

## How are we doing?

1 Business Name:

2 Which of our services have you used? (Check all that apply)

- Employment Screening/Selective Recruitment
- Referral of Job Seekers
- Interview Rooms/Scheduling of Candidates
- Referral Services to Community Resources
- On-the-Job Training: (OJT)
- Upgrade Skills and Training
- Incumbent Worker Training
- Consultation and Outplacement
- Enterprise Zone Tax Credits
- Work Opportunity Tax Credit (WOTC)
- Labor Market & Wage Information

Please check the appropriate box to rate our service in the following areas.

3 Information Recieved?

- Excellent
- Good
- Fair
- Poor

4 Courtesy of staff?

- Excellent
- Good
- Fair
- Poor

5 Quality of overall service?

- Excellent

- Good
  - Fair
  - Poor
  - N/A
- 

6 Quality of facility/programs?

- Excellent
  - Good
  - Fair
  - Poor
  - N/A
- 

7 Did you get a timely response?

- Excellent
  - Good
  - Fair
  - Poor
  - N/A
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8 Were staff knowledgeable?

- Excellent
  - Good
  - Fair
  - Poor
  - N/A
- 

9 Who is the Business Resource Representative that you have worked with at Merced County Dept. of Workforce Investment/Worknet?

- David Heyer
- Eve Snelling
- Elena Blanton
- Emily Tolsma
- Johnny Valadez
- Martin Gomez-Benitez
- Roberta Anderson
- Other, please specify

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10 When was the last time you were contacted by a Business Resource Representative? Within the last:

- 3 Months
- 6 Months
- 9 Months
- 12 Months

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11 Would you recommend our services to other businesses?

Why you would/would not recommend our services to others?

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12 How did you hear about us?

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13 Which services would you be interested in? (Check all that apply)

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14 Comments:

