16	120
Entered Unsubsidized Employment	0	0	12	0	0									12	65
Training Related	0	0	4	0	0									4	
Entered Military Service	0	0	0	0	0									0	
Entered Qualified Apprenticeship Program	0	0	0	0	0									0	
Entered Post-Secondary Education	0	0	0	0	0									0	
Entered Advanced Training	0	0	0	0	0									0	
Attained Recognized Certificate/Diploma/Degree	0	0	7	0	0									7	
Attained High School Diploma/GED	0	0	0	0	0									0	
Returned to Secondary School (Youth Only)	0	0	0	0	0									0	
Exits Excluded from Performance	0	0	0	0	0									0	
Other Exits	0	0	15	0	0									15	60

Program Activities/Services Summary	Enrolled												Cumulative*	PY 04/05	
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05			
Core Services (Registered)	89	92	104	95	98									114	500
Intensive Services	62	66	69	64	67									78	150
Training Services	30	31	33	30	31									36	80
Youth Services	0	0	0	0	0									0	
Concurrent Program Participants	13	13	13	12	12									13	
Individual Training Accounts	5	5	5	4	4									6	
Goals Set (Younger Youth Only)	0	0	0	0	0									0	

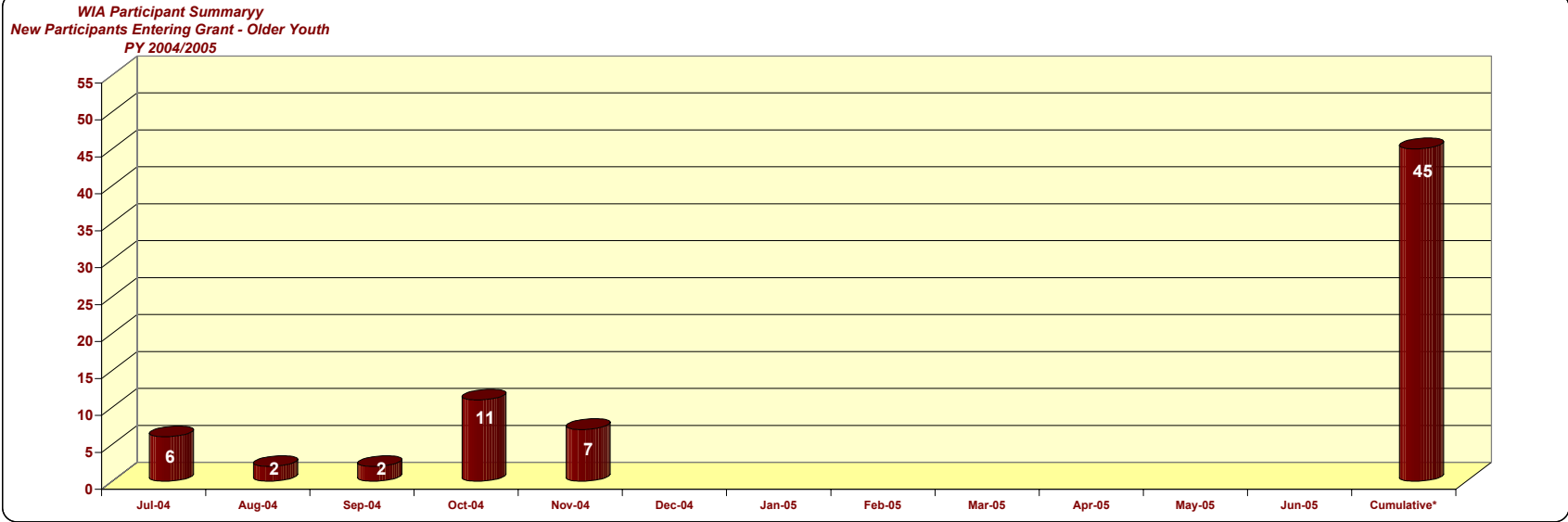


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WIA PARTICIPANT SUMMARY REPORT - OLDER YOUTH
PY 2004/2005
Report Range 07/2004 to 11/2004

	OLDER YOUTH												Part. Plan PY 04/05	
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05		Cumulative*
Total Participants	130	113	117	122	132								162	310
Participants Carried In	124	111	115	111	125								117	234
New Participants Entering Grant	6	2	2	11	7								45	76
Total Participants Exiting WI	15	0	2	0	0								30	
Entered Unsubsidized Employment	5	0	1	0	0								14	10
Training Related	4	0	1	0	0								7	5
Entered Military Service	0	0	0	0	0								0	
Entered Qualified Apprenticeship Program	0	0	0	0	0								0	
Entered Post-Secondary Education	1	0	0	0	0								2	5
Entered Advanced Training	0	0	0	0	0								0	
Attained Recognized Certificate/Diploma/Degree	4	0	1	0	0								8	
Attained High School Diploma/GED	0	0	0	0	0								0	
Returned to Secondary School (Youth Only)	0	0	0	0	0								0	
Exits Excluded from Performance	0	0	0	0	0								0	
Other Exits	9	0	2	0	0								24	60

Program Activities/Services Summary	Enrolled												
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Cumulative*
Core Services (Registered)	0	0	0	0	0								0
Intensive Services	115	98	100	107	114								139
Training Services	86	79	83	85	90								107
Youth Services	118	104	108	117	130								157
Concurrent Program Participants	94	76	72	65	67								940
Individual Training Accounts	0	0	0	0	0								0
Goals Set (Younger Youth Only)	0	0	0	0	0								0

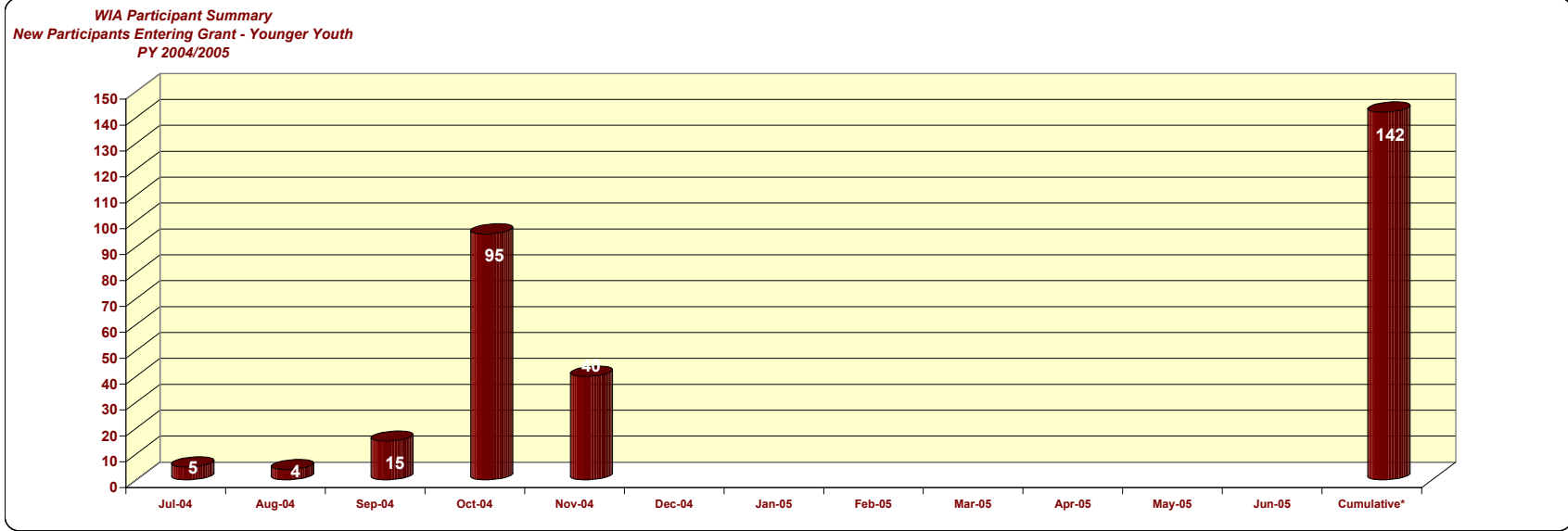


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WIA PARTICIPANT SUMMARY REPORT - YOUNGER YOUTH
PY 2004/2005
Report Range 07/2004 to 11/2004

	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Cumulative*	Participant Plan PY 04/05
Total Participants	455	366	341	436	471								585	900
Participants Carried In	450	362	326	341	431								443	618
New Participants Entering Grant	5	4	15	95	40								142	282
Total Participants Exiting WI	83	42	12	5	2								154	
Entered Unsubsidized Employment	6	6	3	1	0								20	80
Training Related	11	4	4	0	0								23	20
Entered Military Service	0	0	0	0	0								0	8
Entered Qualified Apprenticeship Program	0	0	0	0	0								0	0
Entered Post-Secondary Education	30	10	6	0	0								48	130
Entered Advanced Training	1	1	0	0	0								2	5
Attained Recognized Certificate/Diploma/Degree	78	40	10	1	2								136	
Attained High School Diploma/GED	77	40	9	0	2								130	450
Returned to Secondary School (Youth Only)	1	0	0	1	0								2	15
Exits Excluded from Performance	0	1	1	0	0								2	
Other Exits	82	40	12	4	2								149	40

Program Activities/Services Summary	Enrolled													
Core Services (Registered)	0	0	0	0	0								0	
Intensive Services	82	74	73	83	84								96	
Training Services	71	67	65	69	71								81	
Youth Services	449	362	338	436	470								583	
Concurrent Program Participants	334	261	250	323	339								437	
Individual Training Accounts	0	0	0	0	0								0	
Goals Set (Younger Youth Only)	12	10	31	112	47								203	



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*Cumulative Total Reflect Totals From First of Fiscal Year To Current Report Range and Will Not Total Monthly Totals

Code	Description	Adult		Youth		Dislocated Worker		Totals		Grand Total
		New	Carry Over	New	Carry Over	New	Carry Over	New	Carry Over	
CORE B	10 FOLLOW UP SRVCS CNSLNG	6	36			1	35	7	71	78
	11 STAFF ASSIST JOB DEVELOP	1	3			1	1	2	4	6
	12 STAFF ASSIST JOB REFER	6	9			1	8	7	17	24
	13 STAFF ASSIST JOB SRCH	9	33			4	22	13	55	68
	14 STAFF ASSIST WRKSHP	4				1		5		5
	15 OTHER CORE SERVICES	7	2			1		8	2	10
	16 NON WIA FUNDED SERVICES									
17 CO-ENROLLED CORE SERVICES		3			9	3	9	6	15	
INTENSIVE	30 CASE MGMT FOR PARTIC	11	26	59	129	3	10	73	165	238
	31 COMPREHENSIVE ASSESSMNTS	4	1			3	1	7	2	9
	32 DEVELOP INDIV EMPL PLAN	8	1	1	1	4	1	13	3	16
	33 GROUP COUNSELING									
	34 EMPL EXPERIENCE			9	25			9	25	34
	35 INDIV CNSLNG CAREER PLAN			1				1		1
	36 OUT OF AREA JOB SEARCH									
	37 RELOCATION EXPENSES									
	38 SHORT TERM PREVOC SRVCS		1			1		1	1	2
	39 INTERNSHIPS									
	40 OTHER INTENSIVE SRVCS	2				2	1	4	1	5
	41 NONWIA FUND INTENS SRVCS									
42 CO-ENROLLED INTENSIVE SRVCS										
TRAINING	50 ADULT EDUCATION			16	14			16	14	30
	51 CUSTOMIZED TRAINING									
	52 ENTREPRENEURIAL TRAINING				1				1	1
	53 JOB READINESS TRAINING			11	9			11	9	20
	54 OCCUP SKILLS TRAINING	5	27	21	38	3	7	29	72	101
	55 ON THE JOB TRAINING	7	2			2		9	2	11
	56 PRIVATE SECTOR TRAINING									
	57 SKILL UPGRADNG RETRNG									
	58 WRKPLCE TRNG AND COOP ED									
	59 OTHER TRAINING SRVCS									
	60 NON-WIA FUNDED TRNG SRVCS	8	14			7	10	15	24	39
61 CO-ENROLLED TRAINING SRVCS										
YOUTH	70 SUMMER RELATED									
	71 EDUCATNL ACHVMNT SRVCS			237	332			237	332	569
	72 EMPLOYMENT SERVICES			81	133			81	133	214
	73 CITIZEN LEADERSHIP SRVCS				1				1	1
	74 OTHER YOUTH SERVICES									
	75 NONWIA FUNDED YOUTH SRVCS									
	76 CO-ENROLLED YOUTH SRVCS									
MISC.	80 OTHER JTPA									
	81 SUPPORTIVE SERVICES	20	57	4	31	20	22	44	110	154
	82 NEEDS RELATED PAYMENT									
	83 BREAK IN SERVICE						1		1	1
	84 NON-WIA FUNDED MISC									
	85 CO-ENROLLED MISCELLANEOUS									
	86 BRK IN SERV - HEALTH/MED		2						2	2
	TOTAL	98	217	440	714	63	122	601	1,053	1,654

WIA Participant Characteristics Summary

Report Period: 7/2004 to 11/2004

Data as of: 12/20/2004

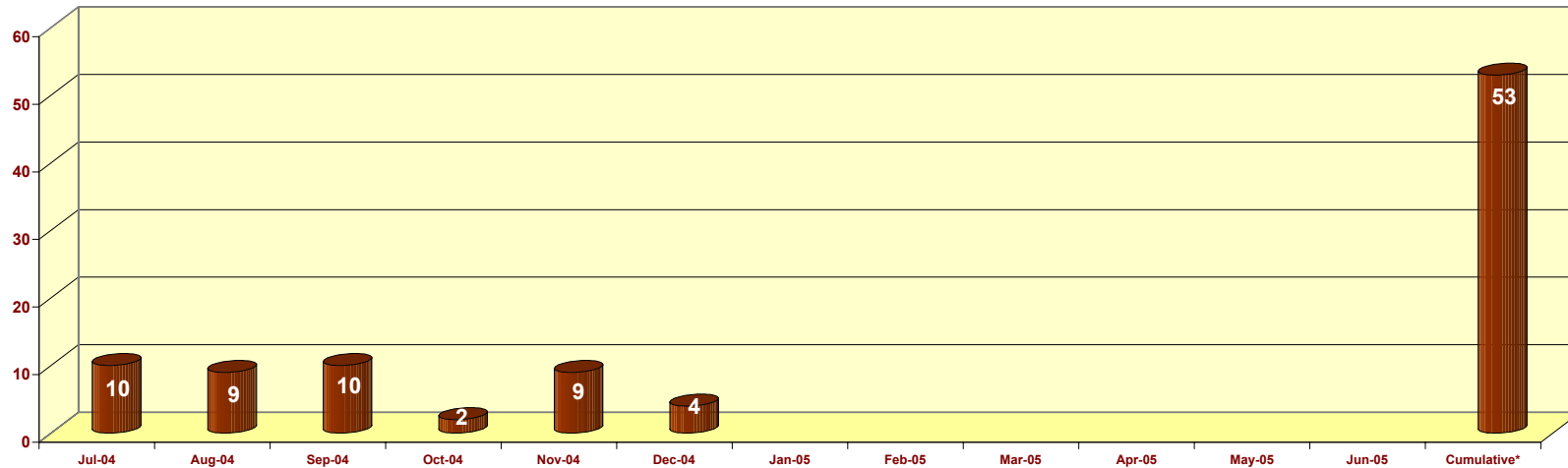
	Adult		Dislocated Workers		Older Youth		Younger Youth		All Programs	
	Enrolled	% of Tot.	Enrolled	% of Tot.	Enrolled	% of Tot.	Enrolled	% of Tot.	Enrolled	% of Total
Total Participants	185	100.0%	114	100.0%	162	100.0%	626	100.0%	1,087	100.0%
Gender										
Female	132	71.4%	62	54.4%	106	65.4%	343	54.8%	643	59.2%
Male	53	28.6%	52	45.6%	56	34.6%	283	45.2%	444	40.8%
Age										
14 - 18	2	1.1%	0	0.0%	0	0.0%	626	100.0%	628	57.8%
19 - 21	28	15.1%	1	0.9%	162	100.0%	0	0.0%	191	17.6%
22 - 29	57	30.8%	34	29.8%	0	0.0%	0	0.0%	91	8.4%
30 - 44	79	42.7%	43	37.7%	0	0.0%	0	0.0%	122	11.2%
45 - 54	13	7.0%	25	21.9%	0	0.0%	0	0.0%	38	3.5%
55 - 61	5	2.7%	9	7.9%	0	0.0%	0	0.0%	14	1.3%
62 - 64	1	0.5%	1	0.9%	0	0.0%	0	0.0%	2	0.2%
65 and Older	0	0.0%	1	0.9%	0	0.0%	0	0.0%	1	0.1%
Race/Ethnicity										
America Indian/Alaskan Native	4	2.2%	4	3.5%	1	0.6%	3	0.5%	12	1.1%
Asian	17	9.2%	7	6.1%	31	19.1%	118	18.8%	173	15.9%
Black/African American	14	7.6%	12	10.5%	12	7.4%	34	5.4%	72	6.6%
Hawaiian Native/Other Pacific Islander	3	1.6%	3	2.6%	1	0.6%	9	1.4%	16	1.5%
White	78	42.2%	43	37.7%	17	10.5%	84	13.4%	222	20.4%
Ethnicity Hispanic or Latino	75	40.5%	49	43.0%	102	63.0%	394	62.9%	620	57.0%
Veterans Status										
Total Veterans	10	5.4%	14	12.3%	1	0.6%	0	0.0%	25	2.3%
Campaign Veteran	8	4.3%	10	8.8%	0	0.0%	0	0.0%	18	1.7%
Disabled Veteran	3	1.6%	1	0.9%	0	0.0%	0	0.0%	4	0.4%
Recently Separated Veteran	3	1.6%	3	2.6%	1	0.6%	0	0.0%	7	0.6%
Spouse of Veteran	2	1.1%	2	1.8%	0	0.0%	0	0.0%	4	0.4%
Labor Force Status				0.0%						
Employed	75	40.5%	6	5.3%	20	12.3%	25	4.0%	126	11.6%
Unemployed	110	59.5%	106	93.0%	142	87.7%	599	95.7%	957	88.0%
Public Assistance Status										
TANF	9	4.9%	2	1.8%	14	8.6%	179	28.6%	204	18.8%
GA, RCA, or SSI	3	1.6%	4	3.5%	6	3.7%	49	7.8%	62	5.7%
Pell Grant Recipient	15	8.1%	5	4.4%	7	4.3%	3	0.5%	30	2.8%
Food Stamps	36	19.5%	11	9.6%	24	14.8%	223	35.6%	294	27.0%
Education Status										
Student, High School or Less	2	1.1%	3	2.6%	1	0.6%	517	82.6%	523	48.1%
Student, Attending Post High School	52	28.1%	10	8.8%	10	6.2%	5	0.8%	77	7.1%
Out-of-School, High School Dropout	7	3.8%	4	3.5%	32	19.8%	20	3.2%	63	5.8%
Out-of-School, High School Grad, with Employ Difficulty	41	22.2%	37	32.5%	116	71.6%	83	13.3%	277	25.5%
Out-of-School, HSG, No Employ Diff. (Counted as In-School)	83	44.9%	60	52.6%	3	1.9%	1	0.2%	147	13.5%
Unemployment Insurance Status										
UI Claimant	17	9.2%	81	71.1%	6	3.7%	2	0.3%	106	9.8%
UI Exhaustee	7	3.8%	15	13.2%	2	1.2%	0	0.0%	24	2.2%
Barriers To Employment										
Disabled	5	2.7%	2	1.8%	5	3.1%	128	20.4%	140	12.9%
Limited Eng. Proficiency	3	1.6%	3	2.6%	14	8.6%	76	12.1%	96	8.8%
Single Parent	41	22.2%	17	14.9%	22	13.6%	19	3.0%	99	9.1%
Worker Profiling/Reemployment Services Referral	1	0.5%	3	2.6%	0	0.0%	0	0.0%	4	0.4%
Low Income	92	49.7%	48	42.1%	159	98.1%	584	93.3%	883	81.2%
Displaced Homemaker	1	0.5%	0	0.0%	1	0.6%	0	0.0%	2	0.2%
Offender	8	4.3%	7	6.1%	14	8.6%	42	6.7%	71	6.5%
Homeless	1	0.5%	1	0.9%	10	6.2%	7	1.1%	19	1.7%
Runaway Youth	0	0.0%	0	0.0%	3	1.9%	5	0.8%	8	0.7%
Pregnant/Parenting Youth	0	0.0%	0	0.0%	30	18.5%	36	5.8%	66	6.1%
Youth Needing Additional Assistance	0	0.0%	0	0.0%	157	96.9%	617	98.6%	774	71.2%
Basic Literacy Skills Deficient	42	22.7%	48	42.1%	154	95.1%	595	95.0%	839	77.2%
Substance Abuse	1	0.5%	0	0.0%	2	1.2%	18	2.9%	21	1.9%
Foster Youth	0	0.0%	0	0.0%	1	0.6%	15	2.4%	16	1.5%

WIA PARTICIPANT SUMMARY REPORT - ADULT
PY 2004/2005
Report Range 07/2004 to 12/2004

	ADULT												Part. Plan	
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Cumulative*	PY 04/05
Total Participants	150	159	173	147	157	166							194	783
Participants Carried In	140	150	163	145	148	162							141	423
New Participants Entering Grant	10	9	10	2	9	4							53	360
Total Participants Exiting WI	0	0	28	0	0	34							62	
Entered Unsubsidized Employment	0	0	25	0	0	30							55	160
Training Related	0	0	13	0	0	12							25	75
Entered Military Service	0	0	0	0	0	0							0	
Entered Qualified Apprenticeship Program	0	0	0	0	0	0							0	
Entered Post-Secondary Education	0	0	0	0	0	0							0	
Entered Advanced Training	0	0	0	0	0	0							0	
Attained Recognized Certificate/Diploma/Degree	0	0	16	0	0	13							29	
Attained High School Diploma/GED	0	0	0	0	0	0							0	
Returned to Secondary School (Youth Only)	0	0	0	0	0	0							0	
Exits Excluded from Performance	0	0	0	0	0	2							2	
Other Exits	0	0	23	0	0	29							52	60

	Enrolled													
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Cumulative*	
Core Services (Registered)	149	158	172	147	157	166							194	515
Intensive Services	113	120	125	107	115	124							143	260
Training Services	68	71	76	64	66	74							87	100
Youth Services	0	0	0	0	0	0							0	
Concurrent Program Participants	9	9	9	6	6	9							12	
Individual Training Accounts	4	4	4	2	2	2							4	
Goals Set (Younger Youth Only)	0	0	0	0	0	0							0	

WIA Participant Summary
New Participants Entering Grant : Adult
PY 2004/2005

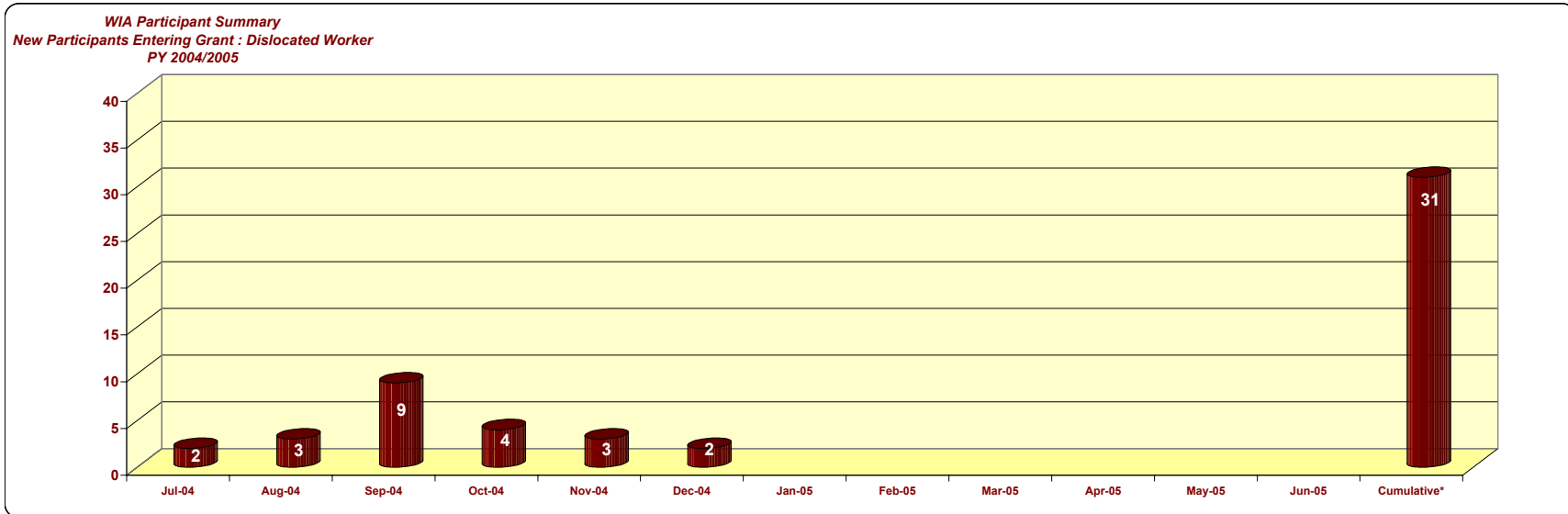


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WIA PARTICIPANT SUMMARY REPORT - DISLOCATED WORKER
PY 2004/2005
Report Range 07/2004 to 12/2004

	DISLOCATED WORKER												Cumulative*	Part. Plan PY 04/05	
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05			
Total Participants	89	92	104	95	98	102								118	671
Participants Carried In	87	89	95	91	95	100								87	251
New Participants Entering Grant	2	3	9	4	3	2								31	420
Total Participants Exiting WI	0	0	16	0	0	18								34	120
Entered Unsubsidized Employment	0	0	12	0	0	14								26	65
Training Related	0	0	4	0	0	9								13	
Entered Military Service	0	0	0	0	0	0								0	
Entered Qualified Apprenticeship Program	0	0	0	0	0	0								0	
Entered Post-Secondary Education	0	0	0	0	0	0								0	
Entered Advanced Training	0	0	0	0	0	0								0	
Attained Recognized Certificate/Diploma/Degree	0	0	7	0	0	13								20	
Attained High School Diploma/GED	0	0	0	0	0	0								0	
Returned to Secondary School (Youth Only)	0	0	0	0	0	0								0	
Exits Excluded from Performance	0	0	0	0	0	1								1	
Other Exits	0	0	15	0	0	17								32	60

Program Activities/Services Summary	Enrolled												Cumulative*	Part. Plan PY 04/05	
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05			
Core Services (Registered)	89	92	104	95	98	102								118	500
Intensive Services	62	66	69	64	67	71								82	150
Training Services	30	31	33	30	31	31								36	80
Youth Services	0	0	0	0	0	0								0	
Concurrent Program Participants	13	13	13	12	12	12								13	
Individual Training Accounts	5	5	5	4	4	4								6	
Goals Set (Younger Youth Only)	0	0	0	0	0	0								0	

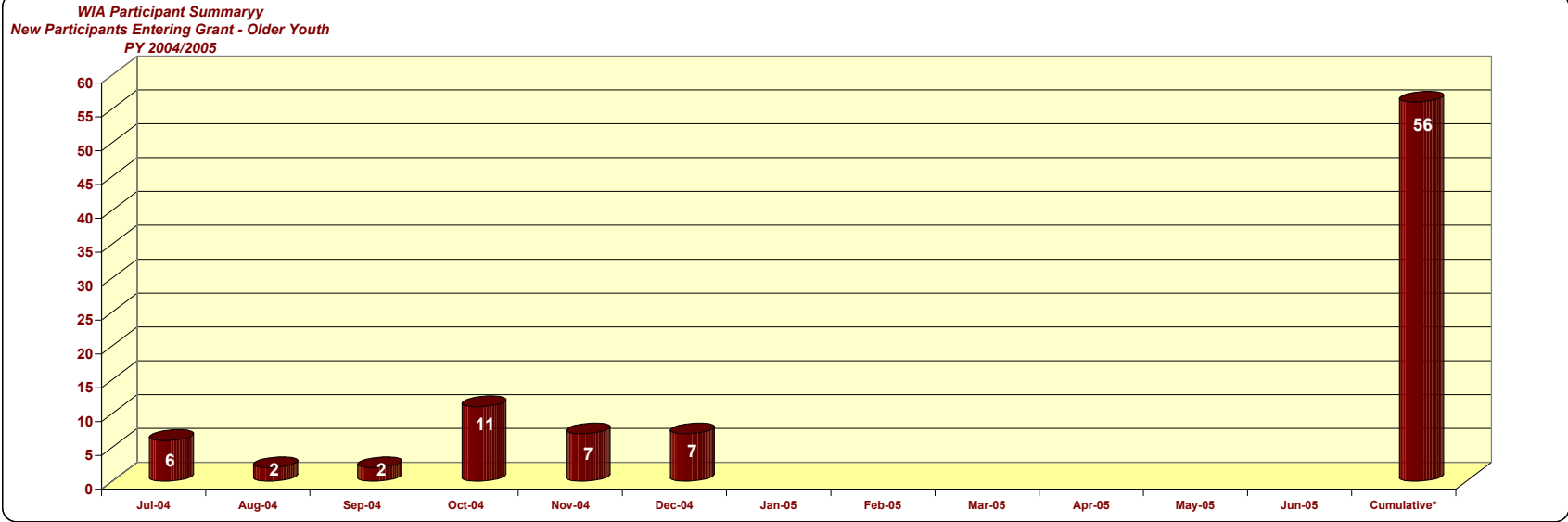


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WIA PARTICIPANT SUMMARY REPORT - OLDER YOUTH
PY 2004/2005
Report Range 07/2004 to 12/2004

	OLDER YOUTH												Part. Plan PY 04/05	
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05		Cumulative*
Total Participants	130	113	117	122	132	143							173	310
Participants Carried In	124	111	115	111	125	136							117	234
New Participants Entering Grant	6	2	2	11	7	7							56	76
Total Participants Exiting WI	15	0	2	0	0	0							30	
Entered Unsubsidized Employment	5	0	1	0	0	0							14	10
Training Related	4	0	1	0	0	0							7	5
Entered Military Service	0	0	0	0	0	0							0	
Entered Qualified Apprenticeship Program	0	0	0	0	0	0							0	
Entered Post-Secondary Education	1	0	0	0	0	0							2	5
Entered Advanced Training	0	0	0	0	0	0							0	
Attained Recognized Certificate/Diploma/Degree	4	0	1	0	0	0							8	
Attained High School Diploma/GED	0	0	0	0	0	0							0	
Returned to Secondary School (Youth Only)	0	0	0	0	0	0							0	
Exits Excluded from Performance	0	0	0	0	0	0							0	
Other Exits	9	0	2	0	0	0							24	60

Program Activities/Services Summary	Enrolled												
	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Cumulative*
Core Services (Registered)	0	0	0	0	0	0							0
Intensive Services	115	98	100	107	114	119							144
Training Services	86	79	83	85	90	97							114
Youth Services	118	104	108	117	130	141							168
Concurrent Program Participants	94	76	72	65	67	70							97
Individual Training Accounts	0	0	0	0	0	0							0
Goals Set (Younger Youth Only)	0	0	0	0	0	0							0

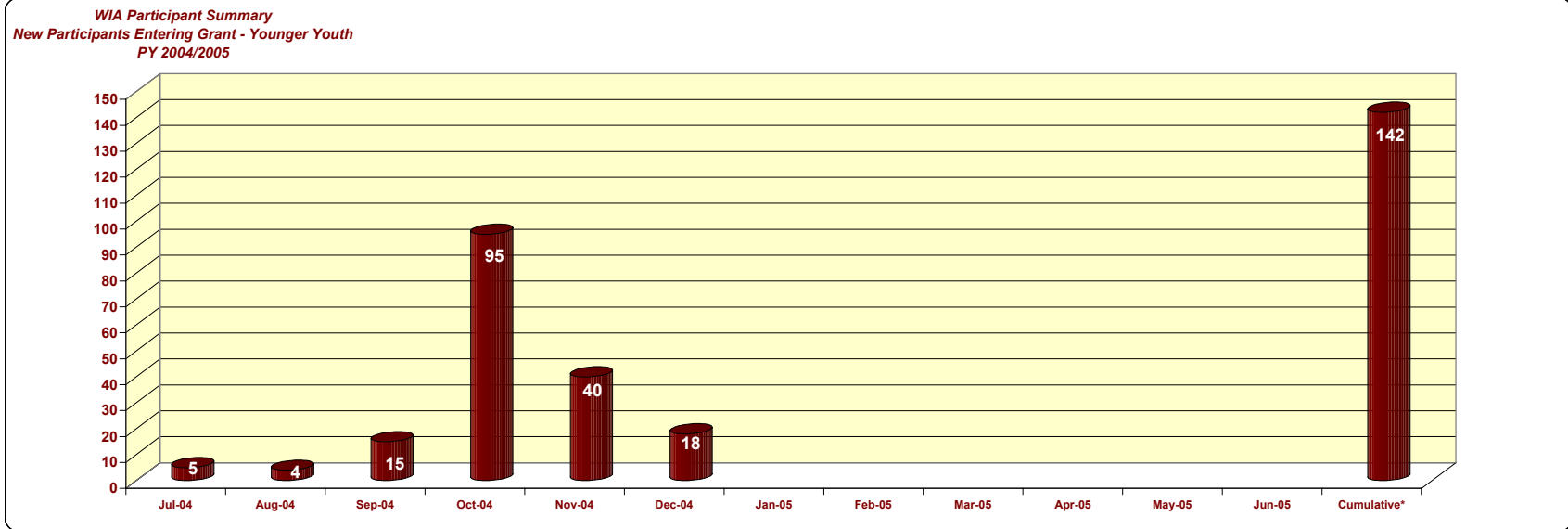


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WIA PARTICIPANT SUMMARY REPORT - YOUNGER YOUTH
PY 2004/2005
Report Range 07/2004 to 12/2004

	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Cumulative*	Participant Plan PY 04/05
Total Participants	455	366	341	436	471	496							585	900
Participants Carried In	450	362	326	341	431	478							443	618
New Participants Entering Grant	5	4	15	95	40	18							142	282
Total Participants Exiting WI	83	42	12	5	2	3							154	
Entered Unsubsidized Employment	6	6	3	1	0	0							20	80
Training Related	11	4	4	0	0	0							23	20
Entered Military Service	0	0	0	0	0	0							0	8
Entered Qualified Apprenticeship Program	0	0	0	0	0	0							0	0
Entered Post-Secondary Education	30	10	6	0	0	0							48	130
Entered Advanced Training	1	1	0	0	0	0							2	5
Attained Recognized Certificate/Diploma/Degree	78	40	10	1	2	0							136	
Attained High School Diploma/GED	77	40	9	0	2	0							130	450
Returned to Secondary School (Youth Only)	1	0	0	1	0	0							2	15
Exits Excluded from Performance	0	1	1	0	0	0							2	
Other Exits	82	40	12	4	2	3							149	40

Program Activities/Services Summary	Enrolled								
Core Services (Registered)	0	0	0	0	0	0			0
Intensive Services	82	74	73	83	84	87			96
Training Services	71	67	65	69	71	73			81
Youth Services	449	362	338	436	470	495			583
Concurrent Program Participants	334	261	250	323	339	355			437
Individual Training Accounts	0	0	0	0	0	0			0
Goals Set (Younger Youth Only)	12	10	31	112	47	41			203



Monthly totals are produced on the 20th of the following month and are not updated on a monthly basis. Late data entry are not updated for previous months, see cumulative totals for current total.

Code	Description	Adult		Youth		Dislocated Worker		Totals		Grand Total
		New	Carry Over	New	Carry Over	New	Carry Over	New	Carry Over	
CORE B	10 FOLLOW UP SRVCS CNSLNG	8	46			1	38	9	84	93
	11 STAFF ASSIST JOB DEVELOP	2	3			1		3	3	6
	12 STAFF ASSIST JOB REFER	6	8			1	7	7	15	22
	13 STAFF ASSIST JOB SRCH	8	30			4	22	12	52	64
	14 STAFF ASSIST WRKSHP	4						4		4
	15 OTHER CORE SERVICES	11	2			4		15	2	17
	16 NON WIA FUNDED SERVICES									
17 CO-ENROLLED CORE SERVICES		3			9	3	9	6	15	
INTENSIVE	30 CASE MGMT FOR PARTIC	12	25	64	130	4	10	80	165	245
	31 COMPREHENSIVE ASSESSMNTS	7	1			4		11	1	12
	32 DEVELOP INDIV EMPL PLAN	13	1	1	1	5	1	19	3	22
	33 GROUP COUNSELING									
	34 EMPL EXPERIENCE			11	25			11	25	36
	35 INDIV CNSLNG CAREER PLAN			2				2		2
	36 OUT OF AREA JOB SEARCH									
	37 RELOCATION EXPENSES									
	38 SHORT TERM PREVOC SRVCS		1						1	1
	39 INTERNSHIPS									
	40 OTHER INTENSIVE SRVCS	2				3	1	5	1	6
	41 NONWIA FUND INTENS SRVCS									
42 CO-ENROLLED INTENSIVE SRVCS										
TRAINING	50 ADULT EDUCATION			19	14			19	14	33
	51 CUSTOMIZED TRAINING									
	52 ENTREPRENEURIAL TRAINING				1				1	1
	53 JOB READINESS TRAINING			13	9			13	9	22
	54 OCCUP SKILLS TRAINING	12	27	25	37	3	7	40	71	111
	55 ON THE JOB TRAINING	5	1			1		6	1	7
	56 PRIVATE SECTOR TRAINING									
	57 SKILL UPGRADNG RETRNG									
	58 WRKPLCE TRNG AND COOP ED									
	59 OTHER TRAINING SRVCS									
	60 NON-WIA FUNDED TRNG SRVCS	8	13			8	9	16	22	38
61 CO-ENROLLED TRAINING SRVCS										
YOUTH	70 SUMMER RELATED									
	71 EDUCATNL ACHVMNT SRVCS			282	321			282	321	603
	72 EMPLOYMENT SERVICES			93	144			93	144	237
	73 CITIZEN LEADERSHIP SRVCS				1				1	1
	74 OTHER YOUTH SERVICES									
	75 NONWIA FUNDED YOUTH SRVCS									
	76 CO-ENROLLED YOUTH SRVCS									
MISC.	80 OTHER JTPA									
	81 SUPPORTIVE SERVICES	27	54	4	31	20	21	51	106	157
	82 NEEDS RELATED PAYMENT									
	83 BREAK IN SERVICE						1		1	1
	84 NON-WIA FUNDED MISC									
	85 CO-ENROLLED MISCELLANEOUS									
	86 BRK IN SERV - HEALTH/MED		1						1	1
	TOTAL	125	216	514	714	68	120	707	1,050	1,757

WIA Participant Characteristics Summary

Report Period: 7/2004 to 12/2004

Data as of: 01/20/2004

	Adult		Dislocated Workers		Older Youth		Younger Youth		All Programs	
	Enrolled	% of Tot.	Enrolled	% of Tot.	Enrolled	% of Tot.	Enrolled	% of Tot.	Enrolled	% of Total
Total Participants	194	100.0%	118	100.0%	173	100.0%	654	100.0%	1,139	100.0%
Gender										
Female	141	72.7%	65	55.1%	114	65.9%	359	54.9%	679	59.6%
Male	53	27.3%	53	44.9%	59	34.1%	295	45.1%	460	40.4%
Age										
14 - 18	2	1.0%	0	0.0%	0	0.0%	654	100.0%	656	57.6%
19 - 21	29	14.9%	2	1.7%	173	100.0%	0	0.0%	204	17.9%
22 - 29	60	30.9%	35	29.7%	0	0.0%	0	0.0%	95	8.3%
30 - 44	83	42.8%	43	36.4%	0	0.0%	0	0.0%	126	11.1%
45 - 54	14	7.2%	27	22.9%	0	0.0%	0	0.0%	41	3.6%
55 - 61	5	2.6%	9	7.6%	0	0.0%	0	0.0%	14	1.2%
62 - 64	1	0.5%	1	0.8%	0	0.0%	0	0.0%	2	0.2%
65 and Older	0	0.0%	1	0.8%	0	0.0%	0	0.0%	1	0.1%
Race/Ethnicity										
America Indian/Alaskan Native	4	2.1%	4	3.4%	1	0.6%	3	0.5%	12	1.1%
Asian	17	8.8%	7	5.9%	32	18.5%	124	19.0%	180	15.8%
Black/African American	14	7.2%	12	10.2%	13	7.5%	37	5.7%	76	6.7%
Hawaiian Native/Other Pacific Islander	3	1.5%	3	2.5%	1	0.6%	9	1.4%	16	1.4%
White	81	41.8%	45	38.1%	18	10.4%	89	13.6%	233	20.5%
Ethnicity Hispanic or Latino	81	41.8%	51	43.2%	110	63.6%	408	62.4%	650	57.1%
Veterans Status										
Total Veterans	10	5.2%	14	11.9%	1	0.6%	0	0.0%	25	2.2%
Campaign Veteran	8	4.1%	10	8.5%	0	0.0%	0	0.0%	18	1.6%
Disabled Veteran	3	1.5%	1	0.8%	0	0.0%	0	0.0%	4	0.4%
Recently Separated Veteran	3	1.5%	3	2.5%	1	0.6%	0	0.0%	7	0.6%
Spouse of Veteran	2	1.0%	2	1.7%	0	0.0%	0	0.0%	4	0.4%
Labor Force Status				0.0%						
Employed	80	41.2%	6	5.1%	22	12.7%	25	3.8%	133	11.7%
Unemployed	114	58.8%	110	93.2%	151	87.3%	627	95.9%	1,002	88.0%
Public Assistance Status										
TANF	12	6.2%	2	1.7%	14	8.1%	193	29.5%	221	19.4%
GA, RCA, or SSI	3	1.5%	4	3.4%	7	4.0%	50	7.6%	64	5.6%
Pell Grant Recipient	19	9.8%	5	4.2%	7	4.0%	3	0.5%	34	3.0%
Food Stamps	40	20.6%	12	10.2%	25	14.5%	238	36.4%	315	27.7%
Education Status										
Student, High School or Less	2	1.0%	3	2.5%	1	0.6%	542	82.9%	548	48.1%
Student, Attending Post High School	56	28.9%	11	9.3%	10	5.8%	5	0.8%	82	7.2%
Out-of-School, High School Dropout	7	3.6%	5	4.2%	34	19.7%	20	3.1%	66	5.8%
Out-of-School, High School Grad, with Employ Difficulty	42	21.6%	37	31.4%	125	72.3%	86	13.1%	290	25.5%
Out-of-School, HSG, No Employ Diff. (Counted as In-School)	87	44.8%	62	52.5%	3	1.7%	1	0.2%	153	13.4%
Unemployment Insurance Status										
UI Claimant	17	8.8%	83	70.3%	6	3.5%	2	0.3%	108	9.5%
UI Exhaustee	8	4.1%	16	13.6%	2	1.2%	0	0.0%	26	2.3%
Barriers To Employment										
Disabled	5	2.6%	2	1.7%	7	4.0%	130	19.9%	144	12.6%
Limited Eng. Proficiency	3	1.5%	3	2.5%	14	8.1%	80	12.2%	100	8.8%
Single Parent	45	23.2%	18	15.3%	24	13.9%	20	3.1%	107	9.4%
Worker Profiling/Reemployment Services Referral	1	0.5%	4	3.4%	0	0.0%	0	0.0%	5	0.4%
Low Income	96	49.5%	50	42.4%	170	98.3%	610	93.3%	926	81.3%
Displaced Homemaker	1	0.5%	0	0.0%	1	0.6%	0	0.0%	2	0.2%
Offender	8	4.1%	7	5.9%	15	8.7%	45	6.9%	75	6.6%
Homeless	1	0.5%	1	0.8%	10	5.8%	8	1.2%	20	1.8%
Runaway Youth	0	0.0%	0	0.0%	4	2.3%	6	0.9%	10	0.9%
Pregnant/Parenting Youth	0	0.0%	0	0.0%	33	19.1%	39	6.0%	72	6.3%
Youth Needing Additional Assistance	0	0.0%	0	0.0%	168	97.1%	644	98.5%	812	71.3%
Basic Literacy Skills Deficient	48	24.7%	51	43.2%	165	95.4%	619	94.6%	883	77.5%
Substance Abuse	1	0.5%	0	0.0%	4	2.3%	19	2.9%	24	2.1%
Foster Youth	0	0.0%	0	0.0%	1	0.6%	19	2.9%	20	1.8%